

Grievance Redressal

Grievance redressal	FY2026	
	Number of Cases	Proportion %
Redressed within 15 days	19,112	77.4%
Redressed within 30 days	2,783	11.3%
Redressed within 60 days	871	3.5%
Redressed beyond 60 days	544	2.2%
Open as on March 31, 2026	1,388	5.6%
Total	24,698	100.0%