

October 19, 2020

General Manager
Listing Department
BSE Limited,
Phiroze Jeejeebhoy Tower,
Dalal Street,
Mumbai 400 001

Vice President
Listing Department
National Stock Exchange of India Limited
'Exchange Plaza',
Bandra-Kurla Complex,
Bandra (East), Mumbai 400 051

Dear Sir/Madam,

Subject: Status of Investor Complaints for the quarter ended September 30, 2020.

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the status of Investor Complaints for the quarter ended September 30, 2020 is as per **Annexure A**.

Kindly take the same on records.

Thanking you.

Yours sincerely

For ICICI Prudential Life Insurance Company Limited



Vyoma Manek
Company Secretary
ACS 20384

Annexure A

Status of Investor Complaints for the quarter ended September 30, 2020

Sr. No.	Particulars	Number
1.	No. of investor complaints pending at the beginning of quarter	1
2.	No. of investor complaints received during the quarter	23
3.	No. of investor complaints disposed of during the quarter	21
4.	No. of investor complaints remaining unresolved at the end of quarter	3*

*These complaints have been responded to within timeline.

The SCORES Registration ID of the Company is i00517.

ICICI Prudential Life Insurance Company Limited

1st and 2nd Floor, Cnergy IT Park, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025.

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CIN : L66010MH2000PLC127837