

January 16, 2017

General Manager Listing Department BSE Limited, Phiroze Jeejeebhoy Tower, Dalal Street, Mumbai 400 001 Vice President
Listing Department
National Stock Exchange of India Limited
'Exchange Plaza',
Bandra-Kurla Complex,
Bandra (East), Mumbai 400 051

Dear Sir/Madam,

Subject: Status of Investor Complaint's for the quarter ended December 31, 2016.

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the status of Investor Complaints for the quarter ended December 31, 2016 is as under:

SCORES Registration ID: i00517

Sr. No.	Particulars	Number
1.	No. of investor complaints pending at the beginning of quarter	3
2.	No. of investor complaints received during the quarter	334
3.	No. of investor complaints disposed of during the quarter	327
4.	No. of investor complaints remaining unresolved at the end of quarter	10*

^{*} Action taken report already submitted for the three pending SEBI SCORES complaints and that no SEBI SCORES complaint remained unattained for more than seven days.

Kindly take the above details on record.

Thanking you.

Yours sincerely

For ICICI Prudential Life Insurance Company Limited

Vyoma Manek Company Secretary ACS 20384