

| <b>Ombudsman Location</b> | <b>Address</b>  | <b>Contact Details</b>  | <b>Jurisdiction of Office Union Territory, District)</b>  |
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| AHMEDABAD                 | Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad – 380 001.  | Tel.: 079 - 25501201/02/05/06<br>Email: bimalokpal.ahmedabad@cioins.co.in   | Gujarat, Dadra & Nagar Haveli, Daman and Diu.   |
| BENGALURU                 | Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No. 57-27-N-19, Ground Floor, 19/19, 24th Main Road, JP Nagar, Ist Phase, Bengaluru – 560 078. | Tel.: 080 - 26652048 / 26652049<br>Email: bimalokpal.bengaluru@cioins.co.in | Karnataka.  |
| BHOPAL                    | Office of the Insurance Ombudsman, 1st floor,"Jeevan Shikha", 60-B,Hoshangabad Road, Opp. Gayatri Mandir, Bhopal – 462 011.                                   | Tel.: 0755 - 2769201 / 2769202<br>Email: bimalokpal.bhopal@cioins.co.in     | Madhya Pradesh, Chhattisgarh.   |
| BHUBANESWAR               | Office of the Insurance Ombudsman, 62, Forest park, Bhubaneswar – 751 009.  | Tel.: 0674 - 2596461 /2596455<br>Email: bimalokpal.bhubaneswar@cioins.co.in | Odisha.   |
| CHANDIGARH                | Office of the Insurance Ombudsman, Jeevan Deep Building, SCO 20-27, Ground Floor, Sector-17-A, Chandigarh - 160017  | Tel.: 0172 - 4646394 / 2706468<br>Email: bimalokpal.chandigarh@cioins.co.in | Punjab, Haryana (excluding Gurugram, Faridabad, Sonapat and Bahadurgarh), Himachal Pradesh, Union Territories of Jammu & Kashmir,Ladakh & Chandigarh. |
| CHENNAI                   | Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018.   | Tel.: 044 - 24333668 / 24333678<br>Email: bimalokpal.chennai@cioins.co.in   | Tamil Nadu, PuducherryTown and Karaikal (which are part of Puducherry).   |
| DELHI                     | Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002.   | Tel.: 011 - 23237539<br>Email: bimalokpal.delhi@cioins.co.in                | Delhi & following Districts of Haryana - Gurugram, Faridabad, Sonapat & Bahadurgarh.  |
| GUWAHATI                  | Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001 (ASSAM).                                  | Tel.: 0361 - 2632204 / 2602205<br>Email: bimalokpal.guwahati@cioins.co.in   | Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.  |
| HYDERABAD                 | Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004.       | Tel.: 040 - 23312122<br>Email: bimalokpal.hyderabad@cioins.co.in            | Andhra Pradesh, Telangana, Yanam and part of Union Territory of Puducherry.   |

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| JAIPUR  | Office of the Insurance Ombudsman,<br>Jeevan Nidhi – II Bldg., Gr. Floor,<br>Bhawani Singh Marg, Jaipur - 302 005.                                      | Tel.: 0141- 2740363/2740798<br>Email: bimalokpal.jaipur@cioins.co.in               | Rajasthan.  |
| KOCHI   | Office of the Insurance Ombudsman,<br>10th Floor, Jeevan Prakash, LIC Building,<br>Opp to Maharaja's College, M.G. Road,<br>Kochi - 682 011.            | Tel.: 0484 - 2358759<br>Email:<br>bimalokpal.ernakulam@cioins.co.in                | Kerala, Lakshadweep, Mahe-a part of Union Territory of Puducherry.  |
| KOLKATA | Office of the Insurance Ombudsman,<br>Hindustan Bldg. Annexe, 7th Floor,<br>4, C.R. Avenue, Kolkata - 700 072.  | Tel.: 033 - 22124339 / 22124341<br>Email:<br>bimalokpal.kolkata@cioins.co.in       | West Bengal, Sikkim, Andaman & Nicobar Islands.   |
| LUCKNOW | Office of the Insurance Ombudsman,<br>6th Floor, Jeevan Bhawan, Phase-II,<br>Nawal Kishore Road, Hazratganj,<br>Lucknow - 226 001.                      | Tel.: 0522 - 4002082 / 3500613<br>Email:<br>bimalokpal.lucknow@cioins.co.in        | Districts of Uttar Pradesh : Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabinagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar. |
| MUMBAI  | Office of the Insurance Ombudsman,<br>3rd Floor, Jeevan Seva Annexe,<br>S. V. Road, Santacruz (W), Mumbai - 400 054.                                    | Tel.: 022 -<br>69038800/27/29/31/32/33<br>Email:<br>bimalokpal.mumbai@cioins.co.in | Goa, Mumbai Metropolitan Region (excluding Navi Mumbai & Thane).  |
| NOIDA   | Office of the Insurance Ombudsman,<br>Bhagwan Sahai Palace<br>4th Floor, Main Road, Naya Bans, Sector<br>15, Distt: Gautam Buddh Nagar, U.P-<br>201301. | Tel.: 0120-2514252 / 2514253<br>Email: bimalokpal.noida@cioins.co.in               | State of Uttarakhand and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kannauj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautam Buddh nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.   |
| PATNA   | Office of the Insurance Ombudsman,<br>2nd Floor, Lalit Bhawan,<br>Bailey Road, Patna 800 001.   | Tel.: 0612-2547068<br>Email: bimalokpal.patna@cioins.co.in                         | Bihar, Jharkhand.   |

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| PUNE | Office of the Insurance Ombudsman,<br>Jeevan Darshan Bldg., 3rd Floor,<br>C.T.S. No.s. 195 to 198, N.C. Kelkar Road,<br>Narayan Peth, Pune – 411 030. | Tel.: 020-24471175<br>Email: bimalokpal.pune@cioins.co.in | Maharashtra, Areas of Navi Mumbai and<br>Thane (excluding Mumbai Metropolitan<br>Region). |
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