

**FORM L-41 GRIEVANCE DISPOSAL****Insurer: ICICI PRUDENTIAL LIFE INSURANCE COMPANY LIMITED  
GRIEVANCE DISPOSAL****Date: 31st March 2006  
(Rs in Lakhs)**

<b>SI No.</b>	<b>Particulars</b>	<b>Opening Balance</b>	<b>Additions</b>	<b>Complaints Resolved</b>	<b>Complaints Pending</b>
<b>1</b>	<b>Complaints made by customers*</b>	<b>44</b>	<b>1153</b>	<b>1142</b>	<b>55</b>
	<b>Total Number</b>	<b>44</b>	<b>1153</b>	<b>1142</b>	<b>55</b>

\* Breakup of customer complaints into various categories is not available.