

Grievance Redressal

Grievance redressal	4M-FY2027	
	Number of cases	Proportion %
Redressed within 15 days	6,580	82.7%
Redressed within 30 days	967	12.1%
Redressed within 60 days	195	2.5%
Redressed beyond 60 days	38	0.5%
Open as on July 31, 2026	177	2.2%
Total	7,957	100.0%