

Grievance Redressal

Grievance redressal	Q1-FY2027	
	Number of Cases	Proportion %
Redressed within 15 days	5,272	82.0%
Redressed within 30 days	806	12.5%
Redressed within 60 days	91	1.4%
Redressed beyond 60 days	11	0.2%
Open as on June 30, 2026	248	3.9%
Total	6,428	100.0%