

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Aastha Hospital

Rohini Id - 8900080001787

Address - L2/50 New Mahavir Nagar Our Rang Road Opp. Kangra Niketan New Delhi Near Distric Centre Janakpuri, New Mahavir Nagar Delhi Delhi 110018

Information as at - 24-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 55 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.aasthaivfcentre.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Arunodaya Clinic

Rohini Id - 8900080119062

Address - Plot No. 86, Sector 10. Opp. Cidco Garden New Panvel, Dist. Raigad ... Navi Mumbai Maharashtra 410206

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 40 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Abhaya Hospital

Rohini Id - 8900080184428

Address - 17, Dr. M.H. Mari Gowda Road, Opp. Park Area, Wilson Garden ... Bangalore Karnataka 560027

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 38 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 9 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 25 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:10 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 mINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 MINS TO 90MINS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-10 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.abhayahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhargava Nursing Home

Rohini Id - 8900080104617

Address - Gopal Bhuvan, Tagore Road, Santacruz (W) ... Mumbai Maharashtra 400054

Information as at - 12-Aug-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | NA |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 2 in a year |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Adarsha Hospital

Rohini Id - 8900080195103

Address - Nh 17 Kundapur Kundapura Kundapur Karnataka 576201

Information as at - 16-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 70 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 40 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 10*1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5*1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.3 |
| 10 | Website | 0 | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Aditya Hospital

Rohini Id - 8900080157231

Address - 4-1-16, Boggulakunta, Tilak Road, Abids ... Hyderabad Telangana 500001

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 200 |
| 2 | Number of Doctors | 112 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 112 |
| 2b. | Number of consultants | 62 |
| 2c. | Number of surgeons or interventionists | 180 |
| 3 | Total number of qualified nurses in the hospital | 60 |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 36 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 80 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:12 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:7 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 7 mts |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3.2 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3.4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 18 % |
| 10 | Website | www.adityahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Agarwal Maternity & General Hospital

Rohini Id - 8900080122284

Address - S.No. 45/1+2+5 , Kharadi Road , Chandannagar , Sangharsh Chowk ... Pune Maharashtra 411014

Information as at - 01-Nov-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:07 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 182 Patients |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 106 Patients |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 65% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Agrawal Hospital

Rohini Id - 8900080086012

Address - Kilchand Centre, Fifth Lane, Near Kohinoor Cinema ... Patan Gujarat 384265

Information as at - 16-Dec-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 44 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|--|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 50 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40-50% |
| 10 | Website | WWW.AGRAWALHOSPITALPATAN.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Akshaya Heart Hospital

Rohini Id - 8900080150225

Address - Rishi Nagar Char Imli , Opp , Ekant Park ... Bhopal Madhya Pradesh 462016

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 40 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 03 |
| 2b. | Number of consultants | 05 |
| 2c. | Number of surgeons or interventionists | 40 |
| 3 | Total number of qualified nurses in the hospital | 18 |
| 4 | Total number of intensive care unit beds in the hospital | 06 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 4:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 to 7 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 to days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.akshayahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Al-Shifa Super Specialty Hospital

Rohini Id - 8900080228115

Address - NH-17, Nr Lulu Mall Edappally ... Cochin Kerala 682024

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 77 |
| 2 | Number of Doctors | 07 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 07 |
| 2b. | Number of consultants | 00 |
| 2c. | Number of surgeons or interventionists | 18 |
| 3 | Total number of qualified nurses in the hospital | 08 |
| 4 | Total number of intensive care unit beds in the hospital | 04 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 07 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 10:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 4:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 10:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | half an hour |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | one hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | one to three days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | one to three days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.alshifahealthcare.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Anand Hospital

Rohini Id - 8900080041851

Address - 11/17 Kasturba Gandhi Marg (Muir Road Crossing), Kutchery (Manmohan Park) Kutchery (Manmohan Park) Allahabad Uttar Pradesh 211002

Information as at - 04-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 75 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5MINUTS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-6 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ananya Hospital

Rohini Id - 8900080111233

Address - No. 389/44, 19Th Main 1St Block, Rajajinagar ... Bangalore Karnataka 500010

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 44 |
| 2 | Number of Doctors | 40 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 30 |
| 2c. | Number of surgeons or interventionists | 35 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:19 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:6 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-15 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-4 Hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Apex Hospital & Trauma Centre

Rohini Id - 8900080015364

Address - Plot No-5, Sector-6, Dharuhera Rewari Haryana 123106

Information as at - 16-Jul-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 18 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 5% |
| 10 | Website | www.apexhospitaland traumacentre.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Apulki Vairagade Hospital

Rohini Id - 8900080143968

Address - 150 , Shinde Nagar , Opp. Durga Mandir , Manewada Cement Road Manewada Cement Road Nagpur Maharashtra 440024

Information as at - 04-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 24 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 14 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 to 15 Mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 to 45 Mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 80 to 90 % |
| 10 | Website | www.apulkivairagadehopsital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Aravali Hospital

Rohini Id - 8900080065116

Address - 332 , Ambamata Scheme Udaipur Udaipur Rajasthan 313001

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 16 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 30 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:08 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3-4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Datt Maternity And Surgical Home

Rohini Id - 8900080105942

Address - 23, Jawahar Nagar, S.V. Rd, Opp. Citi Financial, Goregaon (W), Mum-62 ... Mumbai Maharashtra 400062

Information as at - 13-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | NO |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTE |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HOUR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 45% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Artemis Medicare Services

Rohini Id - 8900080013179

Address - Sec-51 , Gurgaon ... Gurgaon Haryana 122001

Information as at - 14-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 385 |
| 2 | Number of Doctors | 386 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 342 |
| 2b. | Number of consultants | 70 |
| 2c. | Number of surgeons or interventionists | 128 |
| 3 | Total number of qualified nurses in the hospital | 731 |
| 4 | Total number of intensive care unit beds in the hospital | 62 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 52 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 124 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 - 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 - 7 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Arya Hospital

Rohini Id - 8900080246539

Address - A.M. Road , Rehabari ... Guwahati Assam 781008

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 45 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 33 |
| 2c. | Number of surgeons or interventionists | 49 |
| 3 | Total number of qualified nurses in the hospital | 7 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 30 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 33 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | WWW.ARYAHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ashirwad Hospital & Research Centre

Rohini Id - 8900080043732

Address - B.38/1-C, Birdopur, Mahmoorganj, Varanasi ... Varanasi Uttar Pradesh 221010

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 50 |
| 3 | Total number of qualified nurses in the hospital | 18 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 24 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0.04375 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0.04375 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 AM TO 05 PM |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 AM TO 02 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 45021 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 44990 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50 |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ashraya Hospital

Rohini Id - 8900080195660

Address - P.B. No.77, Naidu Street Near Bus Stand Chickmagalore Karnataka 577101

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 50 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 60 |
| 4 | Total number of intensive care unit beds in the hospital | 16 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 24 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1;02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 to 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 to 4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 to 7 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | www.ashrayahospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Avadh Hospital & Heart Centre

Rohini Id - 8900080347403

Address - Avadh Hospital Chauraha , 9-D , Singar Nagar Kanpur Road Lucknow Uttar Pradesh 226005

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 35 |
| 2b. | Number of consultants | 35 |
| 2c. | Number of surgeons or interventionists | 70 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 17 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 03 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 19 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:8 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HRS. TO 3 HRS. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 05 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 98% |
| 10 | Website | www.avadhhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gastrocare Hospital

Rohini Id - 8900080134645

Address - Regency Avenue , Syndicate , Murbad Road, Kalyan ... Mumbai Maharashtra 421301

Information as at - 11-Apr-24

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 1 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | Morning, Afternoon & Evening |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 - 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.gastrocarehospitalkalyan.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - B.M.R.Hospitals

Rohini Id - 8900080174443

Address - 6Th Lane, lind Cross Arundelpet Arundelpet Guntur Andhra Pradesh 522002

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 70 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 13 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 02:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 03:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HOUR |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOUR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - B.P.Poddar Hospital & Medical Research Ltd

Rohini Id - 8900080235243

Address - 71/1 , Humayun Kabir Sarani , New Alipore Block-G New Alipore Area Kolkata West Bengal 700053

Information as at - 07-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 205 |
| 2 | Number of Doctors | 86 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 70 |
| 2b. | Number of consultants | 95 |
| 2c. | Number of surgeons or interventionists | 215 |
| 3 | Total number of qualified nurses in the hospital | 39 |
| 4 | Total number of intensive care unit beds in the hospital | 35 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 40 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 110 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:8 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10 CASES/MONTH |
| 10 | Website | WWW.bppoddarhospital.net | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bajwa Hospital

Rohini Id - 8900080025400

Address - 314-15 Akash Avenue, Fatehgarh Road ... Amritsar Punjab 143001

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | FULL NABH |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:48 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 02:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.045138889 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.083333333 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15-20 MINT |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 HRS. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Banarasidas Chandiwalla Inst Of Medical Sciences

Rohini Id - 8900080002166

Address - Chandiwalla Estate, Maa Anandmai Marg, Kalkaji Kalkaji Delhi Delhi 110019

Information as at - 26-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|---------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 32 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 70 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | NIL |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Under Process |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:07 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1-2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 - 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2- 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 58% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bankura Nursing Home

Rohini Id - 8900080310759

Address - Patpur Patpur Bankura West Bengal 722101

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 34 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 04 |
| 2b. | Number of consultants | 34 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 07 |
| 4 | Total number of intensive care unit beds in the hospital | 20 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:7 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 6 AM to 10 AM |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 PM to 6 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 to 7 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 to 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 13% |
| 10 | Website | www.bankuranursinghome.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Baroda Laparoscopy Hospital

Rohini Id - 8900080092327

Address - 60 , Sampatrao Colony Alkapuri Baroda Gujarat 390005

Information as at - 28-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 19 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 03:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:59 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NA |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NA |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.barodalaparoscopy.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhagwathi Hospital

Rohini Id - 8900080331914

Address - Sector-13, Rohini ... Delhi Delhi 110085

Information as at - 02-Nov-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 77 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 44 |
| 2b. | Number of consultants | 44 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 115 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 10 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 -6 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2- 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 15% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhandari Hospital & Research Centre

Rohini Id - 8900080148260

Address - Gf 21,22,23 Sch.No 54 Vijay Nagar Opp. Sayaji Hotel Indore Madhya Pradesh 452010

Information as at - 04-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | |
| 2b. | Number of consultants | 32 |
| 2c. | Number of surgeons or interventionists | 27 |
| 3 | Total number of qualified nurses in the hospital | 158 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1 x 4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1 x 5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1 x 4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1 x 4 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 mints |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mints |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 to 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | depend on procedure |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhandari Hospital & Research Centre

Rohini Id - 8900080061514

Address - 138A, Vasundhara Colony, Gopalpura By-Pass, Tonk Road ... Jaipur Rajasthan 302018

Information as at - 12-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 42 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 21 |
| 2b. | Number of consultants | 11 |
| 2c. | Number of surgeons or interventionists | 56 |
| 3 | Total number of qualified nurses in the hospital | 26 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 06 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 26 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:16 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:8 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3-4 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1.95 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2.6 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40% |
| 10 | Website | www.bhandarihospital.net | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhandari Maternity & Nursing Home

Rohini Id - 8900080124905

Address - 5 Dhanlaxmi Society Anandnagar Sinhgao Road Pune Maharashtra 411051

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 16 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:12 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:8 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 35 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4.3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3.8 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bharat Surgical & Maternityes Centre

Rohini Id - 8900080030381

Address - Guru Teg Bhadur Nagar, Street No-5, Near Hero Honda Shoeroom, Handiaya Road ... Barnala Punjab 148101

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | Nil |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | Nil |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | Nil |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | Nil |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | Nil |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 48-72hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24-72hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-5days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 48 -96 hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 1 in 2months |
| 10 | Website | Bharat surgical and maternity centre | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhargava Hospital

Rohini Id - 8900080039698

Address - 15/263 Civil Lines ... Kanpur Uttar Pradesh 208001

Information as at - 12-Aug-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 63 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 11 |
| 2b. | Number of consultants | 63 |
| 2c. | Number of surgeons or interventionists | 27 |
| 3 | Total number of qualified nurses in the hospital | 40 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 18 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bhatia Orthopaedic & Maternity Nursing Home

Rohini Id - 8900080012424

Address - 390, Sector-7B ... Faridabad Haryana 121006

Information as at - 23-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | N / A |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | N / A |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | N / A |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | N / A |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 - 4 Hrs. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - BM Gupta Hospital Private Limited

Rohini Id - 8900080006522

Address - H-11,12,14,15 Uttam Nagar ... Delhi Delhi 110059

Information as at - 21-Sep-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 56 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 16 |
| 2b. | Number of consultants | 24 |
| 2c. | Number of surgeons or interventionists | 9 |
| 3 | Total number of qualified nurses in the hospital | 75 |
| 4 | Total number of intensive care unit beds in the hospital | 18 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 04:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 (NON VENTILATOR) |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 03:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 15% |
| 10 | Website | www.bmguptahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Bombay Maternity & Surgical Hospital

Rohini Id - 8900080098619

Address - 202, 2Nd Floor, Bhagwati-li, Opp. Ashok Pan House, Citylight Citylight Surat Gujarat 395007

Information as at - 10-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:12 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0:0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0:0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50 % |
| 10 | Website | www.webmsh.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Central Avenue Critical Care Hospital & Iccu

Rohini Id - 8900080330207

Address - 1St Floor Mahalaxmi Complex, Darodkar Square, Central Avenue Road, Nagpur Nagpur (Maharastra) Nagpur Maharashtra 440002

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 25 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | ON CALL |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|--|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 3:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | CHANDAKHOSPITAL.IN | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chandak Nursing Home

Rohini Id - 8900080142893

Address - Supermarket, Sitabuldi, Nagpur ... Nagpur Maharashtra 440012

Information as at - 22-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 Hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 6 Hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.chandaknursinghome.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chandan Hospital

Rohini Id - 8900080090453

Address - Old Navrang Talkies Comp, Raopura, Opp. Hotel Utsav Hotel Utsav Baroda Gujarat 390001

Information as at - 14-Dec-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 55 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1;2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 25 to 30 per month |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minutes |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 to 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 to 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Charring Cross Nursing Home Pvt Ltd

Rohini Id - 8900080069916

Address - 2C Motilal Basak Lane Kankurgachi Phoolbagan Ps Kolkata West Bengal 700054

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 200 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 200 |
| 2c. | Number of surgeons or interventionists | 76 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 50 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 16 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 20:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7-10 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | na | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chaudhry Medical & Maternity

Rohini Id - 8900080019331

Address - 1543-44 Sector-13, Urban Estate Karnal ... Karnal Haryana 132001

Information as at - 23-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 35 % |
| 10 | Website | WWW.MADHUCHAUDHRYHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chawla Nursing Home

Rohini Id - 8900080003026

Address - J-150A Rajouri Garden ... Delhi Delhi 110027

Information as at - 11-Jan-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 3 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | Nil |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | Not applicable |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 3/4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 3/4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-12 am |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 12-2 pm |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1_10 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 2-5 |
| 10 | Website | 10 percent | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chintamani Hospital

Rohini Id - 8900080345553

Address - 53, Jedhenagar, Above Vidya Sahakari Bank Ltd Bibwewadi Pune Maharashtra 411037

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 44 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 35 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 08 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 8 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chiranjiv Hospital & Maternity Home

Rohini Id - 8900080013292

Address - W.No.4 , Near Jain Mandir Haily Mandi Gurgaon Haryana 122504

Information as at - 12-08-2022

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 5:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 2:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1-2 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - City Hospital& Trauma Centre

Rohini Id - 8900080045576

Address - C-1, Cinder Dump Complex Opp. Krishna Cinema Hall ... Lucknow Uttar Pradesh 226005

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 43 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 24 |
| 2c. | Number of surgeons or interventionists | 40 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 11 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:8 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:8 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:6 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 25 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 TO 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 TO 6 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | WWW.CITY.LUCKNOW.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Colaco Hospital

Rohini Id - 8900080194410

Address - 15/23/1416 Bendore,Dakshina Kannada, Bendore Mangalore Karnataka 575002

Information as at - 09-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 175 - 200 |
| 2c. | Number of surgeons or interventionists | 70 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|---------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 10 : 1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5 : 1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 5 : 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2 : 1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 minutes |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 - 7 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 - 10 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% of the total delivery cases |
| 10 | Website | www.colacohospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Curewell Hospital

Rohini Id - 8900080061897

Address - 1/51-53, S.F.S., Mansarovar Mansarivar Jaipur Rajasthan 302020

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 03 |
| 2b. | Number of consultants | 09 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 05 |
| 4 | Total number of intensive care unit beds in the hospital | 02 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 02 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 03 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-----|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 04 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | rakeshkalra.1512@yahoo.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dbr & Sk Super Speciality Hospital

Rohini Id - 8900080171145

Address - #20-7-37, DBR Hospital Road, Nr.TMC, Tirupati Tirupati Andhra Pradesh 517501

Information as at - 19-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 24 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 24 |
| 2b. | Number of consultants | 24 |
| 2c. | Number of surgeons or interventionists | 40 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 7 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 HOURS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | WWW.DBRHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Deep Hospital & Research Centre

Rohini Id - 8900080060487

Address - Khatipura Road, Near Khatipura Railway Overbridge ... Jaipur Rajasthan 302012

Information as at - 03-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 27 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 11 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 49 |
| 3 | Total number of qualified nurses in the hospital | 17 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 31% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dhanwantari Hospital

Rohini Id - 8900080125209

Address - Sector No.27, Tilak Road, Pradhikaran Nigdi Pcmc Pune Pune Maharashtra 411044

Information as at - 03-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 50 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 8 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 02:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 02:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 90% |
| 10 | Website | WWW.DHANWANATRIHOSPITAL.IN | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dhanwantari Tomer Hospital

Rohini Id - 8900080271968

Address - 35-A-2/11, Rampur Garden Rampur Garden Bareilly Uttar Pradesh 243001

Information as at - 01-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 05 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 08 |
| 4 | Total number of intensive care unit beds in the hospital | 05 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 3:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 03 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dharan Hospital

Rohini Id - 8900080219267

Address - No. 14, Seelaniekan Patty, Bye-Pass, Salem ... Salem Tamil Nadu 636201

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 300 |
| 2 | Number of Doctors | 48 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 42 |
| 2b. | Number of consultants | 18 |
| 2c. | Number of surgeons or interventionists | 135 |
| 3 | Total number of qualified nurses in the hospital | 32 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 8 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | case based |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | case based |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.dharanhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Divya Prastha Hospital

Rohini Id - 8900080004719

Address - Rz-37, Main Road, Opp. Bagh Wala School, Palam Colony ... Delhi Delhi 110045

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 45 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 19 |
| 2b. | Number of consultants | 33 |
| 2c. | Number of surgeons or interventionists | 55 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 19 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:7 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minute |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 minute |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 52% |
| 10 | Website | www.divyaprasthahospital.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr. Kamakshi Memorial Hospital

Rohini Id - 8900080207400

Address - No.1 Radial Road Pallikaranai Chennai Tamil Nadu 600100

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 300 |
| 2 | Number of Doctors | 132 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 41 |
| 2b. | Number of consultants | 76 |
| 2c. | Number of surgeons or interventionists | 134 |
| 3 | Total number of qualified nurses in the hospital | 11 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 11 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 59 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:03 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:06 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 6 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4.1 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3.8 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 66.58% |
| 10 | Website | www.drkmh.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shree Sai Hospital

Rohini Id - 8900080112261

Address - Gokul Nagari I, 90Ft Road, Asha Nagar, Thakur Complex, Western Express Highway, Kandivali (E) ... Mumbai Maharashtra 400101

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 22 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 4:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:8 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:8 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 8:00 am |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 7:00 am |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-7 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3.4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | na | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.G.K.Srivastava Hospital Pvt Ltd

Rohini Id - 8900080047709

Address - 13-D, Rampur Garden, Bareilly Rampur Garden Bareilly Uttar Pradesh 243001

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 24 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:25 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:8 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTE |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 25 MINUTE |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 TO 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 TO 4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | WWW.GKHOSPITAL.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Jayant Shah Hospital

Rohini Id - 8900080087491

Address - Santaram society, Nr,Open air theatre B/H.Santaram Temple Nadiad Gujarat 387001

Information as at - 29-Oct-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 11 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Panicker'S Sanjeevani Hospital Pvt Ltd

Rohini Id - 8900080061002

Address - F-58. Kalidas Marg. Bani Park ... Jaipur Rajasthan 302016

Information as at - 15-Feb-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|---------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | NIL |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Under Process |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:03 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Pritpal Memorial Hospital

Rohini Id - 8900080031357

Address - Satta Bazar ... Kotkapura Punjab 227165

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 18 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 3/18 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1/3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1/3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1/2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 days in elective planned surgery |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 zero |
| 10 | Website | xxxxx | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.R.B.Sarkar Memorial Nursiang Home

Rohini Id - 8900080344754

Address - 443/2, Rabindra Sarani, Near Sadar Police Stn, Po- Bankura ... Bankura West Bengal 722101

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 80 |
| 2 | Number of Doctors | 18 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 47 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3: |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 6: |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - St.Elizabeth'S Hospital

Rohini Id - 8900080101265

Address - J. Mehta Malabar Hill ... Mumbai Maharashtra 400006

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 60 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 60 |
| 2b. | Number of consultants | 100 |
| 2c. | Number of surgeons or interventionists | 50 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10 - 15 approximate in a month |
| 10 | Website | www.elizabeth-hospital.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Raskar Eye Hospital

Rohini Id - 8900080124653

Address - Akansha , li Floor , Hutatma Chowk , Above Lifeline Hospital , Alandi Road , Bhosri , Pune -39 ... Pune Maharashtra 411039

Information as at - 08-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 7 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 6:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3-4hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3-4 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 30min |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6-7hours |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.advancedeyecare.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Roshan Lal Hospital

Rohini Id - 8900080003583

Address - L-1, Naveen Shahdara Naveen Shahdara Delhi Delhi 110032

Information as at - 23-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 054 |
| 2 | Number of Doctors | 24 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 24 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-----|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:4 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | underprocess | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Roychowdhury'S Institute Of Urology & Laparoscopic Surgery

Rohini Id - 8900080329102

Address - A-4-B, Tilak Marg, Opp. Udyog Bhawan C-Scheme ... Jaipur Rajasthan 302005

Information as at - 20-Nov-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 04 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 03 |
| 4 | Total number of intensive care unit beds in the hospital | 03 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 02 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 06 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1 - 2 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 - 2 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | WWW.INSTITUTEOFUROLOGY.IN | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.S.P.Yadav Hospital

Rohini Id - 8900080325852

Address - Near Kanod Gate , Circular Road ... Rewari Haryana 123401

Information as at - 28-Oct-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 18 |
| 2 | Number of Doctors | 0 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 02:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 04:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 - 45 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 - 2 Hrs for Cash, & 4 -5 Hrs for TPA |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 -3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.drsp Yadav Hospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr.Sushma Jindal Hospital

Rohini Id - 8900080010161

Address - 488/15 Dilshad Garden (Nr Radha Krishan Mandir) ... Delhi Delhi 110095

Information as at - 04-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 16 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 9 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | NO ICU |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NO ICU |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NO ICU |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1 : 8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | NO ICU |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | NO ICU |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30MTS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | drsjh.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Drishti Eye Centre

Rohini Id - 8900080164321

Address - Plot No 114A, A lane opp State bank of India Yella Reddy Guda Hyderabad Telangana 500073

Information as at - 11-08-2022

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 7 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6 hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.drishtieyecentre.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - East Delhi Medical Center

Rohini Id - 8900080003590

Address - 1/550, G.T.Road, Namsarovar Park, Shahdara ... Delhi Delhi 110032

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 40 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 11 |
| 2b. | Number of consultants | 30 |
| 2c. | Number of surgeons or interventionists | 42 |
| 3 | Total number of qualified nurses in the hospital | 06 |
| 4 | Total number of intensive care unit beds in the hospital | 04 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 06 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15-20 Minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | At the approval time |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.edmc.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Emc Superspeciality Hospital

Rohini Id - 8900080025684

Address - 73,74, 75, Green Avenue Green Avenue Amritsar Punjab 143001

Information as at - 04-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 200 |
| 2 | Number of Doctors | 57 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 157 |
| 3 | Total number of qualified nurses in the hospital | 50 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 12 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 75 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | EMERGENCY IMMEDIATELY |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | TILL CLEARANCE |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-6 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Prakash Netra Kendr Private Limited

Rohini Id - 8900080046030

Address - Nh-2 Vipul Khand-4Th Gomti Nagar,Lucknow ... Lucknow Uttar Pradesh 226010

Information as at - 10-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 HOURS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 0 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 0 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.pnkeyecare.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Tandon Hospital

Rohini Id - 8900080108653

Address - Gagangiri Complex, 1St & 4Th Floor, 18Th Road, Near Ambedkar Garden, ... Mumbai Maharashtra 400071

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 7 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 18 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|--|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:6 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:6 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10.00 A.M. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2:00 P.M. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40 % |
| 10 | Website | www.sudhatandoninfertility.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gandhi Hospital (Unit of Pawan Gandhi Healthcare Pvt Ltd)

Rohini Id - 8900080229075

Address - C-50, Om Vihar, Uttam Nagar ... Delhi Delhi 110059

Information as at - 15-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 13 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 30 |
| 2b. | Number of consultants | 48 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 60 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 - 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 - 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 - 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gandhi Hospital

Rohini Id - 8900080123526

Address - Aryan Center , Opp . Vaibhav Cinema , Solapur Road Hadapsar Pune Maharashtra 411028

Information as at - 04-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 7 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 01 |
| 4 | Total number of intensive care unit beds in the hospital | 03 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 03 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | WWW.GANDHIHOSPITAL.CO.IN | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ganesh Ortho Trauma & Medical Centre

Rohini Id - 8900080005457

Address - F-15/7, Krishna Nagar, Hansraj Marg, Near Bses Office ... Delhi Delhi 110051

Information as at - 18-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 18 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 14 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|--|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:04 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 - 7 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.ganeshortho.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gargi Hospital

Rohini Id - 8900080035386

Address - R-9/1 & 2, Raj Nagar ... Ghaziabad Uttar Pradesh 201002

Information as at - 24-May-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 25 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 2.4:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 05:07 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1.1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 - 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.gargihospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Geetha Multispeciality Hospital

Rohini Id - 8900080337190

Address - 10-1-5/C, Road No.4, West Marredpally, Secunderabad Secunderabad Hyderabad Telangana 500026

Information as at - 04-Jan-24

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 65 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 65 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 25 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 MINS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 25% |
| 10 | Website | WWW.geethahospitals.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ghai Hospital

Rohini Id - 8900080027817

Address - 661 A&B Guru Teg Bahadur Nagar Near Guru Ravi Dass Chowk Jalandhar Punjab 144003

Information as at - 11-Oct-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------------|
| 1 | Total Bed strength of the Hospital | 49 |
| 2 | Number of Doctors | MO-04, CONSULTANT-23 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | MO-04, CONSULTANT-23 |
| 2b. | Number of consultants | NIL |
| 2c. | Number of surgeons or interventionists | 35 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 09 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 07 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 09 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:11 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30-60 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45-90MINS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 DAYS DEPEND ON CONDITION |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 65% |
| 10 | Website | WWW.GHAIHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gitanjali Medical Centre

Rohini Id - 8900080210608

Address - No.15, Vayalour Road, Opp. To Bishop Heber College Ground, Trichy Near Puthur Nal Road Trichy Tamil Nadu 620017

Information as at - 18-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 42 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 39 |
| 2c. | Number of surgeons or interventionists | 90 |
| 3 | Total number of qualified nurses in the hospital | 30 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|--|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 10:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 8:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-15 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1-2 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-7 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7-10 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 100 |
| 10 | Website | www.gmctrichy.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gopala Gowda Shantaver Memorial Hospital

Rohini Id - 8900080191907

Address - Opp. Nazar Bad Police Station, T.N. Pur Road, Nazarbad ... Mysore Karnataka 570010

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 250 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 30 |
| 2c. | Number of surgeons or interventionists | 75 |
| 3 | Total number of qualified nurses in the hospital | 20 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 26 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 02:24 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 04:48 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1.1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1.1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-6DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Goyal Nursing Home

Rohini Id - 8900080012882

Address - N.H.02 Delhi Mathura Road Palwal Near Bus Stand Palwal Haryana 121102

Information as at - 10-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | WWW.GOYALNURSINGHOME.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gupta Hospital

Rohini Id - 8900080092464

Address - S-201, 208, 1st Floor, Kabir Shopping Centre, Kabir Complex, Makurpura Road Makurpura Road Baroda Gujarat 390009

Information as at - 09-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 16 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | NIL |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 90 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NIL |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 or 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 80% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Gurjar Hospital & Endoscopy Centre Pvt.Ltd

Rohini Id - 8900080147157

Address - Scheme No.44-B , Siddharth Nagar, Bhanwar Kua Chouraha , A.B. Road ... Indore Madhya Pradesh 452009

Information as at - 14-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 13 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 37 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 24 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 01:07 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 - 45 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 - 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 75% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Guru Nanak Hospital

Rohini Id - 8900080012905

Address - N.H.02 Delhi Mathura Road Palwal Nwar Bus Stand Palwal Haryana 121102

Information as at - 24-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 19 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 11 |
| 2c. | Number of surgeons or interventionists | 11 |
| 3 | Total number of qualified nurses in the hospital | 55 |
| 4 | Total number of intensive care unit beds in the hospital | 23 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 17 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Healing Touch Hospital

Rohini Id - 8900080001305

Address - 7/5 Sarva Priya Vihar Opp. Luxman Public School Delhi Delhi 110016

Information as at - 10-Apr-24

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 04 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-----|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 11 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20 |
| 10 | Website | www.healingtouchhospitaldelhi.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Heart & General Hospital

Rohini Id - 8900080059382

Address - 7, Vivekanand Marg, C-Seheme C-Scheme Jaipur Rajasthan 302001

Information as at - 18-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 37 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 37 |
| 2b. | Number of consultants | 11 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 110 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 9 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 87.23% |
| 10 | Website | www.heartandgeneralhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Heritage Hospitals Ltd.

Rohini Id - 8900080043411

Address - Lanka , Varanasi Lanka Varanasi Uttar Pradesh 221005

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 33 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 33 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 75 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 25 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 25 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 09 A.M |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12. P.M |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1-2 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.heritagehospitals.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Hosmat Hospital

Rohini Id - 8900080184329

Address - No. 45, Magrath Road Magrath Road, Off Richmond Road Bangalore Karnataka 560025

Information as at - 28-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 46 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 46 |
| 2b. | Number of consultants | 29 |
| 2c. | Number of surgeons or interventionists | 22 |
| 3 | Total number of qualified nurses in the hospital | 124 |
| 4 | Total number of intensive care unit beds in the hospital | 16 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 22 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:03 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1-2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Indus Hospital (A Unit Of Vasugan Medical Specialities Pvt Ltd)

Rohini Id - 8900080177352

Address - #18-1-6, K.G.H. Down Road, Maharanipeta ... Vishakhapatnam Andhra Pradesh 530002

Information as at - 11-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 18 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 150 |
| 3 | Total number of qualified nurses in the hospital | 132 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 12 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|--|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:12 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 (for ventilator) 1:2 (for non ventilator) |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 40 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3.4 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5.2 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.5 |
| 10 | Website | www.indushospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - J.M.D Hospital & Research Centre

Rohini Id - 8900080063723

Address - College Road Beawar ... Beawar Rajasthan 305901

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|--|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 mint |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 48 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 72 hours Severity of disease |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 48 hours Severity of surgical process |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.jmdraj.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jagadamba Hospitals Pvt. Ltd.

Rohini Id - 8900080164628

Address - 1-1-380/3 Gandhinagar Hyderabad Telangana 500080

Information as at - 11-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 51 |
| 2 | Number of Doctors | 26 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | |
| 2c. | Number of surgeons or interventionists | 26 |
| 3 | Total number of qualified nurses in the hospital | 51 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 8 AM TO 8 PM |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 8 AM TO 8 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 TO 4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 TO 4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 2 TO 3 PER MONTH |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jagtap Hospital

Rohini Id - 8900080125490

Address - Anandnagar , Op. Janaseva Sahakari Bank , Sinhgad Road , Near Santosh Hall ... Pune Maharashtra 411051

Information as at - 28-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 58 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 27 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.043055556 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.043055556 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.jagtaphospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jain Charitable Hospital

Rohini Id - 8900080003415

Address - Lane No.5, Raghuber Pura li ... Delhi Delhi 110031

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 29 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | |
| 2b. | Number of consultants | |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40000 approx |
| 10 | Website | www.jaincharitablehospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jain Child & Maternity Hospital Pvt Ltd

Rohini Id - 8900080008847

Address - Ae-7 Shalimar Bag ... Delhi Delhi 110088

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 30 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 26 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 16 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | N.A |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | N.A |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1.33:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1.22:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | N.A |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | N.A |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HR. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-6 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.jainmultispecialityhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jain Ent Hospital

Rohini Id - 8900080060807

Address - 23-24, Sathya Vihar Colony ,Pankaj Singhavi Marg Lalkothi, Jaipur Near New Vidhan Sabha Jaipur Rajasthan 302015

Information as at - 05-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 18 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 20 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 6:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 6:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 5:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1 to 2 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 to 2 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.jainenthospital.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jastegh Medical Centre Formely Known as Jaslok Medical Centre

Rohini Id - 8900080005754

Address - C-1/15 A; Yamuna Vihar ... Delhi Delhi 110053

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 7 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|--|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 minite |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-7 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20-25 |
| 10 | Website | 0 | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jeevan Jyoti Clinic & Nursing Home

Rohini Id - 8900080001947

Address - M-131, Vikaspuri ... Delhi Delhi 110018

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 18 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 02:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 -4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jeevan Jyoti Hospital

Rohini Id - 8900080006607

Address - B-28, Kiran Garden, Uttam Nagar ... Delhi Delhi 110059

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 18 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 16 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 10:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HOUR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50 |
| 10 | Website | www.jeevanjyotihospital.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jeevanshree Hospital , E N T & Minimal Access Surgery Centre

Rohini Id - 8900080133907

Address - Ground Floor, Gurumilan Chs, Opp. Tilaknagar Post Office, R.P. Road, Tilaknagar Tilaknagar Thane Maharashtra 421201

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 16 |
| 2 | Number of Doctors | 11 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 - 30 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 TO 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 TO 4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.jeevanshreehospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jethwa Eye Hospital

Rohini Id - 8900080088450

Address - Near Nayapadkar Press, Desai Lane Opp Krishna Road, Anand Gujarat 388001

Information as at - 06-Nov-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 13 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 03:13 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 03:07 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | Daycare Procedure |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | Half day |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jindal I.V.F & Sant Memorial Nursing Home

Rohini Id - 8900080032408

Address - House No. 3050 Sector 20D ... Chandigarh Punjab 160020

Information as at - 11-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 23 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 15+ |
| 2c. | Number of surgeons or interventionists | 38 |
| 3 | Total number of qualified nurses in the hospital | not available |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 12 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | not available |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 4:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 6:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | not available |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | not available |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 to 30 Minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 to 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 to 2 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.ivfchandigarh.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Joshi Hospital & Trauma Centre

Rohini Id - 8900080027756

Address - Kapurthala Chowk , Jalandhar Opp.Sewak Ram Hospital Kapurthala Chowk Jalandhar Punjab 144001

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 52 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 35 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 57 |
| 3 | Total number of qualified nurses in the hospital | 41 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 13 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 61 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | venti 1:1 / non venti 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | venti 1:1 / non venti 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mints |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours PVT,Emergency 4 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.joshihospital.org. | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Joshi Hospital Mmf)

Rohini Id - 8900080121140

Address - 778, Shivajinagar, Opp. Kamala Nehru Park Erandawana Pune Erandawana Pune Maharashtra 411004

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 98 |
| 2 | Number of Doctors | 90 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 50 |
| 2b. | Number of consultants | 365 |
| 2c. | Number of surgeons or interventionists | 80 |
| 3 | Total number of qualified nurses in the hospital | 25 |
| 4 | Total number of intensive care unit beds in the hospital | 80 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 10 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 40 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 04:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 4;1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.084027778 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.084027778 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | 0 | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - K.D. Hospital

Rohini Id - 8900080025837

Address - 7, Circular Road, Near Medical College ... Amritsar Punjab 143001

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 90 |
| 3 | Total number of qualified nurses in the hospital | 25 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 10 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 25 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.kdhospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - K.K.Surgical & Maternity Centre

Rohini Id - 8900080010024

Address - B-37 East Jyoti Nagar, Loni Road, Delhi Shadara, Near Durga Puri Delhi Delhi 110093

Information as at - 09-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 28 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 15 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:12 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - K.M.K Hospital

Rohini Id - 8900080228566

Address - K.M.K. Junction , N. Paravoor ... Parur Kerala 683513

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------------------------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 14 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | SURGEONS 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 1 WITH MD OTHER ONE MBBS |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1: 2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 DAYS TO 7 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 TO 10 DATS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 5 :1 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kadimi Nursing Home

Rohini Id - 8900080162174

Address - 6-94/6/C, Chandanagar Chandanagar Hyderabad Telangana 500050

Information as at - 14-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|--------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | POST UP ICU 4-BEDS |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 3:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 4:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4;1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 4;1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1HR FOR CASH , 2HR TO 4HR FOR INSURANCE |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 65000 - 75000 |
| 10 | Website | WWW.KADIMINURSINGHOME.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kailash Nursing Home

Rohini Id - 8900080000797

Address - 49. South Patel Nagar Mkt, Newdelhi ... Delhi Delhi 110008

Information as at - 01-Nov-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 26 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 22 |
| 2c. | Number of surgeons or interventionists | 17 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:00 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2.5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 85% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kalawati Kaustubh Hospital Pvt Ltd

Rohini Id - 8900080008748

Address - 2, Inder Enclave, Main Rohtak Road, Peera Gashi ... Delhi Delhi 110087

Information as at - 01-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 19 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 18 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 4:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kalpana Nursing Home

Rohini Id - 8900080065130

Address - 214-C, Sardarpura Udaipur (Raj) ... Udaipur Rajasthan 313004

Information as at - 02-Feb-24

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 20 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 00:00 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 00:00 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 45017 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 44927 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 0.33333333 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 0.58333333 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 45021 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 44960 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | KALPANA HOSPITAL | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kalyan Memorial & Kdj Hospital

Rohini Id - 8900080152465

Address - Baradari Crossing, Morar Morar Gwalior Madhya Pradesh 474006

Information as at - 18-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 120 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 50 |
| 4 | Total number of intensive care unit beds in the hospital | 54 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 15:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 05:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 10:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 03:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 ays |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 7% |
| 10 | Website | #N/A | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kamala Hospital

Rohini Id - 8900080218291

Address - Sree Krishna Complex, 256. Second Agraharam Salem Salem Tamil Nadu 636001

Information as at - 28-Apr-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 110 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 14 |
| 3 | Total number of qualified nurses in the hospital | 33 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 22:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 09:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 03:08 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 33:10:00 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 180 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kamath Kidney & Eye Hospital

Rohini Id - 8900080093515

Address - 15 Vinayak Society opp. SNTD College Behind Akola Stadium Baroda Gujarat 390020

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 17 |
| 2 | Number of Doctors | 07 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | |
| 3 | Total number of qualified nurses in the hospital | -5 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:4 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 07:00AM |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 19:00pm |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NA |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NA |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - National Hospital

Rohini Id - 8900080106925

Address - Matruashish, M.G. Road, Borivli (E) Mumbai Maharashtra 400066

Information as at - 05-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 16 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|--|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:04 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0% |
| 10 | Website | WWW.COMSINDIA.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kanpur Urology Centre

Rohini Id - 8900080040687

Address - 111/456, 80 Feet Road Brahm Nagar Kanpur Uttar Pradesh 208012

Information as at - 24-Nov-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 16 |
| 2c. | Number of surgeons or interventionists | 31 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 7 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 10:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 6:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 3:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.kanpurologycentre.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kartik Nursing Home

Rohini Id - 8900080006256

Address - C-15 C Block Community Centre (Behind Janak Cinema) Janakpuri New Delhi Delhi Delhi 110058

Information as at - 01-Nov-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 23 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | WWW.KARTIK NURSING HOME & UROLOGY CENTRE | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kasturi Hospital

Rohini Id - 8900080205482

Address - No.119, Shanhugam Road, West Tambaram ... Chennai Tamil Nadu 600045

Information as at - 15-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 34 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:04 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NA |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-10 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50%-60% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kataria Hospital

Rohini Id - 8900080121690

Address - 1137/B Nagar Road , Yerwada , Above Uco Bank . Pune-411006 ... Pune Maharashtra 411006

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | no ICU |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1'5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1;6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 DAY |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | WWWKATARIAHOSPITALPUNE.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kesar Hospital

Rohini Id - 8900080008854

Address - Ah-11, Shalimar Bagh ... Delhi Delhi 110007

Information as at - 03-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | nil |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 3:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 8:20 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Keshubhai Mehta Eye Hospital

Rohini Id - 8900080069121

Address - Karansinghji Main Road Karanpara Rajkot Gujarat 360001

Information as at - 12-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 9 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 9 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | NIL |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:07 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:07 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 13 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 16 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | Daycare Procedure |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | Daycare Procedure |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Khanna Nursing Home (Multi Speciality Centre)

Rohini Id - 8900080024854

Address - G.T.Road , Khanna Opp. Gill Petrol Pump Khanna Punjab 141401

Information as at - 03-May-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|---------------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 7 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 20 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Under Process |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1.4.8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1.2.4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 03:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 2.1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Khetrpal Hospital

Rohini Id - 8900080001961

Address - F-95 , Bali Nagar , New Delhi-110015 West Zone Delhi Delhi 110015

Information as at - 27-10-2022

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 42 |
| 2c. | Number of surgeons or interventionists | 55 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 18 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:6 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | Half an hour |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 hour's |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 min |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 min and 5-7 max |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 66.7% per month |
| 10 | Website | www.khetarpalhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Khosla Stone, Kidney & Surgical Centre

Rohini Id - 8900080024311

Address - 451-Model Town, Near Char Khambha Chowk ... Ludhiana Punjab 141002

Information as at - 18-Sep-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 21 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 3 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:07 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:07 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:05 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | WWW.Khoslastonekidney.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kkr Ent

Rohini Id - 8900080201743

Address - 274 (827) Poonamallee High Road Kilpauk Chennai Tamil Nadu 600010

Information as at - 09-Dec-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 35 |
| 2 | Number of Doctors | 18 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:11 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NA |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NA |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | >1200 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sushrut Hospital And Research Center

Rohini Id - 8900080109292

Address - 365, Swastik Park, Chembur (E) Chembur (East) Mumbai Maharashtra 400071

Information as at - 26-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 260 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 21 |
| 2b. | Number of consultants | 239 |
| 2c. | Number of surgeons or interventionists | 60 |
| 3 | Total number of qualified nurses in the hospital | 21 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 35 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:12 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:10 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-6 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | https://sushruthospital.org/ | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Korambayil Hospital And Diagnostic Centre

Rohini Id - 8900080225732

Address - Manjeri College (Po), Pandikkad Road, Manjeri Manjeri Mancheri Kerala 676122

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 33 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 27 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 70 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 5% |
| 10 | Website | www.korambayilhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Krishna Eye Hospital

Rohini Id - 8900080085596

Address - K.B.Complex, Dairy Road ... Mehsana Gujarat 384002

Information as at - 15-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 1 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 0 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0:0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0:0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 Hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | krishnaeyehospital.wixsite.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Krishna Surgical Hospital And Trauma Care Centre

Rohini Id - 8900080094574

Address - A-7, Narayan Nagar Society, B/H New S.T. Depot, Padra ... Padra Gujarat 391440

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:7 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10.00 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20.00 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 000 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Kriti Hospital

Rohini Id - 8900080210943

Address - Plot No-196 , Behind Jal Vayu Towers , Sec-56, Gurgaon. Gurgaon Gurgaon Haryana 122002

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:5 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 minutes |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 35 |
| 10 | Website | N.A. | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ujala Cygnus Kulwanti Hospital

Rohini Id - 8900080041073

Address - 117/N/8, Kakadev Kakadev Kanpur Uttar Pradesh 208025

Information as at - 10-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 34 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 34 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 24 |
| 3 | Total number of qualified nurses in the hospital | 64 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 34 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 02:01 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 06:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 03:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 02:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 02:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20-25 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30-45 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 - 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 12-24% |
| 10 | Website | www.ujalacygnus.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - KUSUMA HOSPITAL

Rohini Id - 8900080186668

Address - No.237/37, 10Th Main Road,Nagendra Block,Srinagar, 50Ft Road Bangalore Karnataka 560050

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 65 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 55 |
| 2c. | Number of surgeons or interventionists | 41 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 25 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1-2HR |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3-4HR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4-5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.kusumahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Surana Sethia Hospital & Research Centre

Rohini Id - 8900080332096

Address - Suman Nagar, Sion-Tronbay Road, Chembur Chembur Sion-Trombay Road Mumbai Maharashtra 400071

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 69 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 80 |
| 3 | Total number of qualified nurses in the hospital | 18 |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Life Care Institute Of Medical Sciences And Research Pvt. Ltd.

Rohini Id - 8900080077263

Address - 1, Nathalal Colony , Nr. Sardar Patel Cross Road. ... Ahmedabad Gujarat 380014

Information as at - 21-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 46 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 18 |
| 2b. | Number of consultants | 22 |
| 2c. | Number of surgeons or interventionists | 10-14 |
| 3 | Total number of qualified nurses in the hospital | 29 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 29 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 - 60 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 - 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shri Bhanji D Khimji Lifeline Hospital

Rohini Id - 8900080303126

Address - Shivsheel Multiplex, Opp: New Bus Stand, Gokul Road ... Hubli Karnataka 580030

Information as at - 10-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 27 |
| 2c. | Number of surgeons or interventionists | 24 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:6 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 8-10 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30 |
| 10 | Website | lifelinehubli | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Lok Clinic

Rohini Id - 8900080006294

Address - A-2-7, Janakpuri New Delhi ... Delhi Delhi 110058

Information as at - 27-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 02:15 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2.5 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3.6 Hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1.9 Hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 56% |
| 10 | Website | www.lokclinic.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Madaan Hospital

Rohini Id - 8900080025851

Address - Majitha Road, Amritsar . Punjab-143001 Pink Avenue, Majitha Road Amritsar Punjab 143001

Information as at - 24-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 31 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 18 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 41 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:06 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 and 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 6 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 100% |
| 10 | Website | www.madaanhospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Maharaja Agrasen Hospital

Rohini Id - 8900080002937

Address - Punjabi Bagh , Road No. 35 Punjabi Bagh Delhi Delhi 110026

Information as at - 26-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 300 |
| 2 | Number of Doctors | 466 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 80 |
| 2b. | Number of consultants | 154 |
| 2c. | Number of surgeons or interventionists | 471 |
| 3 | Total number of qualified nurses in the hospital | 150 |
| 4 | Total number of intensive care unit beds in the hospital | 23 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 209 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 259/134 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 209/300 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 471/300 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 28/134 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 259/134 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 0.5 hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4-5 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2.75 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3.9 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 720/1154 |
| 10 | Website | WWW.MAHDELHI.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mahatma Gandhi Cancer Hospital & Research Institute

Rohini Id - 8900080178168

Address - 1/7, Mvp Colony, Visakhapatnam ... Vishakhapatnam Andhra Pradesh 530017

Information as at - 08-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 27 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 27 |
| 2b. | Number of consultants | 23 |
| 2c. | Number of surgeons or interventionists | 148 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 9 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 32 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 - 3 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.mgcancerhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mahesh Hospital

Rohini Id - 8900080107939

Address - Balaji Apartment, Poona Link Road, Above Of Baroda Near Tisgaon Naka Thane Maharashtra 421306

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 21 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 6:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 00:30 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 00:30 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mahindru Hospital

Rohini Id - 8900080006645

Address - E-1, Kiran Garden, Uttam Nagar ... Delhi Delhi 110059

Information as at - 06-Jul-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 48 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 13 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:25 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2.5 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3:1 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3:5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 78% |
| 10 | Website | www.mahindruhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mallige Medical Center

Rohini Id - 8900080187429

Address - 31/32,Crescent Road, ... Bangalore Karnataka 560001

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | no ICU |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1'5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1;6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 DAY |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mangala Hospital And Mangala Kidney Foundation

Rohini Id - 8900080194632

Address - Vajre Hills, Kadri, Mangalore Kadri Mangalore Mangalore Karnataka 575003

Information as at - 20-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 250 |
| 2 | Number of Doctors | NA |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 100 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 45 |
| 4 | Total number of intensive care unit beds in the hospital | 30 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 03:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | www.mangalahospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mayank Hospital

Rohini Id - 8900080147294

Address - 11/1, Mandrama Ganj Indore Indore Madhya Pradesh 452001

Information as at - 28-Aug-24

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 28 |
| 2 | Number of Doctors | 09 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 4 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-6 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Medfirst Health Care Pvt Ltd

Rohini Id - 8900080005990

Address - D-3/14, Vasant Vihar ... Delhi Delhi 110057

Information as at - 13-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 04 |
| 2 | Number of Doctors | 03 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 03 |
| 2b. | Number of consultants | 03 |
| 2c. | Number of surgeons or interventionists | 03 |
| 3 | Total number of qualified nurses in the hospital | NA |
| 4 | Total number of intensive care unit beds in the hospital | 03 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 25 Minute |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 35 Minute |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1 Day |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | Day Care |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.entdelhi.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Medicare Hospital

Rohini Id - 8900080227248

Address - Kodungallur ... Thrissur Kerala 680007

Information as at - 08-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 135 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 14 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 35 |
| 3 | Total number of qualified nurses in the hospital | 11 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Medicare Hospital

Rohini Id - 8900080227248

Address - Medicare Hospital T.K.S. Puran Kodungallur Kerala 680664

Information as at - 08-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 135 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 14 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 35 |
| 3 | Total number of qualified nurses in the hospital | 11 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Medicare Nursing Home

Rohini Id - 8900080034372

Address - 39 B/C Ghandhi Nagar ... Jammu Jammu & Kashmir 180004

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 8 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 mts |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 mts |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 24 hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 24 hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40% |
| 10 | Website | medicare nursing home | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Meenakshi Hospital A Unit Of Rajshree Hospital Pvt Ltd)

Rohini Id - 8900080036536

Address - B-13, Kaushambi, Ghaziabad ... Ghaziabad Uttar Pradesh 201010

Information as at - 08-Jul-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 22 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 26 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 7 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 2:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 HOURS AS PER TAT |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 43% |
| 10 | Website | WWW.MEENAKSHIHOSPITAL.CO.IN | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Meerut Kidney Hospital Pvt Ltd

Rohini Id - 8900080051751

Address - L.I.C. Road, Prabhatnagar Prabhatnagar Meerut Uttar Pradesh 250001

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 048 |
| 2 | Number of Doctors | 05 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 05 |
| 2b. | Number of consultants | 32 |
| 2c. | Number of surgeons or interventionists | 39 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 01 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|--|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1-3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1-6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1-2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1-2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 07 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 04 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 01 |
| 10 | Website | www.meerutkidneyhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Midland Nursing Home Pvt Ltd

Rohini Id - 8900080235458

Address - 33. Anupama Road ... Kolkata West Bengal 700056

Information as at - 11-Oct-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 50 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 50 |
| 2c. | Number of surgeons or interventionists | 35 |
| 3 | Total number of qualified nurses in the hospital | 29 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 12 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 6:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 6:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 5:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 6:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10.30 AM |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 45000/- |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Muni Maya Ram Jain Hospital

Rohini Id - 8900080008908

Address - Kd Block , Pitampura Pitampura Delhi Delhi 110088

Information as at - 03-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 50 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 50 |
| 2b. | Number of consultants | 50 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 41 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 HRS. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12 - 3P.M. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 - 5 DAYS DEPENDING ON THE CONDITION OF PATIENT'S |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 7 DAYS DEPENDING ON THE SURGERY AND CONDITION OF THE PATIENT'S |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70000 - 90000 depending on category of rooms |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - N.S.Memorial Institute Of Medical Sciences

Rohini Id - 8900080231092

Address - Palthara, Thattamala P.O. Palathara Kollam Kerala 691020

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 500 |
| 2 | Number of Doctors | 110 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | |
| 2b. | Number of consultants | |
| 2c. | Number of surgeons or interventionists | 600 |
| 3 | Total number of qualified nurses in the hospital | 100 |
| 4 | Total number of intensive care unit beds in the hospital | 25 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Nagar Hosptial

Rohini Id - 890008036542

Address - Nh-B-1, Loha Nagar ... Ghaziabad Uttar Pradesh 201001

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 79 |
| 2 | Number of Doctors | 48 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 48 |
| 2b. | Number of consultants | 48 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 25 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:00 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 00:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24HRS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12pm |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 07-May |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03-Feb |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 85000 |
| 10 | Website | WWW.NAGARHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - National Institute Of Medical Sciences

Rohini Id - 8900080012400

Address - Sector – 23 A, Faridabad Near Sector -23 A Market Faridabad Haryana 121005

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 25% |
| 10 | Website | www.nimshospitalfbd.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Neelachal Hospital P) Ltd

Rohini Id - 8900080243200

Address - A/84, Kharvelnagar, Unit-3 Bhubaneswar (Near Bhubaneshwar Rly Station) Bhubaneshwar Orissa 751001

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 88 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 45 |
| 2b. | Number of consultants | 43 |
| 2c. | Number of surgeons or interventionists | 62 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 14 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 3:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | HOSPITAL- 20 MINUTES & TPA PROVIDE APPROVALS IN 2 TO 3 HRS] |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 10 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | WWW.NEELACHALHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Neelkanth Hospitals

Rohini Id - 8900080013810

Address - M.G.Road , Near Dlf Corporate Park , Dlf City Phase-iii ... Gurgaon Haryana 122002

Information as at - 27-Feb-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 55 |
| 2 | Number of Doctors | 52 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 22 |
| 2b. | Number of consultants | 30 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 28 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minute |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr for cash Patient & 3 Hrs for TPA patient |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 65% |
| 10 | Website | www.neelkanthhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Netra Raksha Hospital

Rohini Id - 8900080080133

Address - 6, Trimurti Complex, India Colony, T.B. Nagar Road, Approach Bus Stand Bapunagar Ahmedabad Gujarat 382350

Information as at - 02-Nov-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 5 |
| 2 | Number of Doctors | 1 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | NA |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minute |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minute |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 Hrs |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 257 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - New Pandey Hospital

Rohini Id - 8900080150041

Address - Shanichara , Ward No.1 , Hoshangabad Shanichara Hoshangabad Madhya Pradesh 461001

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 44 |
| 2 | Number of Doctors | 13 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 32 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MIN. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 27% |
| 10 | Website | www.newpandeyhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Nijhara Hospital Pvt Ltd.

Rohini Id - 8900080000827

Address - 2979/3, Ranjit Nagar, Near Shiv Mandir, South Patel Nagar ... Delhi Delhi 110008

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 16 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|--|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 10 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 3 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Orchid Hospital& Heart Centre

Rohini Id - 8900080006331

Address - C-3/91 , Janakpuri, New Delhi Janakpuri Delhi Delhi 110058

Information as at - 09-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 30 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 22 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 20 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 02:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 - 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 - 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 - 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Palwal Hospital

Rohini Id - 8900080012998

Address - Old G.T. Road , Near New Sohna Mod . Palwal ... Palwal Haryana 121102

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 35 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 20 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 25% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Paranjpe Eye Clinic & Surgery Centre

Rohini Id - 8900080121232

Address - 894, Venkatesh Apt.Opp. F.C Road. Good Lick Chowk Deccan Gymkhana Pune Maharashtra 411004

Information as at - 30-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 3 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 1 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 3:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | daycare |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | daycare |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Patange Hospital

Rohini Id - 8900080126558

Address - 538, Isg, Ganapathy, Wai ... Satara Maharashtra 412803

Information as at - 05-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 3 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1;4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-9 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | www.patangehospital wai.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Patliputra Nursing Home

Rohini Id - 8900080252745

Address - Jora Phatak Road, Opp. Ghoti Gurudwara, Near Shakti Mandir ... Dhanbad Jharkhand 826001

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 105 |
| 2 | Number of Doctors | 41 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 41 |
| 2c. | Number of surgeons or interventionists | 84 |
| 3 | Total number of qualified nurses in the hospital | 36 |
| 4 | Total number of intensive care unit beds in the hospital | 19 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 12 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 36 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:07 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:01.3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | <90 MINTUS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4.5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7.5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60 |
| 10 | Website | WWW.PATLIPUTRAHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Pawan Hospital Pvt Ltd

Rohini Id - 8900080059511

Address - 27, Govindpuri (E), New Ramgarh More, Amer Road ... Jaipur Rajasthan 302002

Information as at - 19-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 35 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 3 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 09:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 06:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Pentamed Hospital

Rohini Id - 8900080000988

Address - 7, Local Shopping Centre, Derawal Nagar Phase-Iv, Near Nanak Gurdwara ... Delhi Delhi 110009

Information as at - 08-Feb-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12-15 |
| 2b. | Number of consultants | 25 |
| 2c. | Number of surgeons or interventionists | 9 |
| 3 | Total number of qualified nurses in the hospital | 55-60 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4-5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12-14 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 07:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 04:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 04:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 02:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Pooja Nursing Home

Rohini Id - 8900080113862

Address - 9, Shridhar Smruti, Gokhale Road Naupada Thane Maharashtra 400602

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | NIL |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 2:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MINITUES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINITUES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Poona Hospital & Research Centre

Rohini Id - 8900080123687

Address - 27 , Sadashiv Peth , Pune-411030 ... Pune Maharashtra 411030

Information as at - 25-Aug-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 300 |
| 2 | Number of Doctors | 379 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 46 |
| 2b. | Number of consultants | 379 |
| 2c. | Number of surgeons or interventionists | 116 |
| 3 | Total number of qualified nurses in the hospital | 352 |
| 4 | Total number of intensive care unit beds in the hospital | 54 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 13 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 60 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|--|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1/2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7.9 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5.1 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 72% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Poornima Nursing Home

Rohini Id - 8900080184923

Address - Karthik Complex , 19/7 , Dinnur Main Road , R.T. Nagar Dinnur Main Road , R.T. Nagar Bangalore Karnataka 560032

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 42 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 08 |
| 2b. | Number of consultants | 42 |
| 2c. | Number of surgeons or interventionists | 20 |
| 3 | Total number of qualified nurses in the hospital | 04 |
| 4 | Total number of intensive care unit beds in the hospital | 04 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 04 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2to 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20% |
| 10 | Website | www.poornimahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Prakash Eye Hospital & Laser Centre

Rohini Id - 8900080054202

Address - Doctor'S Colony Civil Lines, Lane 2 ... Rudrapur Uttarakhand 263153

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 12 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 1 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 0 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | WWW.PRAKASHEYEHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Prakash Hospital

Rohini Id - 8900080011212

Address - Site No-2, Sector-3 Sector-3 Faridabad Haryana 121004

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | NIL |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Prasad Hospital

Rohini Id - 8900080163973

Address - Mig-204 , Road No.1 , Opp. Grand Sitara Hotel , Kphb Colony Kukatpally Housing Board Hyderabad Telangana 500072

Information as at - 29-Aug-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 130 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 35 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 35 |
| 4 | Total number of intensive care unit beds in the hospital | 25 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 8 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|--|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NIL |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NIL |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NIL |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NIL |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | prasadhospital.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Prashant Hospital

Rohini Id - 8900080008427

Address - C-1/17, Prashant Vihar, New Delhi -110085 Rohini Delhi Delhi 110085

Information as at - 13-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 19 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 03:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 03:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 - 7 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 42% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Prashant Memorial Charitable Hospital

Rohini Id - 8900080323070

Address - Juran Chapra Road No-4 Mahesh Babu Chowk Muzaffarpur Bihar 842001

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 125 |
| 2 | Number of Doctors | 50 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 34 |
| 2b. | Number of consultants | 18 |
| 2c. | Number of surgeons or interventionists | 60 |
| 3 | Total number of qualified nurses in the hospital | 36 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 36 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|--|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 25:-1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 10:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 5:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.prashanthospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Pritam Hospital

Rohini Id - 8900080124714

Address - Colony No.3 , Centurion Enka , Near Ayappa Temple,Nashik-Pune Highway ... Pune Maharashtra 411039

Information as at - 09-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 04:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 06:20 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 02:06 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 03:06 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 -2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 10 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Priti Hospital

Rohini Id - 8900080042049

Address - 29.B. Panna Lal Road, Near Indian Press Tagore Town Near Indian Press Tagore Town Allahabad Uttar Pradesh 211002

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 33 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 0.25:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 0.68:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.83:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 075:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 mts |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mts |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | www.pritihospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Pushpanjali Hospital

Rohini Id - 8900080013902

Address - John Hall Road, Civil Lines, Gurgaon Near Rajiv Chowk Gurgaon Haryana 122001

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 32 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 20 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.045138889 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.043055556 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15MINITUS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30MINITUS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.pushpanjalihospital.net | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - R.G. Stone Urology & Laproscopy Hospital

Rohini Id - 8900080202344

Address - No. 391, Anna Salai, Saidapet ... Chennai Tamil Nadu 600015

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 31 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 3 |
| 2c. | Number of surgeons or interventionists | 24 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 05:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 08:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1 DAY |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 DAY |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | WWW.RGHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - R.K. Hospital

Rohini Id - 8900080011243

Address - 3 C, 59 Bp Nit Faridabad ... Faridabad Haryana 121001

Information as at - 28-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Radiance Hospital

Rohini Id - 8900080141995

Address - 268, Central Avenue, Ambedkar Square Near Pritam Bhawan Nagpur Maharashtra 440008

Information as at - 28-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 65 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 48 |
| 3 | Total number of qualified nurses in the hospital | 20 |
| 4 | Total number of intensive care unit beds in the hospital | 07 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 03 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 28 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:6 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 6 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 62% |
| 10 | Website | www.radiancehospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Raghavendra Hospital

Rohini Id - 8900080177925

Address - Balayya Sastri Layout, Near Port Stadium, Nh 5, Visakhapatnam Seethamnadhare Nh-5 Vishakhapatnam Andhra Pradesh 530013

Information as at - 04-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 025 |
| 2 | Number of Doctors | 9 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 06 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 9 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 001 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 001 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | raghavendrahospital13@gmail.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Raj Hospitals

Rohini Id - 8900080253827

Address - Main Road Ranchi ... Ranchi Jharkhand 834001

Information as at - 12-Aug-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | NA |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 36 |
| 2b. | Number of consultants | 39 |
| 2c. | Number of surgeons or interventionists | 17 |
| 3 | Total number of qualified nurses in the hospital | 120 |
| 4 | Total number of intensive care unit beds in the hospital | 24 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 48 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|--|------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 02:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | Gen 2 Hrs TPA 4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 8 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 80% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Rajasthan Medical Center

Rohini Id - 8900080018020

Address - Rajasthan Medical Center Near Hisar Crossing, Chandigarh Raod, Tohana Haryana 125120

Information as at - 19-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 11 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 11 |
| 2b. | Number of consultants | 0 |
| 2c. | Number of surgeons or interventionists | 42 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 18 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.048611111 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.043055556 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.8 |
| 10 | Website | www.rmctohana.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Rajat Maternity & General Hospital

Rohini Id - 8900080062320

Address - 2 , Commander Colony , Panchyawala, Sirsi Road ... Jaipur Rajasthan 302021

Information as at - 07-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 30 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 05:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 06:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 03:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 - 4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 - 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 50% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Rajshekar Multispeciality Hospital Pvt Ltd

Rohini Id - 8900080188822

Address - No. 21, 9Th Cross, J.P. Nagar I Phase, J.P.Nagar Bangalore Karnataka 560078

Information as at - 20-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 65 |
| 2 | Number of Doctors | 54 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 47 |
| 2c. | Number of surgeons or interventionists | 20 |
| 3 | Total number of qualified nurses in the hospital | 45 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 14 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:8 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 18-20% |
| 10 | Website | www.rajshekarhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Raksha Multispeciality Hospital

Rohini Id - 8900080189010

Address - No. 141/142, 1St Mn, Krisnanda Nagar, Khb Colony, Police Qurts, Nandini Layout ... Bangalore Karnataka 560096

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-----------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 4:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10mnts |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | in Cash patient with 1/2 hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | +_ 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | +_ 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60000 excluding medicine |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ram Lal Kundan Lal Orthopadic Hospital

Rohini Id - 8900080009806

Address - 8 Pandav Nagar Opp. Mother Dairy Main Patparganj Road ... Delhi Delhi 110092

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 45 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 9 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5-1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3-1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3-1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1-1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-15 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60k |
| 10 | Website | - | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ratna Memorial Hospital Mmf)

Rohini Id - 8900080125643

Address - 968, Senapati Bapat Road Senapati Bapat Road Pune Maharashtra 411053

Information as at - 15-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 102 |
| 2 | Number of Doctors | 200 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 200 |
| 2b. | Number of consultants | 200 |
| 2c. | Number of surgeons or interventionists | 75 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 30 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 9 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 14 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 04:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 04:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.084027778 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.084027778 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-6 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.3 |
| 10 | Website | www.mmfhospitals.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ravi Hospital

Rohini Id - 8900080057449

Address - 1/55, Delhi Gate Agra Road Agra Uttar Pradesh 282002

Information as at - 01-Nov-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|---------------|
| 1 | Total Bed strength of the Hospital | 107 |
| 2 | Number of Doctors | 34 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 9 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 124 |
| 4 | Total number of intensive care unit beds in the hospital | 35 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 34 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Under Process |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 - 4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | http://www.ravihospital.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Remedy Super Specility Hospital

Rohini Id - 8900080164031

Address - #No 4 Kpbh Colony, Kukatpally Hyderabad Telangana 500072

Information as at - 13-Feb-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 30 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 38 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 02:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 03:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 04:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 04:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2400 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 600 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | www.remedyhospitals.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Retna Global Hospital

Rohini Id - 8900080210677

Address - 95/1, Pattabiraman Street, Tennur, Trichy Tamil Nadu 620017

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 97 |
| 2 | Number of Doctors | 27 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 22 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 to 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6 to 7days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.retnaglobalhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Russh Multisuper Speciality Hospita

Rohini Id - 8900080171299

Address - 10-14-576, Reddy & Reddy Colony, Opp. Municipal Office ... Tirupati Andhra Pradesh 517501

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 200 |
| 2 | Number of Doctors | 28 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 45 |
| 3 | Total number of qualified nurses in the hospital | 25 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Minitis to 30 Minitis |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Minitis to 30 Minitis |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 03-05 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 03-05 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.russhhospitals.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - S C S Hospital Pvt Ltd. Mlr

Rohini Id - 8900080194540

Address - Upper Bendoor, Dakshina Kannada ... Mangalore Karnataka 575002

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 145 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 120 |
| 2c. | Number of surgeons or interventionists | 120 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 50 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 7 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|--|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 MINS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-6 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | WWW.SCSHOSPITAL.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - S.D.V.S. Ashkashram Hospital (venus Hospital)

Rohini Id - 8900080097568

Address - Rampura Main Road Rampura Surat Gujarat 395003

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 181 |
| 2 | Number of Doctors | 31 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 13 |
| 2b. | Number of consultants | 266 |
| 2c. | Number of surgeons or interventionists | 145 |
| 3 | Total number of qualified nurses in the hospital | 107 |
| 4 | Total number of intensive care unit beds in the hospital | 54 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 17 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 57 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:06 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 Venti 1:2 Non Venti |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 38 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 76 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 42% |
| 10 | Website | www.venushospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sachdeva Hospital

Rohini Id - 8900080019638

Address - Sector-12 , Near Mela Ram School, Karnal Sector-12 Karnal Haryana 132001

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 11 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:03 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 - 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sahdeo Hospital

Rohini Id - 8900080038370

Address - Nh-33, Omegai Bulders Area Greater Noida Uttar Pradesh 201306

Information as at - 07-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 17 |
| 2b. | Number of consultants | 17 |
| 2c. | Number of surgeons or interventionists | 9 |
| 3 | Total number of qualified nurses in the hospital | 28 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|--|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 - 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 - 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 2% |
| 10 | Website | www.sahdeohospital12@gmail.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Ashtvinayak Hospitals Private Limited

Rohini Id - 8900080119079

Address - Plot No-10, Sector-6, Khanda-Colony, New-Panvel(West) New Panvel (West) Navi Mumbai Maharashtra 410206

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 32 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 18 |
| 2b. | Number of consultants | 14 |
| 2c. | Number of surgeons or interventionists | 33 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | ward 6 is to 1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | non venti 3 is to 1 and venti patient 1 is to 1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3 is to 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 3 is to 1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.ashtvinayakhospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sanjeevan Medical Research Centre

Rohini Id - 8900080000193

Address - 4869/24, Ansari Road, Daryaganj ... Delhi Delhi 110002

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 36 |
| 2c. | Number of surgeons or interventionists | 32 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 11 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|--|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 10:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 6:01 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | Ventilator Bed 1:1 and Non Ventilator Bed 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | www.sanjeevanhosptial.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sanjivani Family Hospital

Rohini Id - 8900080245693

Address - Farm Road, Modipara, Sambalpur-2 Modi Pura Sambalpur Orissa 768002

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 29 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 17 |
| 2c. | Number of surgeons or interventionists | 21 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 68% |
| 10 | Website | https://hospitalsanjivani.com/ | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sanjivani Super Speciality Hospital

Rohini Id - 8900080079298

Address - 1 Uday Pak Society, Nr. Sunrise Park, Vastrapur ... Ahmedabad Gujarat 380015

Information as at - 18-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 63 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 40 |
| 2c. | Number of surgeons or interventionists | 40 |
| 3 | Total number of qualified nurses in the hospital | 18 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 minutes |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6-7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 90% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sant Parmanand Hospital

Rohini Id - 8900080005891

Address - 18, Sham Nath Marg, Civil Lines ... Delhi Delhi 110054

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 153 |
| 2 | Number of Doctors | 166 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 57 |
| 2b. | Number of consultants | 109 |
| 2c. | Number of surgeons or interventionists | 200 |
| 3 | Total number of qualified nurses in the hospital | 23+ |
| 4 | Total number of intensive care unit beds in the hospital | 57+ |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 15 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 25 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1.08:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1.30:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | .6:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2-3 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | WWW.SPHDELHI.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sarojini Hospital

Rohini Id - 8900080187146

Address - 39/2 , Yash Avenue 8Th Mile Circle , Nh4 , T.Dasarahalli 'B' ... Bangalore Karnataka 560057

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 04 |
| 2b. | Number of consultants | 11 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 04 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-15MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | SAROJINI HEALTH CENTRE | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sarvodaya Hospital

Rohini Id - 8900080035522

Address - 342, Sector-4, Vaishali ... Ghaziabad Uttar Pradesh 201010

Information as at - 15-Mar-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 31 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 21 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 16 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:31 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 16:31 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.085416667 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.16875 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN. |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HRS. |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.47 |
| 10 | Website | WWW.SARVODAYAHOSPITALS.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sathya Kidney Centre & Super Speciality Hospitals

Rohini Id - 8900080160446

Address - 3-6-426, Street No 4, Himayatnagar Himayatnagar Hyderabad Telangana 500029

Information as at - 08-Jul-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 20 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | sathyakidney.co.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Satya Bhama Hospital

Rohini Id - 8900080004412

Address - 126/105, Najafgarh Road Nangloi, Delhi Near Water Tank Delhi Delhi 110041

Information as at - 26-Apr-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 55 |
| 2 | Number of Doctors | 35 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 35 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 35 |
| 4 | Total number of intensive care unit beds in the hospital | 13 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:07 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 05:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 03:06 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 - 4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 - 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3- 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sanjivani Hospital

Rohini Id - 8900080115477

Address - Rajkamal Building, 1St Floor, Opp. Airoli Bus Depot, Sector-3 ... Navi Mumbai Maharashtra 400708

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 12 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 16 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 1 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 1:1 |
| 10 | Website | www.SANJIVANIHOSP | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Tulip Multispeciality Hospital Private Limited

Rohini Id - 8900080210721

Address - 112-113, T.P.Scheme, Delhi Road (Sonepat) Delhi Road Sonepat Haryana 131001

Information as at - 23-Sep-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 78 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 54 |
| 4 | Total number of intensive care unit beds in the hospital | 11 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:07 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 - 20 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 - 2 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NA |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NA |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sethi Hospital

Rohini Id - 8900080014046

Address - 301-302/4 , Model Town , Basai Road ... Gurgaon Haryana 122001

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 47 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 21 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 180 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | WWW.SETHIHOSPITAL.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shah Accident Hospital

Rohini Id - 8900080121744

Address - Neeta Park, Airport Road, Near Gunjan Talkies, Yerewada Verewada Pune Maharashtra 411006

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 29 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 19 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:7 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:7 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | na |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | na |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 03 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 05 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | shahaccidenthospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Mohit Hospital

Rohini Id - 8900080106895

Address - Koyna Shantivan Complex, Nr. S,K, Nagar Shantivan Borivali (E) Nr. National Park Mumbai Maharashtra 400066

Information as at - 01-Jul-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 24 |
| 2 | Number of Doctors | 11 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 to 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 to 4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | mohithospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shahade Hospital

Rohini Id - 8900080122024

Address - 494/13, Mitramandal Chowk, Opp. Patil Plaza, Parvati Pune Maharashtra 411009

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 5 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | on call |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | no |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | no ICU |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | no |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 2-5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2-5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | - |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | - |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 & 1/2 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 to 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | - |
| 10 | Website | www.shahadehospital.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shaker Nursing Home

Rohini Id - 8900080182493

Address - # 260, Sampige Road Near 17Th Cross, Malleswaram ... Bangalore Karnataka 560003

Information as at - 14-Feb-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 00:00 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 00:00 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.25 |
| 10 | Website | www.shakernursinghome.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shankar'S Eye Hospital

Rohini Id - 8900080231221

Address - Tholocode. P.O, Punalur, Punalur Tholicodli Kollam Kerala 691333

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINTS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINTS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1 HR |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 HR |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | WWW.SHANKARSEYEHOSPITAL.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sharma Nethralaya

Rohini Id - 8900080154247

Address - 1/24, Dakshin , Gangotri , Supela, Bhilai , Durg ... Durg Chattisgarh 491001

Information as at - 06-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 1 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 0 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 02:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 -3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 48/576 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 48/576 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Medinova Super Speciality Hospital Private Limited

Rohini Id - 8900080136427

Address - Suyojit City Centre , Mumbai Naka ,Mumbai Naka ... Nashik Maharashtra 422002

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 35 |
| 3 | Total number of qualified nurses in the hospital | 7 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 7 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 35 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 3:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | WWW.MEDINOVAHOSPITAL.ORG | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shekhar Hospital

Rohini Id - 8900080184008

Address - No # 81, Bull Temple Road Bangalore ... Bangalore Karnataka 560019

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 65 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 30 |
| 2c. | Number of surgeons or interventionists | 24 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 08 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 04 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 8:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 3:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30minits |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 minits |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 75000 |
| 10 | Website | shekharhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shivalik Medical Centre

Rohini Id - 8900080038523

Address - Main Road, Hoshiyapur Market Sector 51 Noida Uttar Pradesh 201307

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 32 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 22 |
| 2c. | Number of surgeons or interventionists | 48 |
| 3 | Total number of qualified nurses in the hospital | 18 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 32 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6:1 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----------------------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 12:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 4:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 6:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4-5min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15-30 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days as per consultant order |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days as per patient condition |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | www.shivalikhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shivam General Hospital, Accident - Fracture & Icu Centre

Rohini Id - 8900080134072

Address - Plot No.57,C.R.W.Chs, Near M.I.D.C. Water Tank, Kalyan Road Thane Maharashtra 421201

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 33 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 28 |
| 2c. | Number of surgeons or interventionists | 32 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 6 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 to 2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5-6 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 7 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.shivamhospital.net | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shivam Hospital

Rohini Id - 8900080014121

Address - Sector-30, Near Jalvayu Vihar ... Gurgaon Haryana 122001

Information as at - 02-Aug-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 11 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 00:00 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 00:00 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 x 7 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 11:00 AM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 - 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 - 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shivjayoti Eye Hospital

Rohini Id - 8900080080225

Address - A/63, Shakti-Dhara Society, India Colony Road, Bapunagar Thhakarnagar Ahmedabad Gujarat 380024

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 04 |
| 2 | Number of Doctors | 04 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 02 |
| 2b. | Number of consultants | 03 |
| 2c. | Number of surgeons or interventionists | 01 |
| 3 | Total number of qualified nurses in the hospital | 00 |
| 4 | Total number of intensive care unit beds in the hospital | 00 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 00 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 00 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|--|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:01 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shree Jeevan Hospital

Rohini Id - 8900080000452

Address - 67/1 New Rohtak Road N.D 5, Near Tibbiya Hospital ... Delhi Delhi 110005

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 18 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 16 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5 isto 1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3 isto 1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2 isto 1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1isto 1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 to 15MINT |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15-30MINT |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 02 to 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20% |
| 10 | Website | WWW.SHREEJEEWANHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shree Krishna Hrudayalaya & Critical Care Centre

Rohini Id - 8900080143210

Address - Tikekar Road Congress Nagar Square Dhantoli ... Nagpur Maharashtra 440012

Information as at - 29-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 37 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 27 |
| 2c. | Number of surgeons or interventionists | 18 |
| 3 | Total number of qualified nurses in the hospital | 65 |
| 4 | Total number of intensive care unit beds in the hospital | 22 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 9 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 34 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 0.74.:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 00:00 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1.3:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2.44:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1.55:1 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2.50 Min |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.shrkrishnahrudayalaya.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shree Sathya Subha Hospital

Rohini Id - 8900080211964

Address - 53, New Agraharam, Palani Road ... Dindigul Tamil Nadu 624001

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 105 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 24 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shreedevi Hospital

Rohini Id - 8900080134812

Address - Aakash Arcade, Bhanu Nagar, Near Bhanu Sagar Theatre, Dr. Deepak Shetty Road, Kalyan (W) Kalyan Thane Maharashtra 421301

Information as at - 13-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 102 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 42 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:20 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 02:15 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 180 min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 6 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shreyas Hospital

Rohini Id - 8900080116931

Address - D,Dream House, Sainagar, Ambadi Road Vasai Thane Maharashtra 401202

Information as at - 14-Dec-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 7 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 minutes |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shri Balaji'S Multispeciality Hospital

Rohini Id - 8900080014169

Address - Sector- 9-10, Basai Chowk, Basai Road, Gurgaon Basai Chowk Gurgaon Haryana 122001

Information as at - 23-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 49 |
| 2 | Number of Doctors | 9 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 32 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 26 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 7 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 40 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hrs to 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40% |
| 10 | Website | www.shribaljimultispecialityhospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shri Ram Murti Smarak Institute Of Medical Sciences

Rohini Id - 8900080272187

Address - B.2Kn, Bareilly-Nainital Road, Bhojipura Bhojipura Bareilly Uttar Pradesh 243202

Information as at - 11-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 1000 |
| 2 | Number of Doctors | 250 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 250 |
| 2b. | Number of consultants | No |
| 2c. | Number of surgeons or interventionists | 534 |
| 3 | Total number of qualified nurses in the hospital | 60 |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 9 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 25 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:9 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:3 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1.5 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3.87 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4.92 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 25% |
| 10 | Website | www.srms.ac.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shroff Eye Centre

Rohini Id - 8900080004986

Address - A-9 , Kailash Colony , New Delhi -110048 ... Delhi Delhi 110048

Information as at - 01-Nov-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 33 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 33 |
| 2b. | Number of consultants | 33 |
| 2c. | Number of surgeons or interventionists | 33 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | NA |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | NA |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | DayCare |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | DayCare |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.shroffeyecentre.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shubhecha Multispeciality Hospital Pvt Ltd

Rohini Id - 8900080093706

Address - 409-412 , Shri Nagar Society , Urmi Char Rasta , Akota Akota, Urmi Char Rasta Baroda Gujarat 390020

Information as at - 03-May-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 9 |
| 2b. | Number of consultants | 33 |
| 2c. | Number of surgeons or interventionists | 18 |
| 3 | Total number of qualified nurses in the hospital | 7 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 4;1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 4;1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2;1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1/2 HOUR |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3.5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4.6 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 8, PER MONTH |
| 10 | Website | www.shubhechhahospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sidhu Hospital Pvt Ltd

Rohini Id - 8900080024908

Address - G.T Road , Doraha , Ludhiana G.T.Road Ludhiana Punjab 141421

Information as at - 07-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 37 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 11 |
| 2c. | Number of surgeons or interventionists | 14 |
| 3 | Total number of qualified nurses in the hospital | 47 |
| 4 | Total number of intensive care unit beds in the hospital | 22 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15:20 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 40-60 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 - 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 75% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Simrita Nursing Home

Rohini Id - 8900080023024

Address - 68-Dalima Vihar, Rajpura Dalima Vihar Rajpura Punjab 140401

Information as at - 03-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 70 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 30 |
| 2b. | Number of consultants | 15 |
| 2c. | Number of surgeons or interventionists | 28 |
| 3 | Total number of qualified nurses in the hospital | 13 |
| 4 | Total number of intensive care unit beds in the hospital | 12 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:7 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 2:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30to40 minutes |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4to5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5to7 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sirohi Medical Centre P) Ltd.

Rohini Id - 8900080012288

Address - Clinic Plot No. 4 & 5 Sector-3, Near Aggarwal Public School ... Faridabad Haryana 121004

Information as at - 01-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 7 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 29 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 4 ICU & 20 NICU |
| 4 | Total number of intensive care unit beds in the hospital | |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:4 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTES |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 TO 3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 TO 4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 30% |
| 10 | Website | NIL | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sravani Hospital

Rohini Id - 8900080174818

Address - Old Bank Road, Kothapet, Guntur ... Guntur Andhra Pradesh 522001

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 90 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 11 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 7 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10 |
| 10 | Website | www.srvanihospital.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sri Devi Nursing Home

Rohini Id - 8900080195134

Address - A.K.G. Road Voderahobli, ... Kundapura Karnataka 576201

Information as at - 23-Apr-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 33 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 20 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 02:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 02:05 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 Hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NA |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 - 7 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NA |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sri Manjunatha Hospital

Rohini Id - 8900080195141

Address - Main Road, Kundapur Udupi Kundapur Karnataka 576201

Information as at - 03-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 49 |
| 2 | Number of Doctors | 22 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 17 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:4 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sri Ram Nursing Home

Rohini Id - 8900080250376

Address - Nc-I-C, Lohia Nagar, West Of Rajendra Nagar, Kankar Bagh Kankar Bagh, Patna Patna Bihar 800020

Information as at - 30-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|---------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 19 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 35 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 18 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Under Process |

| Table - B | | | |
|-----------|--|---|---|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 06:01 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 For Ventilator & 2:1 For Non Ventilator |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 25 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | Date Not Captured |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | Date Not Captured |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sri Sai Eye Hospital

Rohini Id - 8900080183797

Address - 311, 4Th B'Cross Rama Murthy Nagar Main Road, Opp. Petrol Bunk ... Bangalore Karnataka 560016

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 5 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 3 |
| 4 | Total number of intensive care unit beds in the hospital | NIL |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | NIL |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | NIL |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | DAYCARE - 3 to 4 Hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NIL |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1/2 to 1 Hr |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 to 4 Hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - St.Joseph'S General Hospital

Rohini Id - 8900080175167

Address - Opp. A.C. College, D.No. ... Guntur Andhra Pradesh 522004

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 250 |
| 2 | Number of Doctors | 90 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 50 |
| 2b. | Number of consultants | 50 |
| 2c. | Number of surgeons or interventionists | 120 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 40 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 10 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|--|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 H |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70000 |
| 10 | Website | WWW.STJOSEPHHOSPITALGNT.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - St.Martha'S Hospital

Rohini Id - 8900080182097

Address - #05, Nrupathunga Road ... Bangalore Karnataka 560001

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 386 |
| 2 | Number of Doctors | 127 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 112 |
| 2b. | Number of consultants | 34 |
| 2c. | Number of surgeons or interventionists | 184 |
| 3 | Total number of qualified nurses in the hospital | 67 |
| 4 | Total number of intensive care unit beds in the hospital | 53 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 45 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-----------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 0.476683937823834 : 1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:08 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:07 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 TO 7 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 TO 15 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 46 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sugam Hospital

Rohini Id - 8900080203174

Address - 349, T.H. Road Thiruvotriyur ... Chennai Tamil Nadu 600019

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 102 |
| 2 | Number of Doctors | 58 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 38 |
| 2c. | Number of surgeons or interventionists | 77 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 48 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1;15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:16 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:15 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 72 |
| 10 | Website | www.sugamhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sukhda Multispeciality Hospital

Rohini Id - 8900080350960

Address - Delhi Road, Oppo. Green Belt ... Hissar Haryana 125001

Information as at - 01-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 125 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 140 |
| 4 | Total number of intensive care unit beds in the hospital | 20 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 40 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20-30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 90 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 02:01 |
| 10 | Website | sukhdahospitalhisar.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sumanajali Nursing Home

Rohini Id - 8900080140004

Address - Plot No. 3, N.2, Cidco, Airport Road Cidco, Airport Road Aurangabad Maharashtra 431210

Information as at - 12-Apr-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 06 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 06 |
| 2b. | Number of consultants | 04 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 08 |
| 4 | Total number of intensive care unit beds in the hospital | 02 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 03 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 08 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | MORNING |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | MORNIG |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 10% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sumitra Hospital

Rohini Id - 8900080037878

Address - A-119 A, Sector-35, Noida ... Noida Uttar Pradesh 201301

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | no ICU |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1'5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1;6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 DAY |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Suneetha Nursing Home

Rohini Id - 8900080196445

Address - Near Air Station, Channa Kasarapur Channa Kasarapuer Extension Chitradurg Karnataka 577501

Information as at - 22-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 08 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 12 |
| 3 | Total number of qualified nurses in the hospital | 04 |
| 4 | Total number of intensive care unit beds in the hospital | 05 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 02 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 04 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|--|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1 : 3 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1 : 2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1 : 2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1 : 1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 to 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 to 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Surya Ortho &Trauma Centre

Rohini Id - 8900080011434

Address - 5 R/5 Nit, Near Bk Chowk ... Faridabad Haryana 121001

Information as at - 13-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 19 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 0 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 5 HDU |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sushrut Hospital

Rohini Id - 8900080076167

Address - 9-A, Vivakanand Society, Mahalaxmi Panch Rasta , Paltli ... Ahmedabad Gujarat 380007

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Progressive Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 3:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 3:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 HOURS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 HOURS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 TO 5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.sushruthospital.net | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sushrut Hospital

Rohini Id - 8900080116979

Address - Satyam Complex , Station Road , Nallasopara (W) Nallasopara Station Road Thane Maharashtra 401203

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 6 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | on call |
| 2c. | Number of surgeons or interventionists | 3 |
| 3 | Total number of qualified nurses in the hospital | - |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | - |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | - |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 6:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | - |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | -- |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15mit |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1/2 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1-3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Syed Sathya Hospital

Rohini Id - 8900080211667

Address - 121 , Railway Feeder Road , Ramnathapuram ... Ramanathapuram Tamil Nadu 623511

Information as at - 30-Aug-24

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 04 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 04 |
| 2b. | Number of consultants | 05 |
| 2c. | Number of surgeons or interventionists | 08 |
| 3 | Total number of qualified nurses in the hospital | 06 |
| 4 | Total number of intensive care unit beds in the hospital | 02 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 02 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 03 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 5:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 3:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2:1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 2:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | --- |
| 10 | Website | -- | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Tagore Hospital & Research Institute

Rohini Id - 8900080062146

Address - Sector-7, Shipra Pata, Madhyam Marg, Mansarowar ... Jaipur Rajasthan 302020

Information as at - 04-Oct-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 36 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 23 |
| 2b. | Number of consultants | 13 |
| 2c. | Number of surgeons or interventionists | 66 |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:2 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MINUTS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-5 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 70% |
| 10 | Website | www.tagorehospital.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - The Guest Hospital

Rohini Id - 8900080201941

Address - 372 (Old No.782) , P.H. Road, Kilpauk ... Chennai Tamil Nadu 600010

Information as at - 09-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 9 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 30 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:1.6 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | one hour |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 6 hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4.8 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3.5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.guesthospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Thiruvengdam Hospital

Rohini Id - 8900080214163

Address - 66-T-1, Ramamoorthy Road , Virudhunagar Near Govt. Hospital Thiruvavarur Tamil Nadu 626001

Information as at - 11-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 25 |
| 2 | Number of Doctors | 17 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 7 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 15 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 1:4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 Hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 25Hours |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-10days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-6days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.thiruvengdamhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Tirath Ram Hospital

Rohini Id - 8900080014398

Address - 166-68/20, Basai Road , Gurgaon Basai Road Gurgaon Haryana 122001

Information as at - 03-Nov-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 45 |
| 2 | Number of Doctors | 7 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | NIL |
| 3 | Total number of qualified nurses in the hospital | 8 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2.5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Toor Hospital

Rohini Id - 8900080024168

Address - Main Road, Haibowal Kalan ... Ludhiana Punjab 141001

Information as at - 10-Nov-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 24 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 6 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 20 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:5 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINS |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 MINS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20% |
| 10 | Website | WWW.TOORHOSPITAL.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Trust Hospital

Rohini Id - 8900080106680

Address - Kala Nagar, Near Benz Circle ... Vijayawada Andhra Pradesh 520010

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 12 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 12 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 32 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 53 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 12 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 20 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 7 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 4 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 00:15 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 00:30 mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-6 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.trusthospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Uma Sanjeevani Health Centre Pvt Ltd

Rohini Id - 8900080350762

Address - 1 , Dakshim Marg , Dlf City Phase Ii Opp. Central Shopping Arcade , Gurgaon-Mehrauli Road Gurgaon Haryana 122002

Information as at - 27-Jul-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 20 |
| 2 | Number of Doctors | 4 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 23 |
| 2c. | Number of surgeons or interventionists | 9 |
| 3 | Total number of qualified nurses in the hospital | 13 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 3 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | PESHCO-2020-3326 |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-20 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 3-4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 65% |
| 10 | Website | www.umasanjeevani.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Uttam Hospital

Rohini Id - 8900080036642

Address - E-230 , Sector-9 New Vijaynagar Ghaziabad Uttar Pradesh 201009

Information as at - 07-Jun-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 55 |
| 2 | Number of Doctors | 20 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 3 |
| 2b. | Number of consultants | 12 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 18 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 4 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:02 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 - 4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 40% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vandana Hospital

Rohini Id - 8900080203181

Address - 96 Village Street, Jollgate ... Chennai Tamil Nadu 600019

Information as at - 15-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 27 |
| 2 | Number of Doctors | 5 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 17 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 2 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|--------------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 9.00am - 7.00 pm |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10.00 am - 5.00 pm |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 15 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 12 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 4 per month |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Varanasi Hospital & Medical Research Centre

Rohini Id - 8900080043947

Address - B-50 , Jawahar Nagar Extension , Gurudham Colony Gurudham Colony Varanasi Uttar Pradesh 221010

Information as at - 11-Mar-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 48 |
| 2 | Number of Doctors | 23 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 18 |
| 2c. | Number of surgeons or interventionists | 30 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0.044444444 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0.043055556 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MINUTES |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HOUR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.varanasihospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vardaan Hospital

Rohini Id - 8900080001688

Address - B-100, Malviya Nagar ... Delhi Delhi 110017

Information as at - 12-Aug-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 09 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | NIL |
| 4 | Total number of intensive care unit beds in the hospital | 2 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NIL |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NIL |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | 1:9 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 1:4 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10-15 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 day |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vardaan Hospital

Rohini Id - 8900080011472

Address - 3-E-1, N.I.T. Faridabad ... Faridabad Haryana 121001

Information as at - -

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----|
| 1 | Total Bed strength of the Hospital | 18 |
| 2 | Number of Doctors | 3 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 1 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 00:00 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5 TO 10 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3-4 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | 0 | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vashishta Clinics & Hospital For Orthopaedics

Rohini Id - 8900080350366

Address - B-35, Shivalik, Pancheel- Shivalik- Geetanjali Road, Malviya Nagar ... Delhi Delhi 110017

Information as at - 21-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|--------|
| 1 | Total Bed strength of the Hospital | 16 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | No ICU |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 4:1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 2:1 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 minuts |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 minuts |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | three days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | One week |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.vashishtaorthopaedics.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vasundhara Hospital

Rohini Id - 8900080035621

Address - 15 Nh-1 Near Patel Chock Vasundhara ... Ghaziabad Uttar Pradesh 201012

Information as at - 07-Jun-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 33 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 5 |
| 2b. | Number of consultants | 28 |
| 2c. | Number of surgeons or interventionists | 26 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 11 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:6 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:3 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 40 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 Day |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 38 |
| 10 | Website | 0 | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vidya Memorial Kanwal Hospital

Rohini Id - 8900080024878

Address - 115-116Guru Amardas Mkt ... Khanna Punjab 141401

Information as at - 20-Sep-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----------|
| 1 | Total Bed strength of the Hospital | 19 |
| 2 | Number of Doctors | 03+03=06 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 03 |
| 2b. | Number of consultants | 03 |
| 2c. | Number of surgeons or interventionists | 14 |
| 3 | Total number of qualified nurses in the hospital | 02 |
| 4 | Total number of intensive care unit beds in the hospital | 01 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 01 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 1.1 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|-----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 2.1 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 13.9 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 2.1 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1.1 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minute |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 minute |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 days. |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5-6 days. |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vignesh Nursing Home

Rohini Id - 8900080164185

Address - Mig-318 And 260, Hphb 4Th Cross Road Kukatpally ... Hyderabad Telangana 500072

Information as at - 07-Aug-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 4 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 0 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 10 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | yes |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | yes |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 hour |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 65000 |
| 10 | Website | vigneshnursinghome.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vijaya Kumara Menon Hospital

Rohini Id - 8900080228191

Address - North Fort Gate ... Tripunithura Kerala 682301

Information as at - 08-Jan-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 25 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 25 |
| 2b. | Number of consultants | 9 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 40 |
| 4 | Total number of intensive care unit beds in the hospital | 10 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 6 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 MIN |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3.72 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 to 6 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 58.53% |
| 10 | Website | www.vkmhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vinayak Hospital

Rohini Id - 8900080037953

Address - Nh-1 Sector 27 Noida, Dist. Gautm Budh Nager Near Cambridge School Noida Uttar Pradesh 201301

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------------------|
| 1 | Total Bed strength of the Hospital | 104 |
| 2 | Number of Doctors | 45 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 20 |
| 2b. | Number of consultants | 25 |
| 2c. | Number of surgeons or interventionists | 80 |
| 3 | Total number of qualified nurses in the hospital | 15 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 8 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 80 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Accredited Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:07 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 0:30 MIN |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 01 HRS |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 60000 |
| 10 | Website | www.vinayakhospitalnoida.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Vishw Eye Hospital

Rohini Id - 8900080085800

Address - Jay Gurudatt shopping centre, Nr Hanumanji Temple, Modhera Cross Road Mehsana Gujarat 384002

Information as at - 24-Sep-20

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 15 |
| 2 | Number of Doctors | 1 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 1 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|-------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:15 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NA |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | NA |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | NA |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NA |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.vishweyehospital.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Chakan Criticare Hospital Pvt Ltd

Rohini Id - 8900080006829

Address - Gate No 1152, Chakan Shikrapur rd, Chakan Pune Maharashtra 410501

Information as at - 03-Dec-22

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 100 |
| 2 | Number of Doctors | 13 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 23 |
| 3 | Total number of qualified nurses in the hospital | 12 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 13 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:5 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 HOUR |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 HOUR |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3:7 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4:3 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.cchplchakan.comz | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Amritdhara My Hospital

Rohini Id - 8900080361843

Address - ITI chowk Kunjpura Road Karnal Haryana 132001

Information as at - 25-Mar-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 150 |
| 2 | Number of Doctors | 21 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 21 |
| 2b. | Number of consultants | 21 |
| 2c. | Number of surgeons or interventionists | NA |
| 3 | Total number of qualified nurses in the hospital | 90 |
| 4 | Total number of intensive care unit beds in the hospital | 33 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 2 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 30 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 - 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 1 Day |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.hospitalamritdhara.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Horizon Prime Hospital (Unit of west coast Hospital & Diagnostic Centres Pvt Ltd

Rohini Id - 8900080428973

Address - Vibgyor B-wing patlipada Ghodbunder road near Hiranandani Estate behind ritu nissan showroom Patlipada Thane Maharashtra 400607

Information as at - 08-Apr-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 120 |
| 2 | Number of Doctors | 8 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 48 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 90 |
| 3 | Total number of qualified nurses in the hospital | 25 |
| 4 | Total number of intensive care unit beds in the hospital | 8 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 30 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:05 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4-5 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4-5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 0 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | www.horizonhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Apollo CVHF Heart Institute (A Unit of Apollo CVHF Ltd.)

Rohini Id - 8900080414709

Address - GNFC Tower near pakwan cross road S G Highway ... Ahmedabad Gujarat 380059

Information as at - 01-Jul-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 64 |
| 2 | Number of Doctors | 16 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 16 |
| 2b. | Number of consultants | 10 |
| 2c. | Number of surgeons or interventionists | 8 |
| 3 | Total number of qualified nurses in the hospital | 60 |
| 4 | Total number of intensive care unit beds in the hospital | 36 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. I of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jyoti Eye Hospital

Rohini Id - 8900080076860

Address - 205/206, Satyam Complex, Jawahar chowk Char Rasta, Maninagar ... Ahmedabad Gujarat 380008

Information as at - 06-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 2 |
| 2 | Number of Doctors | 1 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 1 |
| 2b. | Number of consultants | 0 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | NA |
| 4 | Total number of intensive care unit beds in the hospital | NA |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | NA |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | NA |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|--------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:2 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:2 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NA |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NA |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hours |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 45 minutes |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Hours |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 to 5 Hours |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Agarwal Hospital

Rohini Id - 8900080061262

Address - SP-3, Malviya Industrial Area, Malviya Nagar ... Jaipur Rajasthan 302017

Information as at - 05-Apr-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 8 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 5 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 5 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 43% |
| 10 | Website | NA | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Jyotiprakash Eye Care Centre

Rohini Id - 8900080365414

Address - Shita Mata Mandir, Near RR Bawa College, Smadh Road, Batala, gurdaspur,punjab ... Batala Punjab 143505

Information as at - 26-Apr-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|---------------|
| 1 | Total Bed strength of the Hospital | 4 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 2 |
| 2c. | Number of surgeons or interventionists | 1 |
| 3 | Total number of qualified nurses in the hospital | 1 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Under Process |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:02 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | NIL |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | NIL |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 5 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 Min |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 1 Day |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | NIL |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | www.jyotiparkash.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Sanjeevanee Hospital ICU and Trauma Unit

Rohini Id - 8900080333420

Address - Chakan- Talegaon Road, Ranubai Mala,Behind, Sawata Mali Mandir,Chakan ... Pune Maharashtra 410501

Information as at - 20-09-2022

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 56 |
| 2 | Number of Doctors | 10 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 10 |
| 2b. | Number of consultants | 50 |
| 2c. | Number of surgeons or interventionists | 25 |
| 3 | Total number of qualified nurses in the hospital | 10 |
| 4 | Total number of intensive care unit beds in the hospital | 7 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|---------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in SI.No.2 of the Table- A above, shall be used and Beds shall as per SI no. 1 of Table — A above) | |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in SI.No.3 of the Table-A above, shall be used and Beds shall as per SI no. 1 of Table —A above) | |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in SI.No.5 of the Table-A above, shall be used and Beds shall as per SI no. 4 of Table — A above) | |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (SI No. 6 of Table - A), as proportion of Beds (SI No. 4 of Table —A) in ICU. | |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 11.00AM |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 6.00PM-8.00PM |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 6-7 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - JK Orthopaedic Hospital

Rohini Id - 8900080084421

Address - Behind Mehta Petrol Pump Girdharnagar, Behind Mehta Petrol Pump Girdharnagar, ... Himatnagar Gujarat 383001

Information as at - 23-Dec-21

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 2 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 2 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 2 |
| 3 | Total number of qualified nurses in the hospital | 4 |
| 4 | Total number of intensive care unit beds in the hospital | 3 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 1 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 2 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:15 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 to 2 Hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 to 3 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | www.jkorthopaedichospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Apollo Cradle And Spectra Hospitals (Unit of Green Noida Health And Research Institute Hospitals Pvt Ltd)

Rohini Id - 8900080428508

Address - NH 27 Pocket 7 Near Mitra Society, Gautam Buddha Nagar, Greater Noida ... Noida Uttar pradesh 201308

Information as at - 07-Jan-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 44 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 24 |
| 2b. | Number of consultants | 20 |
| 2c. | Number of surgeons or interventionists | 55 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 15 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 15 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 1:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 1:5 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 1:3 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 1:2 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 60 |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 DAYS |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 DAYS |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 55% |
| 10 | Website | WWW.APOLLOSPECTRAGN.COM | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr Bapaye Hospital

Rohini Id - 8900080135819

Address - Behind NDCC Bank Old Agra Road Nashik Maharashtra 422001

Information as at - 08-Apr-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------|
| 1 | Total Bed strength of the Hospital | 10 |
| 2 | Number of Doctors | 9 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 4 |
| 2b. | Number of consultants | 6 |
| 2c. | Number of surgeons or interventionists | 6 |
| 3 | Total number of qualified nurses in the hospital | 5 |
| 4 | Total number of intensive care unit beds in the hospital | 0 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | Pre-entry Level |

| Table - B | | | |
|-----------|--|---|-------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:03 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:02 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 0 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 0 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 - 30 Min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 0 |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 - 5 Hrs |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0 |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Dr DY Patil Hospital and Research Centre

Rohini Id - 8900080122826

Address - Sant Tukaram Nagar Pimpri Pune Maharashtra 411018

Information as at - 08-Apr-23

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 1600 |
| 2 | Number of Doctors | 50 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 500 |
| 2b. | Number of consultants | 25 |
| 2c. | Number of surgeons or interventionists | 500 |
| 3 | Total number of qualified nurses in the hospital | 6 |
| 4 | Total number of intensive care unit beds in the hospital | 500 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 0 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 0 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:06 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:04 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:05 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 24 Hrs |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 7 - 8 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 -6 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 80% |
| 10 | Website | | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - MAX HEALTHCARE INSTITUTE LIMITED, DWARKA

Rohini Id - 8900080046122

Address - Plot No 1, Sector 10, Dwarka, Near Punjab National Bank Head Office Sector 10 Dwarka DELHI DELHI 110075

Information as at - 09-11-2024

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----|
| 1 | Total Bed strength of the Hospital | 114 |
| 2 | Number of Doctors | 78 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 78 |
| 2b. | Number of consultants | 66 |
| 2c. | Number of surgeons or interventionists | 42 |
| 3 | Total number of qualified nurses in the hospital | 180 |
| 4 | Total number of intensive care unit beds in the hospital | 42 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 16 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:25 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:10 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 20 min |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 120 mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3-4 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 20% |
| 10 | Website | www.maxhealthcare.in | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Globus Hospital (A unit of Hospital Infotech Pvt Ltd)

Rohini Id - 8900080337794

Address - 117/N/33, Avon Market, kakadeo, Kanpur In Front of Indian Bank, Kakadeo Kanpur Uttar Pradesh 208025

Information as at - 12-11-2024

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------|
| 1 | Total Bed strength of the Hospital | 30 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 14 |
| 2b. | Number of consultants | 9 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 25 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 7 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Done |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:08 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:01 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 15 mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 5 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 5 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0% |
| 10 | Website | www.globushospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shree Sainath Mulitspeciality Hospital

Rohini Id - 8900080339149

Address - Plot No 29/30, Survey No 493, Opp Police Station, Ashok Nagar, Satpur Ashok Nagar, Satpur Nashik Maharashtra 422012

Information as at - 12-11-2024

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 15 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 15 |
| 2b. | Number of consultants | 5 |
| 2c. | Number of surgeons or interventionists | 5 |
| 3 | Total number of qualified nurses in the hospital | 30 |
| 4 | Total number of intensive care unit beds in the hospital | #N/A |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 16 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NA |

| Table - B | | | |
|-----------|--|---|----------------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 00:03 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 00:06 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 00:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 00:00 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | Less than 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 2 hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 4 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 0.25% |
| 10 | Website | www.shreesainathhospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Malik Radic HealthCare Private Limited

Rohini Id - 8900080009714

Address - C-217/218, Vikas Marg, Nirman Vihar, New Delhi Opposite V3s Mall, Near Nirman Vihar Metro Station New Delhi Delhi 110092

Information as at - 12-11-2024

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-----------------------------|
| 1 | Total Bed strength of the Hospital | 60 |
| 2 | Number of Doctors | 50 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 27 |
| 2b. | Number of consultants | 40 |
| 2c. | Number of surgeons or interventionists | 10 |
| 3 | Total number of qualified nurses in the hospital | 53 |
| 4 | Total number of intensive care unit beds in the hospital | 4 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 5 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 8 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Full Accrediation/NABL |

| Table - B | | | |
|-----------|--|---|----------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:25 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:10 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:04 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:04 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 30 Mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 2-3 days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2-3 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 64% |
| 10 | Website | www.radixhealthcare.org | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - JRT Hospital

Rohini Id - 8900080557086

Address - 3B, 16-17, Jawahar Nagar Near PNB Bank Shri Ganganagar Rajasthan 335001

Information as at - 12-11-2024

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|-------------------------|
| 1 | Total Bed strength of the Hospital | 50 |
| 2 | Number of Doctors | 14 |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 14 |
| 2b. | Number of consultants | 8 |
| 2c. | Number of surgeons or interventionists | 4 |
| 3 | Total number of qualified nurses in the hospital | 16 |
| 4 | Total number of intensive care unit beds in the hospital | 18 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 3 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 6 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH (PRE Accretion) |

| Table - B | | | |
|-----------|--|---|---------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:10 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:05 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:08 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:03 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 10 Mins |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 12 Mins |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 4 Days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | 39% |
| 10 | Website | www.jrthospital.com | |

Standards for Hospitals in the Provider Network - Disclosure of Quality Parameter

Name Of the Hospital - Shiv Orthopedic and Trauma Centre LLP

Rohini Id - 8900080458703

Address - Mahapuja Dham Chowk, Near Balaji Hall, 150FT, Ring Road Mahapuja Dham Chowk Rajkot Gujarat 360005

Information as at - 20-Sep-2024

Table - A

| S No. | Medical infrastructure of the Hospital | |
|-------|---|----------------|
| 1 | Total Bed strength of the Hospital | 53 |
| 2 | Number of Doctors | 14+ |
| 2a. | Total number of Full-time doctors with qualification approved by MCI in the rolls of the Hospital? | 14+ |
| 2b. | Number of consultants | 14+ |
| 2c. | Number of surgeons or interventionists | 10+ |
| 3 | Total number of qualified nurses in the hospital | 50+ |
| 4 | Total number of intensive care unit beds in the hospital | 9 |
| 5 | Number of doctors (with Qualification of MBBS/MD) exclusively available for ICU | 4 |
| 6 | Number of qualified nurses available exclusively in the Intensive care Units taking all the shifts together | 20 |
| 7. | Accreditation received by the Hospital (Pre-entry level Certificate or higher level of certificate) issued by National Accreditation Board for Hospitals and Healthcare Providers (NABH) or State Level Certificate (or higher level of certificate) under National Quality Assurance Standards (NQAS), issued by National Health Systems Resources Centre (NHSRC)) (Details of Accreditation shall be provided). | NABH Certified |

| Table - B | | | |
|-----------|--|---|--------|
| | Parameter | Calculation | |
| 1 | DOCTOR- BED RATIO | Number of doctors as proportion of beds (For the calculation of this ratio "Number of doctors" stated in Sl.No.2 of the Table- A above, shall be used and Beds shall as per Sl no. 1 of Table — A above) | 01:04 |
| 2 | NURSE-BED RATIO | Number of Qualified Nurses as proportion of occupied beds. (For the calculation of this ratio "Number of Qualified nurses" stated in Sl.No.3 of the Table-A above, shall be used and Beds shall as per Sl no. 1 of Table —A above) | 01:03 |
| 3 | DOCTOR- BED RATIO IN ICU | Number of doctors exclusively for ICU, as proportion of beds in ICU (For the calculation of this ratio "Number of doctors" stated in Sl.No.5 of the Table-A above, shall be used and Beds shall as per Sl no. 4 of Table — A above) | 01:03 |
| 4 | NURSE- BED RATIO IN ICU | Number of Qualified Nurses exclusively for ICU (Sl No. 6 of Table - A), as proportion of Beds (Sl No. 4 of Table —A) in ICU. | 01:02 |
| 5 | AVERAGE ADMISSION TIME | Time to be reckoned from the time the patient has reported to the hospital till the time of admission of patient. (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 1 Hr |
| 6 | AVERAGE DISCHARGE TIME | Time to be reckoned from the time the patient was advised discharge by the doctor till the time of final discharge of the patient (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year) | 4 Hrs |
| 7 | AVERAGE LENGTH OF STAY (ALOS) FOR MEDICAL CASES | Numerator: Total medical inpatient days (during the last financial year) relating to insurer Denominator: Total number of medical inpatient discharges (during the last financial year) relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) excluding day care treatment like chemotherapy, radiotherapy dialysis etc. | 3 Days |
| 8 | AVERAGE LENGTH OF STAY (ALOS) FOR SURGICAL CASES | Numerator: Total Surgical cases inpatient days (during the last financial year) relating to insurer Denominator: Total no. of discharges of surgical cases relating to insurer (As per the calculation of Insurer taking into account all the respective admitted cases excluding day care treatment like chemotherapy, radiotherapy dialysis etc.) | 2 days |
| 9 | C SECTION RATE | Numerator: Total number of Caesarean sections performed during the last financial year) relating to insurer Denominator: Total births (number of deliveries) in the hospital in same time period relating to insurer x100 (As per the calculation of Insurer taking into account all the respective admitted cases in the preceding financial year.) | NA |
| 10 | Website | NA | |