

October 10, 2022

General Manager
Listing Department
BSE Limited,
Phiroze Jeejeebhoy Tower,
Dalal Street,
Mumbai 400 001

Vice President
Listing Department
National Stock Exchange of India Limited
'Exchange Plaza',
Bandra-Kurla Complex,
Bandra (East), Mumbai 400 051

Dear Sir/Madam,

Subject: Status of investor complaints for the quarter ended September 30, 2022.

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the status of investor complaints for the quarter ended September 30, 2022 is as per **Annexure A**.

Kindly take the same on records.

Thanking you.

Yours sincerely

For ICICI Prudential Life Insurance Company Limited



Sonali Chandak
Company Secretary
ACS 18108

Annexure A

Status of investor complaints for the quarter ended September 30, 2022

| Sr. No. | Particulars | Number |
|----------------|---|---------------|
| 1. | No. of investor complaints pending at the beginning of quarter | 0 |
| 2. | No. of investor complaints received during the quarter | 36 |
| 3. | No. of investor complaints disposed of during the quarter | 35 |
| 4. | No. of investor complaints remaining unresolved at the end of quarter | 1* |

* The complaint was for non-receipt of dividend due to non-updation of correct bank account details by the shareholder. After necessary review, initial response has been sent to the complainant, and payment of dividend is being processed. The complaint will be formally closed when the dividend warrant is issued by the RTA.

The SCORES Registration ID of the Company is i00517.