CUSTOMER INFORMATION SHEET/KNOW YOUR POLICY

This document provides key information about your policy. You are also advised to go through your policy document.

In this policy, the investment risk in investment portfolio is borne by the policyholder

SI	Title	Description	Policy Clause
No		(Please refer to applicable Policy Clause Number in next column)	Number
1	Name of Insurance Product and Unique Identification Number (UIN)	ICICI Pru Signature UIN: <uin signature=""></uin>	Policy schedule
2	Application Number/Policy number	<application number=""></application>	Policy schedule
3	Type of Insurance Policy	A Non-Participating Linked Individual Savings Life Insurance Plan	Policy schedule
4	Basic Policy details	Installment Premium- Mode of premium payment- Sum Assured on Death - <sum assured="" on<br="">Death></sum>	Policy schedule
E	Policy	Premium payment Term- < PPT>years Policy Term - <policy term=""> years</policy>	Dart C. Clause 1
5	Policy Coverage/benefits payable	Benefits payable on maturity- On survival of the Life Assured till the Date of Maturity ,we will pay only the Fund Value to the Policyholder provided the Policy has not already been terminated. For more information, refer to Part C , Clause 2 of policy document Benefits payable on death- iii. On death of the Life Assured, provided monies are not in the Discontinued Policy Fund , Death Benefit will be: Death Benefit = A or B or C, whichever is highest Where, A= Sum Assured, including Top-up Sum	
		Assured if any, B = Fund Value as available on date of	

intimation of death or Date of Foreclosure or Date of Maturity whichever is earlier , C = Minimum Death Benefit	
For more information, refer to Part C , Clause 1 of policy document.	
Surrender benefits-	
Surrender during lock-in period:	
During the Lock-in period, on receipt of intimation by Us that you wish to surrender the policy, the Fund Value after deduction of applicable Discontinuance Charge, shall be credited to the Discontinued Policy Fund and risk cover and rider cover, if any, shall cease.	
Surrender after lock-in period:	
After completion of the Lock-in Period, on the receipt of intimation by Us that you wish to surrender the Policy, you will receive the Surrender Value as on the date of surrender.	
For more information related to surrender, refer to Part D, Clause 13 of policy document.	
Lock-in period for Linked Insurance products- Five consecutive completed years from the date of commencement of the Policy.	
Survival Benefits excluding that payable on maturity- Not Applicable	
Options to policyholders for availing benefits, if any, covered under the policy- Not Applicable	
Other benefits/options payable, specific to the policy, if any-	
1.Value Benefit is 5% of annual premium and is applicable only for Premier and Exclusive plan option and is not applicable for Advantage Plan option.	
Value benefit is only applicable for offline variant. For the plan applicable to you, please	
refer to the Policy Schedule. For more information , refer to Part C, Clause 2	

		of policy document. 2.Wealth Boosters Wealth Boosters will be allocated as extra units at the end of every 5 th Policy Year starting from the end of the 10 th Policy Year. For more information , refer to Part C, Clause 2 of policy document	
6	Options available (in	Partial Withdrawal-	Part D – Clause
	case of Linked Insurance Products)		2 , 3 , 5 and 10

7	Option available (in case of Annuity product)	Not Applicable	
8	Riders opted, if any	// if rider opted Name of Rider – Rider option opted –	Rider Policy Document & Policy Schedule
9	Exclusions (events where insurance coverage is not payable), if any Waiting /lien Period, if	Suicide- If the Life Assured, whether sane or insane, commits suicide for any reason whatsoever within 12 months from the Risk commencement date of the policy or from the date of revival of the policy, as applicable, the policy will terminate and only the Fund Value as available on the date of intimation of death or Date of Foreclosure or Date of Maturity whichever is earlier , will be payable to the Claimant. For more information, refer to Part F, Clause 12 of policy document Not Applicable	Part F, Clause 12
10	any		
11	Grace Period	Monthly – 15 days Any other premium payment frequency – 30 days For more information, refer to Part C, Clause 4 of policy document	Part C- Clause 4
12	Free Look Period	30 days For more information, refer to Part D, Clause 1 of policy document	Part D -Clause 1
13	Lapse, paid-up and revival of the Policy	Premium Discontinuance – During Lock-in period Upon expiry of the Grace Period, in case of Discontinuance of Policy due to non-payment of premiums during the lock-in period, the Fund Value shall be credited to the Discontinued Policy Fund after deduction of applicable discontinuance charges and the risk cover and rider cover, if any, shall cease. Premium discontinuance after the lock – in period Upon expiry of the Grace Period, in case of Discontinuance of policy due to non-payment of	

		premium after the lock-in period, the policy will be converted into a reduced paid-up policy with paid-up sum assured. The policy shall continue to be in reduced paid-up status without rider cover, if any. For more information related to Premium discontinuance, refer to Part D, Clause 14 Policy Revival- The revival period is three years from the date of first unpaid premium. Revival will be based on the prevailing Board approved underwriting guidelines. For more information related to Premium discontinuance, refer to Part D, Clause 16	
14	Policy Loan, if applicable	NA	
15	Claims/Claims Procedure		Part F ,Clause 11

16	Policy Servicing	Turn around Time – For TAT details for policy Part G
	<i>,</i> 5	servicing - refer to
		https://www.iciciprulife.com/contact-us/our-
		services-turn-around-times.html
		For any clarification or assistance, You may
		contact Our advisor or call Our customer
		service representative (between 10.00 a.m. to
		7.00 p.m, Monday to Saturday; excluding
		national holidays) on 18002660 or visit Our
		website: <u>www.iciciprulife.com.</u>
		Alternatively, You may communicate with Us
		at any of our branches or the customer service
		helpline number 18002660 or email at
		lifeline@iciciprulife.com. For updated contact
		details, We request You to regularly check Our
		website.
17	Grievances /Complaints	i. Grievance Redressal Officer: Part G
		If You do not receive any resolution
		from Us or if You are not satisfied
		with Our resolution, You may get in
		touch with Our designated grievance
		redressal officer (GRO) at
		gro@iciciprulife.com or 18002660.
		Address: ICICI Prudential Life
		Insurance Company Limited,
		Ground Floor & Upper
		Basement,
		Unit No. 1A & 2A, Raheja
		Tipco Plaza,
		Rani Sati Marg, Malad (East),
		Mumbai-400097
		The concerns of senior citizens will be
		resolved on priority ensuring there is a
		speedy disposal of the grievances.
		For more details please refer to the
		"Grievance Redressal" section on
		www.iciciprulife.com.
		IRDAI/(IGMS/Call Centre):
		If you are not satisfied with the response
		or do not receive a response from us within

1	1
15 days, you may approach the Grievance Cell of the Insurance Regulatory and Development Authority of India (IRDAI) on the following contact details: IRDAI Grievance Call Centre (IGCC) TOLL FREE NO: 155255 (or) 1800 4254 732 Email ID: <u>complaints@irdai.gov.in</u> You can also register your complaint online at igms irda gov.in	
online at <u>igms.irda.gov.in</u> Address for communication for complaints by fax/paper: Consumer Affairs Department Insurance Regulatory and Development Authority of India Survey No. 115/1, Financial District, Nanakramguda, Gachibowli, Hyderabad, Telangana State – 500032	
Ombudsman list: Please refer to the policy document (Part G) under the section under the 'Specimen Policy Document' available at https://www.iciciprulife.com/services/downloa d-centre.html	
This is subject to change from time to time. Refer <u>https://www.iciciprulife.com/services/grievanc</u> <u>e-redressal.html</u> for more details.	

Note: In case of any conflict, the terms and conditions mentioned in the policy document shall prevail Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place:

(Signature of the Policyholder)

Date