

STATEMENT 6

INDIVIDUAL DEATH CLAIMS FOR THE YEAR 2017-18

(benefit amount in ₹crore)

Life Insurer	Claims pending at start of the period		Claims intimated / booked		Total Claims		Claims paid		Claims repudiated / rejected		Unclaimed		Claims pending at end of the period		Break up of claims pending -- duration wise (Policies)					
	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	< 3 mths	3 < 6 mths	6 < 12 mths	> 1 yr	Total	
Aditya Birla Sun Life	48	4.33	5443	269.83	5491 100%	274.17 100%	5292 96.38%	248.16 90.51%	154 2.80%	16.26 5.93%	0 -	0.00 -	45 0.82%	9.75 3.56%	45 100.00%	0	0	0	0	45 100%
Aegon Life	0	0.00	554	52.00	554 100%	52.00 100%	530 95.67%	49.17 94.56%	24 4.33%	2.83 5.44%	0 -	0.00 -	0 -	0.00 0.00%	0	0	0	0	0	0 0%
Aviva Life	7	2.78	1111	103.11	1118 100%	105.89 100%	1056 94.45%	97.68 92.25%	54 4.83%	6.84 6.46%	0.00 -	0.00 -	8 0.72%	1.37 1.29%	8 100.00%	0	0	0	0	8 100%
Bajaj Allianz Life	63	5.53	14252	365.69	14315 100%	371.22 100%	13176 92.04%	311.59 83.94%	829 5.79%	27.25 7.34%	60 0.42%	0.92 0.25%	250 1.75%	31.46 8.47%	178 71.20%	70 28.00%	2 0.80%	0	250 100%	
Bharti Axa Life	34	3.73	854	40.38	888 100%	44.11 100%	860 96.85%	42.48 96.29%	21 2.36%	0.89 2.02%	0 -	0.00 -	7 0.79%	0.75 1.69%	7 100.00%	0	0	0	0	7 100%
Canara HSBC OBC Life	1	0.09	836	53.29	837 100%	53.38 100%	797 95.22%	49.13 92.03%	38 4.54%	3.63 6.81%	0 -	0.00 -	2 0.24%	0.62 1.16%	2 100.00%	0	0	0	0	2 100%
DHFL Pramerica Life	6	0.70	586	25.81	592 100%	26.51 100%	572 96.62%	23.51 88.68%	13 2.20%	1.29 4.88%	0 -	0.00 -	7 1.18%	1.71 6.44%	7 100.00%	0	0	0	0	7 100%
Edelweiss Tokio Life	0	0.00	189	11.57	189 100%	11.57 100%	180 95.24%	11.31 97.78%	9 4.76%	0.26 2.25%	0 -	0.00 -	0 -	0.00 -0.03%	0	0	0	0	0	0 0%
Exide Life	0	0.00	3357	86.21	3357 100%	86.21 100%	3250 96.81%	77.26 89.61%	102 3.04%	8.14 9.44%	0 -	0.00 -	5 0.15%	0.82 0.95%	5 100.00%	0	0	0	0	5 100%
Future Generali Life	17	0.98	1274	39.34	1291 100%	40.32 100%	1202 93.11%	34.18 84.76%	69 5.34%	4.14 10.28%	1 0.08%	0.02 0.04%	19 1.47%	1.98 4.92%	19 100.00%	0	0	0	0	19 100%
HDFC Standard Life	59	15.61	12507	529.09	12566 100%	544.70 100%	12289 97.80%	482.78 88.63%	208 1.66%	46.78 8.59%	0 -	0.00 -	69 0.55%	15.14 2.78%	67 97.10%	2 2.90%	0	0	0	69 100%
ICICI Prudential Life	36	10.16	11423	766.84	11459 100%	777.00 100%	11216 97.88%	715.11 92.03%	203 1.77%	43.23 5.56%	13 0.11%	5.19 0.67%	27 0.24%	13.47 1.73%	17 62.96%	5 18.52%	1 3.70%	4 14.81%	27 100%	
IDBI Federal Life	7	0.47	1154	50.04	1161 100%	50.51 100%	1068 91.99%	45.15 89.39%	87 7.49%	5.14 10.17%	0 -	0.00 -	6 0.52%	0.22 0.44%	6 100.00%	0	0	0	0	6 100%

Note: First row across each insurer shows the absolute figures whereas second row shows percentage of the respective total claims.

INDIVIDUAL DEATH CLAIMS FOR THE YEAR 2017-18

(benefit amount in ₹crore)

Life Insurer	Claims pending at start of the period		Claims intimated / booked		Total Claims		Claims paid		Claims repudiated / rejected		Unclaimed		Claims pending at end of the period		Break up of claims pending -- duration wise (Policies)				
	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	< 3 mths	3 < 6 mths	6 < 12 mths	> 1 yr	Total
India First Life	29	2.10	1781	55.52	1810	57.62	1626	45.97	181	8.06	0	0.00	3	3.59	1	2	0	0	3
					100%	100%	89.83%	79.78%	10.00%	13.99%	-	-	0.17%	6.23%	33.33%	66.67%			100%
Kotak Mahindra Life	19	2.40	3055	132.05	3074	134.45	2881	119.50	175	12.26	0	0.00	18	2.70	10	0	0	8	18
					100%	100%	93.72%	88.88%	5.69%	9.12%	-	-	0.59%	2.01%	55.56%			44.44%	100%
Max Life	3	0.15	10329	370.85	10332	370.99	10152	353.39	178	16.58	0	0.00	2	1.02	2	0	0	0	2
					100%	100%	98.26%	95.26%	1.72%	4.47%	-	-	0.02%	0.27%	100.00%				100%
PNB Met Life	108	16.43	3981	201.54	4089	217.97	3726	179.60	329	33.02	26	1.23	8	4.11	4	4	0	0	8
					100%	100%	91.12%	82.40%	8.05%	15.15%	0.64%	0.57%	0.20%	1.88%	50.00%	50.00%			100%
Reliance Nippon Life	35	4.76	8952	168.91	8987	173.66	8553	149.54	403	22.32	27	0.70	4	1.10	3	1	0	0	4
					100%	100%	95.17%	86.11%	4.48%	12.86%	0.30%	0.41%	0.04%	0.63%	75.00%	25.00%			100%
Sahara Life	26	0.38	646	6.24	672	6.62	556	5.41	57	0.73	0	0.00	59	0.48	47	11	1	0	59
					100%	100%	82.74%	81.67%	8.48%	11.10%	-	-	8.78%	7.23%	79.66%	18.64%	1.69%		100%
SBI Life	132	25.19	18753	615.59	18885	640.78	18274	590.33	496	35.90	43	8.92	72	5.63	23	15	6	28	72
					100%	100%	96.76%	92.13%	2.63%	5.60%	0.23%	1.39%	0.38%	0.88%	31.94%	20.83%	8.33%	38.89%	100%
Shriram Life	293	14.28	2853	87.47	3146	101.75	2524	69.80	560	26.89	0	0.00	62	5.06	34	9	13	6	62
					100%	100%	80.23%	68.60%	17.80%	26.43%	-	-	1.97%	4.97%	54.84%	14.52%	20.97%	9.68%	100%
Star Union Dai-ichi Life	19	2.70	1222	49.59	1241	52.29	1145	43.42	81	6.60	3	0.14	12	2.13	12	0	0	0	12
					100%	100%	92.26%	83.03%	6.53%	12.63%	0.24%	0.26%	0.97%	4.07%	100.00%				100%
Tata AIA Life	0	0.00	2850	140.25	2850	140.25	2793	131.84	57	8.41	0	0.00	0	0.00	0	0	0	0	0
					100%	100%	98.00%	94.00%	2.00%	5.99%	-	-	-	0.00%					0%
Private Total	942	112.75	107962	4221.24	108904	4333.99	103718	3876.29	4328	337.49	173	17.12	685	103.10	497	119	23	46	685
					100%	100%	95.24%	89.44%	3.97%	7.79%	0.16%	0.39%	0.63%	2.38%	72.55%	17.37%	3.36%	6.72%	100%
LIC of India #	3203	195.06	735879	11184.34	739082	11379.40	724596	10747.53	4958	194.73	8959	346.86	569	90.29	257	254	20	38	569
					100%	100%	98.04%	94.45%	0.67%	1.71%	1.21%	3.05%	0.08%	0.79%	45.17%	44.64%	3.51%	6.68%	100%
Industry Total	4145	307.81	843841	15405.58	847986	15713.39	828314	14623.82	9286	532.21	9132	363.98	1254	193.38	754	373	43	84	1254
					100%	100%	97.68%	93.07%	1.10%	3.39%	1.08%	2.32%	0.15%	1.23%	60.13%	29.74%	3.43%	6.70%	100%

Note: First row across each insurer shows the absolute figures whereas second row shows percentage of the respective total claims.

STATEMENT 7

GROUP DEATH CLAIMS FOR THE YEAR 2017-18

(benefit amount in ₹crore)

Life Insurer	Claims pending at start of the period		Claims intimated / booked		Total Claims		Claims paid		Claims repudiated/ rejected		Unclaimed		Claims pending at end of the period		Break up of claims pending -- duration wise (Lives)				
	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	< 3 mths	3 < 6 mths	6 < 12 mths	> 1 yr	Total
Aditya Birla Sun Life	0	0.00	4623	194.86	4623	194.86	4593	190.43	7	0.85	0	0.0	23	3.59	23	0	0	0	23
					100%	100%	99.35%	97.72%	0.15%	0.43%	-	-	0.50%	1.84%	100.00%				100%
Aegon Life	0	0.00	13	0.39	13	0.39	13	0.39	0	0.00	0	0.0	0	0.00	0	0	0	0	0
					100%	100%	100.00%	100.00%			-	-	-	-					0%
Aviva Life	0	0.00	492	8.87	492	8.87	490	8.73	2	0.15	0.00	0.0	0	0.00	0	0	0	0	0
					100%	100%	99.59%	98.33%	0.41%	1.67%	-	-	-	0.00%					0%
Bajaj Allianz Life	0	0.00	198220	788.02	198220	788.02	197425	771.90	330	10.15	17	0.5	448	5.49	415	31	2	0	448
					100%	100%	99.60%	97.95%	0.17%	1.29%	0.01%	0.06%	0.23%	0.70%	92.63%	6.92%	0.45%		100%
Bharti Axa Life	3	1.76	298	31.58	301	33.34	291	29.55	4	0.43	0	0.0	6	3.36	6	0	0	0	6
					100%	100%	96.68%	88.64%	1.33%	1.28%	-	-	1.99%	10.09%	100.00%				100%
Canara HSBC OBC Life	1	0.35	937	23.62	938	23.96	928	22.71	10	1.25	0	0.0	0	0.00	0	0	0	0	0
					100%	100%	98.93%	94.77%	1.07%	5.23%	-	-	-	0.00%					0%
DHFL Pramerica Life	24	3.32	48467	191.83	48491	195.14	48236	186.27	226	5.41	0	0.0	29	3.47	28	1	0	0	29
					100%	100%	99.47%	95.45%	0.47%	2.77%	-	-	0.06%	1.78%	96.55%	3.45%			100%
Edelweiss Tokio Life	0	0.00	2068	37.89	2068	37.89	2068	37.89	0	0.00	0	0.0	0	0.00	0	0	0	0	0
					100%	100%	100.00%	99.99%			-	-	-	0.01%					0%
Exide Life	0	0.00	1585	89.85	1585	89.85	1585	89.85	0	0.00	0	0.0	0	0.00	0	0	0	0	0
					100%	100%	100.00%	100.00%			-	-	-	-					0%
Future Generali Life	75	9.07	784	57.04	859	66.11	767	55.71	48	2.98	0	0.0	44	7.42	23	11	3	7	44
					100%	100%	89.29%	84.27%	5.59%	4.51%	-	-	5.12%	11.23%	52.27%	25.00%	6.82%	15.91%	100%
HDFC Standard Life	0	0.00	73481	529.19	73481	529.19	72946	497.21	214	21.45	0	0.0	321	10.52	305	7	9	0	321
					100%	100%	99.27%	93.96%	0.29%	4.05%	-	-	0.44%	1.99%	95.02%	2.18%	2.80%		100%
ICICI Prudential Life	10	1.56	2683	136.21	2693	137.77	2665	135.46	3	0.11	4	1.6	21	0.64	20	1	0	0	21
					100%	100%	98.96%	98.32%	0.11%	0.08%	0.15%	1.13%	0.78%	0.47%	95.24%	4.76%			100%
IDBI Federal Life	1	0.23	1297	28.17	1298	28.40	1290	27.46	8	0.94	0	0.0	0	0.00	0	0	0	0	0
					100%	100%	99.38%	96.69%	0.62%	3.31%	-	-	-	0.00%					0%

Note: First row across each insurer shows the absolute figures whereas second row shows percentage of the respective total claims.

GROUP DEATH CLAIMS FOR THE YEAR 2017-18

(benefit amount in ₹crore)

Life Insurer	Claims pending at start of the period		Claims intimated / booked		Total Claims		Claims paid		Claims repudiated/ rejected		Unclaimed		Claims pending at end of the period		Break up of claims pending -- duration wise (Lives)				
	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	No. of Policies	Benefit Amount	< 3 mths	3 < 6 mths	6 < 12 mths	> 1 yr	Total
India First Life	6	0.15	9286	205.29	9292 100%	205.44 100%	8579 92.33%	187.68 91.35%	710 7.64%	17.69 8.61%	0 -	0.0 -	3 0.03%	0.08 0.04%	0	0	0	3 100.00%	3 100%
Kotak Mahindra Life	19	1.51	48700	426.41	48719 100%	427.91 100%	48572 99.70%	415.55 97.11%	141 0.29%	9.52 2.23%	0 -	0.0 0.00%	6 0.01%	2.85 0.67%	5 83.33%	1 16.67%	0	0	6 100%
Max Life	0	0.00	8011	118.08	8011 100%	118.08 100%	7932 99.01%	108.66 92.02%	79 0.99%	9.42 7.98%	0 -	0.0 -	0 -	0.00 0.00%	0	0	0	0	0 0%
PNB Met Life	4	0.35	1310	145.03	1314 100%	145.38 100%	1264 96.19%	141.52 97.35%	39 2.97%	2.91 2.00%	5 0.38%	0.2 0.13%	6 0.46%	0.76 0.53%	2 33.33%	3 50.00%	1 16.67%	0	6 100%
Reliance Nippon Life	1	0.02	7330	38.48	7331 100%	38.50 100%	7262 99.06%	37.34 97.01%	6 0.08%	0.44 1.13%	0 -	0.0 -	63 0.86%	0.71 1.86%	0	41 65.08%	22 34.92%	0	63 100%
Sahara Life	0	0.00	8	0.02	8 100%	0.02 100%	7 87.50%	0.02 94.40%	0	0.00	0 -	0.0 -	1 12.50%	0.00 5.60%	0	0	1 100.00%	0	1 100%
SBI Life	45	1.08	33087	787.36	33132 100%	788.44 100%	32915 99.35%	771.77 97.88%	177 0.53%	15.37 1.95%	12 0.04%	0.2 0.02%	28 0.08%	1.13 0.14%	11 39.29%	3 10.71%	3 10.71%	11 39.29%	28 100%
Shriram Life	990	10.41	31779	169.62	32769 100%	180.04 100%	32424 98.95%	172.66 95.90%	285 0.87%	5.92 3.29%	0 -	0.0 -	60 0.18%	1.46 0.81%	60 100.00%	0	0	0	60 100%
Star Union Dai-ichi Life	2	0.02	4908	102.62	4910 100%	102.64 100%	4448 90.59%	99.58 97.02%	358 7.29%	1.04 1.01%	101 2.06%	2.0 1.91%	3 0.06%	0.06 0.06%	3 100.00%	0	0	0	3 100%
Tata AIA Life	0	0.00	577	92.14	577 100%	92.14 100%	576 99.83%	92.11 99.97%	1 0.17%	0.03 0.03%	0 -	0.0 -	0 -	0.00 0.00%	0	0	0	0	0 0%
Private Total	1181	29.83	479944	4202.56	481125 100%	4232.39 100%	477276 99.20%	4080.42 96.41%	2648 0.55%	106.05 2.51%	139 0.03%	4.4 0.10%	1062 0.22%	41.55 0.98%	901 84.84%	99 9.32%	41 3.86%	21 1.98%	1062 100%
LIC of India	706	7.47	283969	3535.79	284675 100%	3543.26 100%	284103 99.80%	3536.20 99.80%	45 0.02%	0.32 0.01%	167 0.06%	1.1 0.03%	360 0.13%	5.64 0.16%	258 71.67%	46 12.78%	6 1.67%	50 13.89%	360 100%
Industry Total	1887	37.30	763913	7738.35	765800 100%	7775.65 100%	761379 99.42%	7616.62 97.95%	2693 0.35%	106.37 1.37%	306 0.04%	5.5 0.07%	1422 0.19%	47.19 0.61%	1159 81.50%	145 10.20%	47 3.31%	71 4.99%	1422 100%

Note: First row across each insurer shows the absolute figures whereas second row shows percentage of the respective total claims.