

**CUSTOMER INFORMATION SHEET/KNOW
YOUR POLICY**

This document provides key information about your policy. You are also advised to go through your policy document.

Sl No	Title	Description (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1	Name of Insurance Product and Unique Identification Number (UIN)	ICICI Pru Guaranteed Pension Plan UIN:	Policy schedule
2	Policy number/Application number		Policy schedule
3	Type of Insurance Policy	A Non-Participating Non-Linked Individual Savings Single Premium General Annuity Product	Policy schedule
4	Basic Policy details	Premium Instalment (in ₹): Premium Payment frequency: Premium payment term: years	Policy schedule
5	Policy Coverage/benefits payable	<p>Benefits payable on maturity- Not applicable</p> <p>Benefits payable on death- In case of death of Annuitant(s) death benefit is payable to the Claimant. It will be based on the annuity option chosen. Refer to Part C , Clause 1 of policy document.</p> <p>Surrender benefits- Depending upon the annuity option chosen, surrender benefit will be applicable. Refer to Part D, Clause 2 of policy document.</p> <p>Survival Benefits excluding that payable on maturity- Annuity will be paid for as long as the Primary Annuitant and/or Secondary Annuitant is alive, as per the chosen annuity option.</p>	<p>Part C -Clause 1</p> <p>Part D-Clause 2</p>

		<p>Refer to Part C , Clause 1 of policy document.</p> <p>Options to policyholders for availing benefits, if any, covered under the policy- Not applicable</p> <p>Other benefits/options payable, specific to the policy, if any- Not applicable.</p>	
6	Options available (in case of Linked Insurance Products)	Not applicable	
7	Option available (in case of Annuity product)	<p>Type of annuity option:</p> <ol style="list-style-type: none"> 1. Immediate Life Annuity <ul style="list-style-type: none"> • Single life without Return of Purchase Price • Single life with Return of Purchase Price • Single life with Return of Purchase Price on Critical illness (CI) or Permanent Disability due to Accident (PD) or Death • Single Life with Return of Purchase Price at Age 80 • Single Life with Return of Purchase Price from the Age of 76 • Single Life with 50% Return of Purchase Price at Age 80 • Joint Life without Return of Purchase Price • Joint Life with Return of Purchase Price 2. Deferred Life Annuity <ul style="list-style-type: none"> • Deferred Single Life with Return of Purchase Price • Deferred Joint Life with Return of Purchase Price • Deferred Single Life with Return of Purchase Price on Critical illness (CI) or Permanent Disability due to Accident (PD) or Death 	Policy schedule

		<p>The annuity option applicable to you is mentioned in policy schedule.</p> <p>Proportion of annuity amount guaranteed for variable pay-out option: Not applicable</p> <p>Any other option: Not applicable</p>	
8	Riders opted, if any	Not applicable	
9	Exclusions (events where insurance coverage is not payable), if any	Not Applicable	
10	Waiting /lien Period, if any	Not Applicable	
11	Grace Period	Not applicable	
12	Free Look Period	<p>30 days</p> <p>Refer to Part D, Clause 1 of policy document</p>	Part D -Clause 1
13	Lapse, paid-up and revival of the Policy	Not applicable	
14	Policy Loan, if applicable	<p>Facility of loan is allowed only for deferred annuity options and only during the deferment period. Loan amount of up to 80% of the Surrender Value can be availed</p> <p>Refer to Part D, Clause 3 of policy document</p>	Part D -Clause 3 of Policy Document
15	Claims/Claims Procedure	<p>Turn around Time – For TAT details for death claim refer to https://www.iciprulife.com/contact-us/our-services-turn-around-times.html</p> <p>For any assistance on Claims, you can call Us on 18002660 (for calls within India) or +91 8069385555 (for calls outside India). You can also register a health or a death claim by sending us an email at claimsupport@iciprulife.com</p>	Part F-Clause 10

		<p>The claim form can be downloaded from the following links: Digital Claim Form Link: https://buy.icicprulife.com/buy/Claim-Intimation.htm?execution=e2s1</p> <p>Physical Claim Form Link: https://www.icicprulife.com/insurance-library/life-insurance-claims-related-faqs.html#linked_content</p> <p>For information on documents required to process claims, please refer to the policy document (Part F, Clause 10) under the section 'Specimen Policy Document' available on our website at https://www.icicprulife.com/services/download-centre.html</p>	
16	Policy Servicing	<p>Turn around Time – For TAT details for policy servicing - refer to https://www.icicprulife.com/contact-us/our-services-turn-around-times.html</p> <p>For any clarification or assistance, You may contact Our advisor or call Our customer service representative (between 10.00 a.m. to 7.00 p.m, Monday to Saturday; excluding national holidays) on 18002660 or visit Our website: www.icicprulife.com.</p> <p>Alternatively, You may communicate with Us at any of our branches or the customer service helpline number 18002660 or email at lifeline@icicprulife.com. For updated contact details, We request You to regularly check Our website.</p>	Part G
17	Grievances /Complaints	<p>i. Grievance Redressal Officer:</p> <p>If You do not receive any resolution from Us or if You are not satisfied with Our resolution, You may get in touch with Our designated grievance redressal officer (GRO) at gro@icicprulife.com or 18002660.</p>	Part G

		<p>Address: ICICI Prudential Life Insurance Company Limited, Ground Floor & Upper Basement, Unit No. 1A & 2A, Raheja Tipco Plaza, Rani Sati Marg, Malad (East), Mumbai-400097</p> <p>For more details please refer to the “Grievance Redressal” section on www.iciciprulife.com.</p> <ul style="list-style-type: none"> • IRDAI/(IGMS/Call Centre): If you are not satisfied with the response or do not receive a response from us within 15 days, you may approach the Grievance Cell of the Insurance Regulatory and Development Authority of India (IRDAI) on the following contact details: IRDAI Grievance Call Centre (IGCC) TOLL FREE NO: 155255 (or) 1800 4254 732 Email ID: complaints@irdai.gov.in <p>You can also register your complaint online at igms.irda.gov.in Address for communication for complaints by fax/paper: Consumer Affairs Department Insurance Regulatory and Development Authority of India Survey No. 115/1, Financial District, Nanakramguda, Gachibowli, Hyderabad, Telangana State – 500032</p> <p>Ombudsman list: Please refer to the policy document (Part G) under the section under the ‘Specimen Policy Document’ available at https://www.iciciprulife.com/services/download-centre.html</p> <p>This is subject to change from time to time.</p>	
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		Refer https://www.iciciprulife.com/services/grievance-redressal.html for more details	
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Note: In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.

Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place:

Signature of the Policyholder)

Date