## **ICICI PRUDENTIAL LIFE INSURANCE COMPANY LIMITED**

## FORM L-40 YTD

Date:- December 31, 2016

No. Of claims Only

| Sr. No. | Claims Experience                               | Death | Maturity | Survival | Annuities/ | Surrender | Health | Other    |
|---------|---|-------|----------|----------|------------|-----------|--------|----------|
|         |   | Claim | Claim    | Benefit  | Pension    | Claim     | Claim  | Benefits |
| 1       | Claims O/S at the beginning of the period       | 44    | 11,111   | 3,184    | 6,721      | 3,931     | 538    | 5        |
| 2       | Claims reported during the period*              | 9,380 | 54,641   | 50,105   | 72,971     | 345,374   | 18,578 | 146      |
| 3       | Claims Settled during the period                | 8,948 | 57,177   | 51,718   | 73,780     | 343,714   | 16,841 | 140      |
| 4       | T & C Rejected                                  | -     | -        | -        | -          | -         | 1,769  | -        |
| 5       | Claims Repudiated during the period             | 204   | -        | -        | -          | -         | 44     | -        |
|         | Less than 2years from the date of acceptance of |       |          |          |            |           |        |          |
| •       | a risk  | 163   | -        | -        | -          | -         | 1      | -        |
|         | Greater than 2 year from the date of acceptance |       |          |          |            |           |        |          |
| ı       | of risk   | 41    | -        | -        | -          | -         | 43     | -        |
| 6       | Claims reopened                                 | -     | -        | -        | -          | -         | -      | -        |
| 7       | Claims Written Back                             | -     | -        | -        | -          | -         | -      | -        |
| 8       | Claims O/S at End of the period                 | 272   | 8,575    | 1,571    | 5,912      | 5,591     | 462    | 11       |
|         | Less than 3months                               | 233   | 2,290    | 1,357    | 2,840      | 5,067     | 423    | 7        |
|         | 3 months to 6 months                            | 27    | 471      | 164      | 1,201      | 233       | 35     | 2        |
| ·       | 6months to 1 year                               | 6     | 1,070    | 50       | 1,835      | 260       | 4      | -        |
|         | 1year and above                                 | 6     | 4,744    | -        | 36         | 31        | -      | 2        |

<sup>\*</sup>in case of death- the claims for which all the documentations have been completed needs to be shown here. The form also includes data with respect to "Unclaimed" claims

## **ICICI PRUDENTIAL LIFE INSURANCE COMPANY LIMITED**

## FORM L-40 Quarterly

Date:- December 31, 2016

No. Of claims Only

| Sr. No. | Claims Experience                                       | Death | Maturity | Survival | Annuities/ | Surrender | Health | Other    |
|---------|---|-------|----------|----------|------------|-----------|--------|----------|
|         |   | Claim | Claim    | Benefit  | Pension    | Claim     | Claim  | Benefits |
| 1       | Claims O/S at the beginning of the period               | 291   | 9,587    | 1,115    | 6,144      | 4,607     | 771    | 8        |
| 2       | Claims reported during the period*                      | 2,959 | 26,769   | 21,513   | 24,535     | 91,915    | 5,842  | 47       |
| 3       | Claims Settled during the period                        | 2,856 | 27,781   | 21,057   | 24,767     | 90,931    | 5,526  | 44       |
| 4       | T & C Rejected  | -     | -        | -        |            | -         | 604    | -        |
| 5       | Claims Repudiated during the period                     | 122   | -        | -        | •          | -         | 21     | -        |
| 6       | Less than 2years from the date of acceptance of risk    | 96    | -        | -        | -          | -         | 1      | -        |
| k       | Greater than 2 year from the date of acceptance of risk | 26    | -        | -        | -          | -         | 20     | -        |
| 6       | Claims reopened   | -     | -        | -        | -          | -         | -      | -        |
| 7       | Claims Written Back                                     | -     | -        | -        | -          | -         | -      | -        |
| 8       | Claims O/S at End of the period                         | 272   | 8,575    | 1,571    | 5,912      | 5,591     | 462    | 11       |
|         | Less than 3months                                       | 233   | 2,290    | 1,357    | 2,840      | 5,067     | 423    | 7        |
|         | 3 months to 6 months                                    | 27    | 471      | 164      | 1,201      | 233       | 35     | 2        |
|         | 6months to 1 year                                       | 6     | 1,070    | 50       | 1,835      | 260       | 4      | -        |
|         | 1year and above   | 6     | 4,744    | -        | 36         | 31        | -      | 2        |

<sup>\*</sup>in case of death- the claims for which all the documentations have been completed needs to be shown here. The form also includes data with respect to "Unclaimed" claims