

# Policy Document - Terms and Conditions of your policy

## ICICI Pru Easy Retirement SP

(This is a non-participating unit linked plan)

In this Policy, the investment risk in investment portfolio is borne by the Policyholder.

Unique Identification Number (UIN) allotted by Insurance Regulatory and Development Authority (IRDAI)

UIN number: ICICI Pru Easy Retirement SP: 105L138V03

### PART-B

#### Definitions

**1. Age** means age at last birthday. **2. Appointee** means the person appointed by You and named in the Policy Certificate. This is applicable only where Nominee is minor. **3. Allocation** means the process of creating Units at the prevailing Net Asset Value (NAV) such as when the premiums are received or when Switches are made. **4. Claimant** means the person entitled to receive benefits as per the terms and conditions of the policy and applicable laws, and includes the policyholder, the nominee, the assignee, the legal heir, the legal representative(s) or the holder(s) of succession certificate as the case may be. **5. Date of Discontinuance of the Policy** means the date on which We receive written notice from You about surrender of the Policy. **6. Date of Maturity/Termination** means the date specified in the policy certificate on which Maturity Benefit, if applicable, is payable. **7. Death Benefit** means the benefit, which is payable on death as specified in the Policy document. **8. Discontinuance** means the state of a Policy that could arise on account of surrender of the Policy. **9. Discontinuance Charge** means a charge that can be levied upon discontinuance of the Policy. **10. Pension Policy Fund (hereinafter referred to as "PDP Fund")** means Our fund that is set aside and is constituted by the fund value of all the discontinued life policies. **11. Distance Marketing** means every activity of solicitation (including lead generation) and sale of insurance products through the following modes: (i) voice mode, which includes telephone-calling (ii) short messaging service (SMS) (iii) electronic mode which includes e-mail, internet and interactive television (DTH) (iv) physical mode which includes direct postal mail and newspaper and magazine inserts and (v) solicitation through any means of communication other than in person. **12. Fund Value or Unit Fund Value** means the total number of Units under the Policy multiplied by the NAV per Unit of that Fund. **13. Insured event** is death of the Life Assured during the term of the policy. **14. Life Assured** is the person named in the Policy Certificate on whose life the Policy has been issued. **15. Lock-in-Period** means the period of five consecutive years from the date of commencement of the Policy, during which period the proceeds of the discontinued policy cannot be paid by Us, except in the case of death of the Life Assured. **16. Maturity Benefit** means the benefit which is payable on maturity i.e., at the end of the policy term, as specified in the policy document. **17. Guaranteed Death Benefit** will be 105% of the total premiums including Top up premiums, if any received up to the date of death. **18. Net Asset Value (NAV)** means the price per Unit of the Fund. **19. Nominee** means the person named in the Policy Certificate who has been nominated by You to receive the Death Benefit. **20. Policy** means this document, the Proposal Form, the Policy Certificate and any additional information/document(s) provided to Us in respect of the Proposal Form, and any endorsement issued by Us. **21. Policy Certificate** means the policy certificate and any endorsements attached to and forming part of this Policy. **22. Premium Payment Term** means the period specified in the Policy Certificate during which Premium is payable. **23. Proposal Form** means the form filled in and completed by You for the purpose of obtaining insurance coverage under this Policy. **24. Redemption** means cancellation of Units at the prevailing NAV of the Funds offered in this policy, in case of partial withdrawals, switches, surrender, maturity etc. **25. Regulator** is the authority that has regulatory jurisdiction and powers over the Company. Currently the Regulator is Insurance Regulatory and Development Authority of India (IRDAI). **26. Regular Pay** means premiums need to be paid regularly throughout the Policy term. **27. Risk Commencement Date** means the date as specified in the Policy Certificate, on which the insurance coverage under this Policy commences. This date is same as date of commencement of the policy and date of issuance of policy. **28. Single Pay** means premium needs to be paid once at the start of the Policy. **29. Sum Assured** means the amount specified in the Policy Certificate. **30. Surrender** means complete withdrawal/termination of the Policy by You. **31. Surrender Value** means an amount, if any, that becomes payable in case of surrender in accordance with the terms and conditions of the Policy. **32. Switches** means a facility allowing You to change the investment pattern by moving from one Fund, either wholly or in part, to other Fund(s) amongst the Funds offered. **33. Units** means a specific portion or part of an underlying unit linked Fund which is representative of Your entitlement in such Fund. **34. We or Us or Our or Company** means ICICI Prudential Life Insurance Company Limited. **35. You or Your** means the Policyholder/ Proposer of the Policy at any point of time.

### PART C

#### 1. Benefits available under the policy

**1.1 Vesting Benefit (on original or postponed Vesting Date)** i. The Policyholder will be eligible for Vesting benefit provided the policy has not already been terminated before the Vesting Date. ii. On vesting of the policy and subject to survival of the Life Assured, you will be entitled to Fund Value including Top up Fund Value, if any, or Assured Benefit, whichever is higher. iii. Assured Benefit = 101% of the (sum of all premiums paid and Top ups, if any) iv. Vesting Benefit shall not be payable on death of the Life Assured or on surrender of the policy. v. The Vesting Benefit as mentioned above shall be utilised by Life Assured in accordance with the options made available in Part D, Clause 1 (1.1).

**1.2 Death Benefit (before original or postponed Vesting Date)** i. Insured event is death of the Life Assured during the term of the policy. ii. Death Benefit will be payable on death of the Life Assured before the Vesting Date. iii. On death of the Life Assured, unless monies are in the PDP Fund, Death Benefit will be Fund Value

including Top up Fund Value, if any, or Guaranteed Death Benefit (GDB), whichever is higher. iv. Guaranteed Death Benefit = 105% X (Single Premium and Top ups, if any) received up to the date of death. v. On death of the Life Assured, while monies are in the PDP Fund, Death Benefit will be the PDP Fund Value. vi. On death of the Life Assured, before the original or postponed Vesting Date, the following options are available to the nominee: • Withdraw the entire Death Benefit amount, or • Utilize entire Death Benefit or part thereof to purchase an immediate annuity or deferred annuity offered by us at the time, at the then prevailing annuity rate. The nominee shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by the IRDAI, currently 50%, of the entire proceeds of the policy net of commutation. The Purchase of annuity shall be subject to terms and conditions of the particular product. • In case death benefit is not sufficient to purchase minimum annuity as required by the Authority from time to time, the proceeds of the policy may be paid as lump sum. Currently, we are offering ICICI Pru Immediate Annuity (UIN:105N009V14). The applicable minimum and maximum ages at entry are 30 years last birthday and 100 years last birthday respectively. vii. On payment of Death Benefit, the policy will terminate and all rights, benefits and interests under this policy will be extinguished. viii. Death Benefit may be taxable as per the prevailing tax laws.

**1.3 Premium payment** i. You may pay premium through any of the following modes: a. Cash\* b. Cheque c. Demand Draft d. Pay Order e. Banker's cheque f. Internet facility as approved by the Company from time to time g. Electronic Clearing System / Direct Debit h. Credit or Debit cards held in your name. \*Amount and modalities will be subject to our rules and relevant legislation or regulation ii. Any payment made towards first premium, renewal premium or Top up premium is deemed to be received by us only when it is received at any of our branch offices or authorized collection points and after an official printed receipt is issued by us. iii. No person or individual or entity is authorized to collect cash or self-cheque or bearer cheque on our behalf. iv. Cheque or demand drafts must be drawn only in favour of ICICI Prudential Life Insurance Company Limited. v. Please ensure that you mention the application number for the first premium deposit and the policy number for the renewal premiums and Top up premiums on the cheque or demand draft. vi. Where premiums have been remitted otherwise than in cash, the application of the premiums received will be conditional on the realization of the proceeds of the instrument of payment, including electronic mode. vii. In case the payment made towards the first premium or Top up premium is not realized by us due to any reason whatsoever, we shall not be duty bound to intimate the same to you. In such cases, you shall be solely responsible for the verification of such realization and the consequences if the payment is not realized.

### PART-D

#### 1. Vesting

**1.1 Options available on the Vesting Date** The following options are available to you on the Vesting Date: i. Utilize the entire Vesting Benefit to purchase immediate annuity or deferred annuity offered by the Company at the time, at the then prevailing interest rate. You shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by the IRDAI, currently 50%, of the entire proceeds of the policy net of commutation. ii. Commute the Vesting Benefit up to 60% and utilize the balance amount to purchase an immediate annuity or deferred annuity offered by us at the time, at the then prevailing annuity rate. You shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by the IRDAI, currently 50%, of the entire proceeds of the policy net of commutation, or iii. In case the Vesting Benefit is not sufficient to purchase minimum annuity as required by the Authority from time to time, the proceeds of the policy may be paid as lump sum. iv. Postpone the Vesting Date. Please refer to Clause 1.2 below for more details on postponement of vesting date. After the Vesting Benefit has been utilized as per option i, ii or iii, this policy shall terminate and all rights, benefits and interests under this policy shall be extinguished.

**1.2 Postponement of vesting i.** You have an option to postpone the Vesting Date provided you are below 60 years of age subject to the maximum vesting age of 90 years. ii. You can exercise this option any number of times by notifying us before annuitisation. iii. The minimum period for which you can postpone vesting is one month. iv. Assured Benefit and Guaranteed Death Benefit will continue to apply. v. The funds will continue to be invested in the Easy Retirement SP Balanced Fund and Easy Retirement Secure Fund. All applicable charges will continue to be deducted. vi. Loyalty Additions and Pension Boosters will continue to be added to the Fund Value as described in Part E clause 3 and clause 4 respectively. vii. At the postponed Vesting Date, you may use the Vesting Benefit to exercise any of the options detailed above in clause 1.1.

#### 2. Non forfeiture benefits

**2.1 Surrender** i. Surrender means voluntary termination of the policy by you. ii. Surrender during the first five policy years: During the first five policy years, on our receipt of intimation that you wish to surrender the policy, the Fund Value including Top up Fund Value, if any, after deduction of applicable Discontinuance Charge, shall be transferred to the PDP Fund. For treatment thereafter, please refer to the treatment of the policy while monies are in the PDP Fund, as described in Part E clause 2.11. The nominee or you, as the case may be, will be entitled to a benefit amount not less than the Fund Value including Top up Fund Value, if any, which was transferred to the PDP Fund, on the earlier of death of the Life Assured and the expiry of the lock-in period. Currently the lock-in period is five years from policy inception. iii. Surrender after completion of five policy years: On surrender after completion of the fifth policy year, you will be entitled to the Fund Value including Top up Fund Value, if any. The following options are available to you on surrender: •

Utilize the entire Fund Value including Top up Fund Value, if any, to purchase immediate annuity or deferred annuity offered by us at the time, at the then prevailing interest rate. You shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by the IRDAI, currently 50%, of the entire proceeds of the policy net of commutation. • Commute the Fund Value including Top up Fund Value, if any, up to 60% and utilize the balance amount to purchase an immediate annuity or deferred annuity offered by us at the time, at the then prevailing annuity rate. You shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by the IRDAI, currently 50%, of the entire proceeds of the policy net of commutation, or • In case the Fund value including Top Up Fund Value if any are not sufficient to purchase minimum annuity as required by the Authority from time to time, the proceeds of the policy may be paid as lump sum. Thereafter this policy will terminate and all rights, benefits and interests under this policy will be extinguished.

**2.2 Premium discontinuance** Premium discontinuance is not applicable under this policy.

### 3. Foreclosure of the policy

The policy cannot be foreclosed.

### 4. To whom are the benefits payable

Benefits are payable to the Policyholder or to the nominee(s) where a valid nomination has been registered by the Company (in accordance with section 39 of the Insurance Act, 1938), and as amended from time to time, or the executors, administrators or other legal representatives who obtain representation to the estate of the Policyholder or to such person or persons as directed by a court of competent jurisdiction in India, limited at all times to the monies payable under this policy. We hereby agree to pay the appropriate benefits on proof: i. to our satisfaction of the benefits having become payable on the happening of an event as per the policy terms and conditions, ii. of the title of the said person or persons claiming payment, iii. of the correctness of the age of the Life Assured as stated in the proposal (if not previously admitted)

### 5. Switches

You can switch units between Easy Retirement SP Balanced Fund and Easy Retirement Secure Fund. The minimum value of a switch is Rs. 2,000. This value is subject to change as per the rules of the Company from time to time, subject to prior approval from the Regulator. First four switches are free in any policy year. All further switches are charged at Rs. 100 per switch by redemption of units. Any unutilized switches cannot be carried forward.

### 6. Top ups

You have an option to invest any available money in the form of Top ups in this policy. The provision to pay Top ups will be available up to five years prior to the original or postponed Vesting Date, as chosen by you, provided all due premiums have been paid. The minimum amount of Top up is Rs. 2,000. This value is subject to change from time to time as per rules of the Company, subject to prior approval from the Regulator. You will have the flexibility to invest the Top ups in Easy Retirement SP Balanced Fund and Easy Retirement Secure Fund in any proportion of your choice. The Top ups will be taken into account for calculating Guaranteed Death Benefit and Assured Benefit as mentioned in part C clause 1.2 and 1.1 respectively. Treatment of Top ups will be in accordance with applicable regulations, guidelines and circulars.

### 7. Premium redirection

Premium redirection is not allowed under this policy.

### 8. Partial withdrawals

Partial withdrawals are not allowed under this policy.

### 9. Increase or decrease of premium

Increase or decrease of premium is not allowed under this policy.

### 10. Increase or decrease of Premium Payment Term

Increase or decrease of Premium payment Term is not applicable under this policy.

### 11. Riders

No riders are offered under this policy.

### 12. Loans

The Company will not provide loans under this policy.

### 13. Annuity Options

On survival of the Life Assured up to the Vesting Date, the Vesting Benefit may be used to buy an annuity under our immediate annuity plan then available for this purpose. Currently, we are offering ICICI Pru Immediate Annuity (UIN: 105N009V14) with the following annuity options. i. Life annuity The annuitant shall receive the annuity for life. No benefit is payable on the death of the annuitant. ii. Life annuity with return of purchase price The annuitant shall receive the annuity for life. The purchase price shall be payable on the death of the annuitant to the nominee. iii. Joint life last survivor without return of purchase price The annuitant shall receive the annuity for life. In case of death of the annuitant after the annuity has commenced, the annuity shall become payable to the named spouse, the joint life, for his or her lifetime. No benefit is payable on death of the spouse. In case of death of the spouse before the annuitant, the annuity will cease in the event of death of annuitant. iv. Joint life last survivor with return of purchase price The annuitant shall receive the annuity for life. In case of death of the annuitant after the annuity has commenced, the annuity shall become payable to the named spouse, the joint life, for his or her lifetime. In case of death of the spouse after the annuity is being paid to the spouse, the purchase price shall be payable to the nominee. In case of death of the spouse before the annuitant, the annuity will cease in the event of death of annuitant and the purchase price shall become payable to the nominee. v. Life annuity guaranteed for 5/10/15 years and life thereafter The annuity shall be payable for a certain period as selected by the annuitant – 5, 10 or 15 years and for

life thereafter, if the annuitant survives the selected period. If, the annuitant dies before all the annuity instalments due during the selected period are paid, the balance annuity instalments during the selected period shall continue to be paid to the nominee/legal heir. vi. Life Annuity with Return of 50% Purchase Price This option pays you annuity for life and on death, 50% of the Purchase Price is returned to your nominee. vii. Life Annuity with Return of 75% Purchase Price This option pays you annuity for life and on death, 75% of the Purchase Price is returned to your nominee. viii. Life Annuity with Return of Balance Purchase Price This option pays you annuity for life and on death, the Balance Purchase Price is returned to your nominee. Balance Purchase price will be equal to Purchase Price (premium paid by you in the beginning excluding taxes) less sum total of the annuities already paid. If the balance is negative, then no benefit will be payable on death. ix. Life Annuity with an annual increase of 5% This option pays you annuity for life. Annuity payout increases at a simple rate of 5% for each complete policy year throughout the life of the annuitant. x. Joint Life, Last Survivor with Return of Purchase Price in parts In this option annuity is paid to you for life and thereafter your spouse for his/her life. On the earlier of either your or your spouse's demise, 50% of the Purchase Price is returned to the survivor (you/your spouse). After the death of the last survivor balance 50% of the Purchase Price is returned to the nominee. Where named spouse is no longer a legal spouse at the time of your demise, 100% of the Purchase Price shall be returned to the nominee and not further benefits are payable. xi. Life Annuity with return of Purchase Price on Critical illness (CI) or Permanent Disability due to accident (PD) or Death This option pays you annuity till earlier of first occurrence of any of the 7 specified CI after policy inception or PD, before the age of 80 years, or death. Further, the Purchase Price is returned to you/nominee, in case of first occurrence of any of the 7 specified CI or PD before the age of 80 years, or death. **Notes:** Annuity types or options available at the time of purchase of annuity may be different from those mentioned above. You may choose from the options available at that time. • In all cases, the annuity rates are not guaranteed in advance but will be determined at the time of vesting. • To claim annuity payments, the survival of the annuitant has to be duly certified in such manner as may be required by us.

### 14. Freelook period

You have an option to review the policy following receipt of the policy document. If you are not satisfied with the terms and conditions of this policy, please return the policy document to the Company, with reasons for cancellation within: • 15 days from the date you received it, if your policy was not purchased through Distance Marketing • 30 days from the date you received it, in case of electronic policy or if your policy was purchased through Distance Marketing On cancellation of the policy during the free look period, you shall be entitled to an amount which shall be equal to non-allocated premium plus charges levied by cancellation of units plus Fund Value at the date of cancellation, less stamp duty expenses under the policy. The policy shall terminate on payment of this amount and all rights, benefits and interests under this policy shall be extinguished. Please refer Annexure II for applicable terms and conditions if policy is purchased as QROPS (Qualifying Recognized Overseas Pension Scheme), through transfer of UK tax relieved assets.

## PART - E

### 1. Charges

|  |   |   |                   |
|--|---|---|-------------------|
| <b>Premium Allocation Charge</b>                                   | There is no Premium Allocation Charge for the Single Premium. All Top ups are subject to a Premium Allocation Charge of 2%.   |   |                   |
| <b>Policy Administration Charge</b>                                | The Policy Administration Charge will be a percentage of the Single Premium and will be levied every month until the end of the 5th policy year. Policy Administration Charge is capped at ₹ 6000 per annum as required by the Regulator. The Policy Administration Charge is set out below:  |   |                   |
|  | <b>Policy Administration Charge (% of Single Premium)</b>   |   |                   |
|  | <b>Single Premium (₹)</b>   | <b>Policy Year 1 to 5</b>                                 | <b>Thereafter</b> |
|  | < ₹ 200,000   | 0.14% p.m. (1.68% p.a.)                                   | 0%                |
|  | ₹ 200,000 – ₹ 499,999   | 0.04% p.m. (0.48% p.a.)                                   | 0%                |
| ₹ 500,000 – ₹ 999,999  | 0.01% p.m. (0.12% p.a.)   | 0%  |                   |
| > = ₹ 1,000,000  | 0.00% p.m. (0.00% p.a.)   | 0%  |                   |
| This charge will be made by redemption of units.                   |   |   |                   |
| <b>Fund Management Charge (FMC)</b>                                | <b>Fund</b>   | <b>Fund Management Charge per annum (% of Fund Value)</b> |                   |
|  | Easy Retirement SP Balanced Fund  | 1.35%   |                   |
|  | Easy Retirement Secure Fund<br>Pension Discontinued Policy Fund (PDP Fund)  | 0.50%   |                   |
| This will be charged daily by adjustment to Net Asset Value (NAV). |   |   |                   |
| <b>Charge for Investment Guarantee</b>                             | There will be additional charges of 0.20% p.a. and 0.10% p.a. for the investment guarantees for the Easy Retirement SP Balanced Fund and Easy Retirement Secure Fund respectively. These charges will be adjusted from the NAV on a daily basis. These charges will be percentages of the Fund Value including Top up Fund Value, if any. |   |                   |
| <b>Switch Charges</b>  | The first four switches in any policy year are free of cost. All further switches are charged at ₹ 100/- per switch by redemption on units.   |   |                   |

|                               |   |  |   |
|-------------------------------|---|--|---|
| <b>Discontinuation Charge</b> | The Discontinuation Charges applicable under the product are described below:   |  |   |
|                               | <b>Where the policy is discontinued during the policy year</b>  | <b>Discontinuation Charges for the policies having annualized premium up to ₹ 3,00,000</b> | <b>Discontinuation Charge for the policies having annualized premium above ₹ 3,00,000</b> |
|                               | 1   | Lower of 2%*(SP or FV) subject to maximum of ₹ 3000  | Lower of 1%*(SP or FV) subject to maximum of ₹ 6000                                       |
|                               | 2   | Lower of 1.5%*(SP or FV) subject to maximum of ₹ 2000                                      | Lower of 0.70%*(SP or FV) subject to maximum of ₹ 5000                                    |
|                               | 3   | Lower of 1%*(SP or FV) subject to maximum of ₹ 1500  | Lower of 0.5%*(SP or FV) subject to maximum of ₹ 4000                                     |
|                               | 4   | Lower of 0.5%*(SP or FV) subject to maximum of ₹ 1000                                      | Lower of 0.35%*(SP or FV) subject to maximum of ₹ 2000                                    |
| 5 & onwards                   | NIL   | NIL  |   |
|                               | SP: Single Premium excluding Top ups, if any<br>FV: Fund Value excluding Top up Fund Value, if any, on the Date of Discontinuation  |  |   |
| <b>Mortality Charges</b>      | There is no Mortality Charge in this policy. Some of the charges may be revised from time to time, subject to regulatory approval. For details, please refer to Annexure I. |  |   |

## 2. Investment and fund details

**2.1 Investment options** You can choose to invest your money in the following two funds in proportions of your choice. The details of the two funds are mentioned in the table below:

| Fund                             | Segregated Fund Identification Number (SFIN) |
|----------------------------------|--|
| Easy Retirement SP Balanced Fund | ULIF 136 25/03/13 ERSPBF 105                 |
| Easy Retirement Secure Fund      | ULIF 133 02/11/12 ERSF 105                   |

| Fund Name and Objective   | Portfolio Allocation               | %   | %    | Potential Risk-Reward Profile |
|---|------------------------------------|-----|------|-------------------------------|
| <b>Easy Retirement SP Balanced Fund:</b> To provide long term capital appreciation through investment in equity while providing capital protection. Investment will be in a mix of equity and equity related instruments of large, mid and small cap companies and debt, money market and cash. | Equity & equity related securities | 0%  | 50%  | Moderate                      |
|   | Debt                               | 20% | 70%  |                               |
|   | Money Market & Cash                | 0%  | 50%  |                               |
| <b>Easy Retirement Secure Fund:</b> To achieve a balance between capital protection and returns by investing in a mix of debt, money market and cash.   | Debt                               | 40% | 100% | Low                           |
|   | Money Market & Cash                | 0%  | 60%  |                               |

In addition, on premium discontinuation or surrender during the first five policy years, the monies will be moved to the Pension Discontinued Policy Fund. Pension Discontinued Policy Fund (SFIN: ULIF 101 01/07/10 PDISCONT 105)

| Portfolio Allocation     | Min (%) | Max (%) |
|--------------------------|---------|---------|
| Money Market instruments | 0       | 40      |
| Government securities    | 60      | 100     |

**2.2 Units** The nominal value of the Units is Rs.10 each. We allocate the Units in the manner described below and the Allocations may be made up to 1/1000th of a Unit or such other fraction as per Board approved policy.

**2.3 Net Asset Value (NAV)** The Net Asset Value for the different Segregated Funds shall be declared on a daily basis except on days on which the Banks or Exchange are closed or on account of political or economic 'Force Majeure' conditions. The Net Asset Value of each segregated fund shall be computed as follows or by such other method as may be prescribed by regulation:

|   |
|---|
| [Market Value of investment held by the Fund plus value of current assets less value of current liabilities and provisions]<br>Divided by,<br>Number of units existing under the Fund at valuation date, before any new units are created or redeemed |
|---|

**2.4 Risks of investment in the Funds** i. Any investment in any of the Funds available under the policy is subject to market and other risks. ii. The investment risk in the investment portfolio is borne by you. iii. There is no assurance that the objectives of any of the Funds will be achieved. iv. The NAV of any of the Funds may increase or decrease as per the performance of financial markets. v. The past performance of any of the Funds does not indicate the future performance of these Funds. vi. The name of the product and the Funds do not in any manner indicate the quality or their future prospects or the returns that can be expected from these Funds. vii. The funds, except for PDP Fund, do not offer a guaranteed or assured return.

**2.5 Valuation date** Valuation date is any date on which the NAV is declared by us.

**2.6 Valuation of the Funds** Valuation of Funds is the determination of the value of the underlying assets of the Funds. The valuation of the assets will be made as per the valuation norms prescribed by the Regulator and implemented by us.

**2.7 Investment of the Funds** We will select the investments, in accordance with our Board approved investment policy, including derivatives and units of mutual

Funds, of the Fund at our sole discretion subject to the investment objectives of the Fund and the applicable regulations in this regard.

**2.8 Your rights with respect to the Funds** This policy enables you to participate only in the investment performance of the Funds, to the extent of allocated units. It does not in any way confer any right whatsoever on you or on the Life Assured to share in the profits or surplus of the business of the Company in any manner whatsoever or make any claim in relation to the assets of the Company. All assets relating to the Funds shall be and shall remain in the absolute beneficial ownership and control of the Company. There is no trust created, whether express or implied, by us in respect of the investments in favour of the Policyholder or nominee of the policy or any other person.

**2.9 Fund closure** Although the Funds are open ended, we may, as per Board approved policy and subject to prior approval from the Regulator, completely close any of the Funds on the happening of any event, which in our sole opinion requires the said Fund to be closed. You shall be given at least three months' prior written notice of our intention to close any of the Funds completely or partially except in 'Force Majeure' conditions as mentioned in Part F clause 9, where we may give a shorter notice. In case of complete closure of a Fund, on and from the date of such closure, we shall cease to issue and cancel units of the said Fund and cease to carry on activities in respect of the said Fund, except such acts as are required to complete the closure. In such an event if the units are not switched to another Fund by you, we will switch the said units to any other appropriate Fund with similar characteristics as per Board approved policy, with due weightage for the respective NAVs at the time of switching, subject to prior approval from the Regulator. However, no fee would be charged by us for switching to another Fund or exiting from the policy in the event of complete closure of Funds. The Policyholders' guarantee will remain unchanged through the term of the contract, irrespective of the closure of the Fund.

**2.10 Applicability of NAV** i. The Allocation and redemption of Units for various transactions will be at the NAV as described below:

| Type of transaction  | Applicable NAV (where transaction is received before cut-off time)   |
|--|--|
| First premium deposit received by way of local cheque or pay order or demand drafts payable at par | NAV of the risk commencement date of the policy  |
| First premium deposit received by way of outstation cheque or pay order or demand drafts           | NAV of the risk commencement date of policy or date of realization of the amount by us, whichever is later   |
| Switch   | NAV of the date of our receipt of the request  |
| Top up   | NAV of the date of realization of monies   |
| i. Free look cancellation<br>ii. Death claim   | NAV of the date of our receipt of the request or intimation of claim (Intimation for the purpose of claim must be in writing. The free look cancellation request must be in writing or in the electronic mode or in any other manner as decided by us from time to time) |
| Surrender after five policy years  | NAV of the date of our receipt of the request  |
| i. Loyalty Additions<br>ii. Pension Boosters   | NAV of the date of Allocation  |
| Transfer to the Pension Discontinued Policy Fund   | NAV of the Date of Discontinuation   |

ii. Currently, the cut-off time is 3.00 p.m. The cut-off time may be changed as per the Regulator's prevailing guidelines. iii. If the transaction request is received before the cut-off time, the NAV declared at close of business that day will be applicable. iv. If the transaction request is received after the cut-off time then the NAV of the next Valuation Date will be applicable. v. For all transactions on the last day of the financial year, the NAV of that day would be applicable. The cut-off time will not be applicable for such transactions. vi. The Units allocated will be reversed in case of non-realization of the premium amount. vii. We will follow the norms stated above for any transactions, which are not specifically mentioned herein but involve Allocation and redemption of Units.

**2.11 Treatment of the policy while monies are in the PDP Fund** While monies are in the PDP Fund: • Assured Benefit and Guaranteed Death Benefit will not apply • A Fund Management Charge of 0.5% p.a. of the PDP Fund will be made. No other charges will apply. • From the date monies enter the PDP Fund till the date they leave the PDP Fund, a minimum guaranteed interest rate declared by the Regulator from time to time will apply. The current minimum guaranteed interest rate applicable to the PDP Fund is 4% p.a. The Date of Discontinuation of the policy is the date on which we receive intimation from you about surrender of the policy. The following options will be available to you, • Utilize the entire PDP Fund Value to purchase immediate annuity or deferred annuity offered by us at the time, at the then prevailing annuity rate. You shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by IRDAI, currently 50%, of the entire proceeds of the policy net of commutation. • Commute the PDP Fund Value up to 60% and utilize the balance amount to purchase an immediate annuity or deferred annuity offered by us at the time, at the then prevailing annuity rate. You shall be given an option to purchase immediate annuity or deferred annuity from another insurer at the then prevailing annuity rate to the extent of percentage, stipulated by IRDAI, currently 50%, of the entire proceeds of the policy net of commutation, or • In case PDP Fund Value is not sufficient to purchase minimum annuity as required by the Authority from time to time, the proceeds of the policy may be paid as lump sum. Thereafter this policy shall terminate and all rights, benefits and interests under this policy shall be extinguished.

## 3. Loyalty Additions

i. Loyalty Additions will be allocated as extra units at the end of every policy year, starting from end of the sixth policy year. ii. Each Loyalty Addition will be a percentage of the average of daily Fund Values including Top up Fund Values, if any, in that same policy year as per the table below:



| Policy Year | Loyalty Addition |
|-------------|------------------|
| 6 onwards   | 0.25%            |

iii. Loyalty Additions will be allocated between Easy Retirement SP Balanced Fund and Easy Retirement Secure Fund in the same proportion as the value of total units held in each Fund at the time of Allocation. iv. The allocation of Loyalty Additions is guaranteed and shall not be revoked by the Company under any circumstances.

#### 4. Pension Boosters

i. Pension Boosters will be allocated as extra units at the end of every fifth policy year starting from the end of the tenth policy year. ii. Each addition will be equal to 2% of the average of daily Fund Values including Top up Fund Values, if any, in that same policy year. iii. Pension Boosters will be allocated between Easy Retirement SP Balanced Fund and Easy Retirement Secure Fund in the same proportion as the value of total units held in each fund at the time of Allocation. iv. The allocation of Pension Boosters is guaranteed and shall not be revoked by the Company under any circumstances.

## PART - F

### General Conditions

- Age** We have calculated the premiums under the Policy on the basis of the Age of the Life Assured as declared by You in the Proposal Form. You are required to submit the Age proof of the Life Assured and have the Age admitted, in case if the Age was not admitted at the time of proposal. You will be required to furnish such proof of age of the Life Assured as is acceptable to us and have the age admitted. If the Age admitted (the "Correct Age") during the Policy term is found to be different from the Age declared in the Proposal Form, We will take one of the following actions: a) If the Correct Age of the Life Assured makes him ineligible for this product, We will offer a suitable plan as per Our underwriting norms. If You do not wish to opt for the alternative plan or if it is not possible for Us to grant any other plan, We will cancel the Policy by paying the Fund Value less premium discontinuance charge and the policy will terminate thereafter. b) If the Correct Age of the Life Assured makes him eligible for this Policy, revised Mortality Charges per Part E will be payable as per the Correct Age from the next Policy anniversary. There could be a revision in the Sum Assured also depending on the correct age of the Life Assured. This section will be as per the provisions of Section 45 of the Insurance Act, 1938, as amended from time to time.
- Suicide** If the Life Assured, whether sane or insane, commits suicide for any reason whatsoever within 12 months from the date of commencement of the policy the policy will terminate and only the Fund Value including Top up Fund Value, if any, as available on the date of intimation of death, will be payable to the claimant. Any charges other than Fund Management Charges and guarantee charges, if any, recovered subsequent to the date of death shall be added back to the fund value as available on the date of intimation of death. No other benefit will be paid under the policy. The policy will terminate on the said payment and all rights, benefits and interests under this policy will stand extinguished.
- Policy alterations** Policy alterations will be allowed subject to the rules of the Company and applicable guidelines at that point in time.
- Nomination** Nomination will be as per Section 39 of the Insurance Act, 1938, and as amended from time to time. Please refer to Annexure III for details on this section.
- Assignment** Assignment will be as per Section 38 of the Insurance Act, 1938, and as amended from time to time. Please refer to Annexure IV for details on this section.
- Incontestability** Incontestability will be as per Section 45 of the Insurance Act, 1938, and as amended from time to time. Please refer Annexure V for more details on this section.
- Non-Disclosure & Fraud** Non-disclosure and Fraud will be as per Section 45 of the Insurance Act, 1938, and as amended from time to time. Please refer Annexure V for more details on this section. The Policy is subject to the terms and conditions as mentioned in the Policy document and is governed by the laws of India.
- Communication address** Our communication address is: Address : Customer Service Desk ICICI Prudential Life Insurance Co. Ltd. Ground Floor & Upper Basement, Unit No. 1A & 2A, RahejaTipco Plaza, Rani Sati Marg, Malad (East), Mumbai- 400097 Maharashtra. Telephone : 1860 266 7766 Facsimile : +91-22-42058222 E-mail : lifeline@icicirulife.com We expect You to immediately inform Us about any change in Your address or contact details.
- Electronic transactions** All transactions carried out by You through Internet, electronic, call centres, tele-service operations, computer, automated machines network or through other means of communication will be valid and legally binding on Us as well as You. This will be subject to the relevant guidelines and terms and conditions as may be made applicable by Us.
- Jurisdiction** The Policy is subject to the terms and conditions as mentioned in the Policy document and is governed by the laws of India. Indian courts shall have exclusive jurisdiction over any and all differences or disputes arising in relation to this Policy.
- Legislative changes** All benefits payable under the Policy are subject to the tax laws and other financial enactments as they exist from time to time. The Policy terms and conditions may be altered based on any future legislative or regulatory changes.
- Force Majeure** • The Company will value the funds on each day that the financial markets are open however the company may value the funds less frequently in extreme circumstances external to the Company where the value of the asset is too uncertain. In such circumstance the company may defer the valuation of assets for up to 30 days until the company feels that certainty to the value of assets has been resumed. The deferment of the valuation of the assets will be with prior consultation with IRDAI. • The Company will make investments as per the fund mandates given in section 8.1 however the company reserves the right to change the exposure of all/any fund to money market to 100% in extreme situation external to the Company keeping in view market conditions/political situations/economic situations/war like situations/terror situations. The same will be put back as per the base mandate once the situation has corrected. • Some examples of such circumstance in above sections are: - When one or more stock exchange which provided basis for valuation for substantial portion of the assets of the fund are

closed otherwise than for ordinary holiday - When as a result of political economic monetary or any circumstances out of the control of the company, the disposal of the assets of the fund are not reasonable or would not reasonably be practicable without being detrimental to the interests of the remaining policyholder. - During periods of extreme market volatility during which surrenders and switches would be detrimental to the interests of the remaining policyholders - In the case of natural calamities/strikes/war/civil unrest and riots - In the event of any force majeure or disaster that affects the normal functioning of the company - If so directed by IRDAI The policyholder will be notified of such a situation if it arises.

- Payment of claim** Before payment of any claim under the policy, we will require the following documents: • Claimant's Statement • Original policy document • Death Certificate of the Life Assured issued by the local municipal authority • Copy of First Investigation Report (FIR), post mortem, panchnama, final police investigation report etc. in case of death due to accident • Copy of all medical tests/ records, admission records, discharge summary, prescriptions etc where death is not due to accident • Any other documents or information as may be required by the Company for processing of the claim depending on the cause of the death Claim payments are made only in Indian currency in accordance with the prevailing Exchange control regulations and other relevant laws and regulations in India.

## PART - G

**Grievance Redressal Mechanism & List of Ombudsman**

**1. Customer service:** For any clarification or assistance You may contact Our advisor or call Our customer service representative (between 10.00 a.m. to 7.00 p.m, Monday to Saturday; excluding national holidays) on the numbers mentioned on the reverse of the Policy folder or on **Our website:** [www.icicirulife.com](http://www.icicirulife.com). Alternatively You may communicate with Us at the customer service desk whose details are mentioned above. For updated contact details, We request You to regularly check Our website.

**i. Grievance Redressal Officer:** If You do not receive any resolution from Us or if You are not satisfied with Our resolution, You may get in touch with Our designated Grievance Redressal Officer (GRO) at [gro@icicirulife.com](mailto:gro@icicirulife.com) or [smgro@icicirulife.com](mailto:smgro@icicirulife.com). You may also contact us at 1860 266 7766. Address: ICICI Prudential Life Insurance Company Limited, Ground Floor & Upper Basement, Unit No. 1A & 2A, Raheja Tipco Plaza, Rani Sati Marg, Malad (East), Mumbai-400097. For more details please refer to the "Grievance Redressal" section on [www.icicirulife.com](http://www.icicirulife.com).

**ii. Grievance Redressal Committee:** If You do not receive any resolution or if You are not satisfied with the resolution provided by the SGRO, You may escalate the matter to Our internal Grievance Redressal Committee at the address mentioned below:

ICICI Prudential Life Insurance Co. Ltd. Ground Floor & Upper Basement, Unit No. 1A & 2A, RahejaTipco Plaza, Rani Sati Marg, Malad (East), Mumbai- 400097. Maharashtra. If you are not satisfied with the response or do not receive a response from us within 15 days, you may approach the Grievance Cell of the Insurance Regulatory and Development Authority of India (IRDAI) on the following contact details: IRDAI Grievance Call Centre (IGCC) TOLL FREE NO: 155255 (or) 1800 4254 732. Email ID: [complaints@irda.gov.in](mailto:complaints@irda.gov.in) You can also register your complaint online at <http://www.igms.irda.gov.in/>

### Communication address to share complaints by post or courier:

Consumer Affairs Department  
Insurance Regulatory and Development Authority of India  
Sy. No. 115/1, Financial District, Nanakramguda, Gachibowli  
Hyderabad-500032, Telangana State.

**2. Insurance Ombudsman:** The Central Government has established an office of the Insurance Ombudsman for redressal of grievances with respect to life insurance policies. As per Insurance Ombudsman Rules, 2017, the Ombudsman shall receive and consider complaints or disputes relating to: **a.** delay in settlement of claims, any partial or total repudiation of claims; **b.** disputes over premium paid or payable in terms of insurance policy; **c.** misrepresentation of policy terms and conditions at any time in the policy document or policy contract; **d.** legal construction of insurance policies in so far as the dispute relates to claim; **e.** policy servicing related grievances against insurers and their agents and intermediaries; **f.** issuance of life insurance policy, general insurance policy including health insurance policy which is not in conformity with the proposal form submitted by the proposer; **g.** non-issuance of insurance policy after receipt of premium in life insurance and general insurance including health insurance; **h.** any other matter resulting from the violation of provisions of the Insurance Act, 1938 or the regulations, circulars, guidelines or instructions issued by the IRDAI from time to time or the terms and conditions of the policy contract, in so far as they relate to issues mentioned at clauses (a) to (e).

**Manner in which complaint to be made** (1) Any person who has a grievance against an insurer, may himself or through his legal heirs, nominee or assignee, make a complaint in writing to the Insurance Ombudsman within whose territorial jurisdiction the branch or office of the insurer complained against or the residential address or place of residence of the complainant is located. (2) The complaint shall be in writing, duly signed by the complainant or through his legal heirs, nominee or assignee and shall state clearly the name and address of the complainant, the name of the branch or office of the insurer against whom the complaint is made, the facts giving rise to the complaint, supported by documents, the nature and extent of the loss caused to the complainant and the relief sought from the Insurance Ombudsman. (3) No complaint to the Insurance Ombudsman shall lie unless- (a) the complainant makes a written representation to the insurer named in the complaint and- i. either the insurer had rejected the complaint; or ii. the complainant had not received any reply within a period of one month after the insurer received his representation; or iii. the complainant is not satisfied with the reply given to him by the insurer; (b) The complaint is made within one year- (i) after the order of the insurer rejecting the representation is received; or (ii) after receipt of decision of the insurer which is not to the satisfaction of the complainant; (iii) after expiry of a period of one month from the date of sending the written representation to the insurer if the insurer named fails to furnish reply to the complainant. (4) The Ombudsman shall be empowered to condone the delay in such cases as he may consider necessary, after calling for objections of the insurer

against the proposed condonation and after recording reasons for condoning the delay and in case the delay is condoned, the date of condonation of delay shall be deemed to be the date of filing of the complaint, for further proceedings under these rules. (5) No complaint before the Insurance Ombudsman shall be maintainable on the same subject matter on which proceedings are pending before or disposed of by any court or consumer forum or arbitrator. We have given below the details of the existing offices of the Insurance Ombudsman. We request You to regularly check our website at [www.iciprulife.com](http://www.iciprulife.com) or the website of the IRDAI at [www.irdai.gov.in](http://www.irdai.gov.in) for updated contact details.

1. **AHMEDABAD:** Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad -380 001. Tel.:- 079 - 25501201/02/05/06. Email: [bimalokpal.ahmedabad@ecoi.co.in](mailto:bimalokpal.ahmedabad@ecoi.co.in) **Jurisdiction:** Gujarat , Dadra & Nagar Haveli, Daman and Diu.
2. **BENGALURU:** Office of Insurance Ombudsman, JeevanSoudha Building, PID No. 57-27-N-19, Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru- 560078. Tel No : 080 - 26652048 / 26652049. Email: [bimalokpal.bengaluru@ecoi.co.in](mailto:bimalokpal.bengaluru@ecoi.co.in)**Jurisdiction:** Karnataka.
3. **BHOPAL:** Office of the Insurance Ombudsman, JanakVihar Complex, 2nd Floor 6, Malviya Nagar, Opp Airtel Office, Near New Market, Bhopal - 462 003. Tel.:- 0755-2769201, 2769202. Fax : 0755-2769203. Email: [bimalokpal.bhopal@ecoi.co.in](mailto:bimalokpal.bhopal@ecoi.co.in) **Jurisdiction:** Madhya Pradesh & Chhattisgarh.
4. **BHUBANESHWAR:** Office of the Insurance Ombudsman, 62, Forest Park, Bhubaneswar -751 009. Tel.:- 0674-2596455/2596461. Fax : 0674-2596429 Email: [bimalokpal.bhubaneswar@ecoi.co.in](mailto:bimalokpal.bhubaneswar@ecoi.co.in)**Jurisdiction:** Orissa.
5. **CHANDIGARH:** Office of the Insurance Ombudsman, S.C.O.No.101, 102 & 103, 2nd Floor, Batra Building, Sector 17-D, Chandigarh - 160 017. Tel.:- 0172-2706468/2706196. Fax : 0172-2708274. Email: [bimalokpal.chandigarh@ecoi.co.in](mailto:bimalokpal.chandigarh@ecoi.co.in) **Jurisdiction:** Punjab , Haryana, Himachal Pradesh, Jammu & Kashmir , UT of Chandigarh.
6. **CHENNAI:** Office of the Insurance Ombudsman, Fathima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, Chennai -600 018. Tel.:- 044-24333668/24335284. Fax : 044-24333664. Email: [bimalokpal.chennai@ecoi.co.in](mailto:bimalokpal.chennai@ecoi.co.in)**Jurisdiction:** Tamil Nadu, UT-Pondicherry Town and Karaikal (which are part of UT of Pondicherry)
7. **DELHI:** Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Bldg., Asaf Ali Road, New Delhi -110 002. Tel.:- 011-23237532/23239633 Fax : 011-23230858. Email: [bimalokpal.delhi@ecoi.co.in](mailto:bimalokpal.delhi@ecoi.co.in)**Jurisdiction:** Delhi.
8. **ERNAKULAM:** Office of the Insurance Ombudsman, 2nd Floor, Pulinat Building, Opp. Cochin Shipyard, M.G. Road, Ernakulam-682 015. Tel : 0484-2358759/2359338. Fax : 0484-2359336. Email: [bimalokpal.ernakulam@ecoi.co.in](mailto:bimalokpal.ernakulam@ecoi.co.in) **Jurisdiction:** Kerala , Lakshadweep, Mahe—a part of Pondicherry.
9. **GUWAHATI:** Office of the Insurance Ombudsman, JeevanNivesh, 5th Floor Near PanbazarOverbridge, S.S. Road, Guwahati -781 001. Tel.:- 0361-2132204/2132205. Fax : 0361-2732937. Email: [bimalokpal.guwahati@ecoi.co.in](mailto:bimalokpal.guwahati@ecoi.co.in)**Jurisdiction:** Assam , Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
10. **HYDERABAD:** Office of the Insurance Ombudsman, 6-2-46, 1st Floor, Moin Court, Lane opp Salem Function Palace, A.C. Guards, Lakdi-Ka-Pool, Hyderabad -500 004. Tel : 040-65504123/23312122. Fax : 040-23376599. Email: [bimalokpal.hyderabad@ecoi.co.in](mailto:bimalokpal.hyderabad@ecoi.co.in) **Jurisdiction:** Andhra Pradesh, Telangana, UT of Yanam& part of the UT of Pondicherry.
11. **JAIPUR:** Office of Insurance Ombudsman, Jeevan Nidhi - II, Ground floor, Bhawani Singh Road, Ambedkar circle, Jaipur- 302005. Tel : 0141 -2740363. Email: [bimalokpal.jaipur@ecoi.co.in](mailto:bimalokpal.jaipur@ecoi.co.in) **Jurisdiction:** Rajasthan.
12. **KOLKATA:** Office of the Insurance Ombudsman, 4th Floor, Hindusthan Building Annexe, 4, C.R.Avenue, Kolkatta – 700 072. Tel : 033- 22124339/22124340. Fax : 033-22124341. Email: [bimalokpal.kolkata@ecoi.co.in](mailto:bimalokpal.kolkata@ecoi.co.in) **Jurisdiction:** West Bengal, Sikkim and Andaman & Nicobar Islands.
13. **LUCKNOW:** Office of the Insurance Ombudsman, 6th Floor, JeevanBhawan, Phase II, Nawal Kishore Road, Hazaratganj, Lucknow - 226 001. Tel: 0522 - 2231331/2231330. Fax : 0522-2231310. Email: [bimalokpal.lucknow@ecoi.co.in](mailto:bimalokpal.lucknow@ecoi.co.in) **Jurisdiction:** Districts of Uttar Pradesh: Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareilly, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.
14. **MUMBAI:** Office of the Insurance Ombudsman, 3rd Floor, JeevanSevaAnnexe, S.V. Road, Santacruz(W), Mumbai - 400 054. Tel : 022 -26106960/26106552. Fax : 022-26106052. Email: [bimalokpal.mumbai@ecoi.co.in](mailto:bimalokpal.mumbai@ecoi.co.in) **Jurisdiction:** Goa and Mumbai Metropolitan region (excluding Navi Mumbai & Thane)
15. **NOIDA:** Office of Insurance Ombudsman, BhagwanSahai Palace, 4th Floor, Main Road, Naya Bans, Sector 15, Noida Distt - Gautam Buddh Nagar, U.P - 201 301. Tel: 0120-2514250 / 2514251 / 2514253. Email: [bimalokpal.noida@ecoi.co.in](mailto:bimalokpal.noida@ecoi.co.in) **Jurisdiction:** State of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaan, Bulandshehar, Etah, Kanooj, Mainpur, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautamodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
16. **PATNA:** Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building, Bazar Samiti Road, Bahadurpur, Patna - 800 006. Tel : 0612-2680952. Email: [bimalokpal.patna@ecoi.co.in](mailto:bimalokpal.patna@ecoi.co.in)**Jurisdiction:** Bihar, Jharkhand.
17. **PUNE:** Office of Insurance Ombudsman, II Floor, JeevanDarshan, N.C Kelkar Road, C.T.S No 195 to 198, Narayanpeth, Pune-411030. Tel: 020-41312555. Email: [bimalokpal.pune@ecoi.co.in](mailto:bimalokpal.pune@ecoi.co.in) **Jurisdiction:** State of Maharashtra, Area of Navi Mumbai & Thane (excluding Mumbai Metropolitan region).

**Policy Certificate, terms and conditions of the policy and all the endorsements will be the Company, if any, will form an integral part of this contract and will be binding on the parties (Ver 1: U97)**

## 1. Annexures

### Annexure I - Revision of charges

We reserve the right to revise the following charges at any time during the term of the policy. Any revision will apply with prospective effect and will be subject to prior approval from the Regulator and if so permitted by the then prevailing rules, after giving a notice to the policyholders. The following limits are applicable: i. The Fund Management Charge and the charges for investment guarantee may be increased up to the maximum allowable as per applicable regulation. ii. The Policy Administration Charge may be increased to a maximum of 5% p.a. iii. The switching charge may be increased to a maximum of Rs. 200 per switch. If you do not agree with an increase, you shall be allowed to cancel the units in the policy at the then prevailing NAV and terminate the policy. The Premium Allocation Charges and Discontinuance Charges are guaranteed for the term of the policy.

### Annexure II - Terms and conditions if policy is purchased as QROPS (Qualifying Recognized Overseas Pension Scheme), through transfer of UK tax relieved assets

Notwithstanding anything stated under this document, the following terms and conditions shall apply to QROPS policyholders. i. Benefits on vesting – If this product is purchased as QROPS through transfer of UK tax relieved assets, access to benefits from the policy proceeds both in the form of tax free commutation and Annuitisation, would be restricted till the policyholder attains 55 years of age or vesting age, whichever is later. A minimum of 70% of the vesting benefit needs to be annuitized. ii. Benefits on Surrender/ Discontinuance – If this product is purchased as QROPS through transfer of UK tax relieved assets, access to benefits from the policy proceeds both in the form of tax free commutation and Annuitisation, would be restricted till the policyholder attains 55 years of age or end of lock-in period, whichever is later. A minimum of 70% of the fund value needs to be annuitized. iii. Cancellation in the Free-look period If this product is purchased as QROPS through transfer of UK tax relieved assets, the proceeds from cancellation in Free-look period shall only be transferred back to the fund house from where the money was received.

### Annexure III – Section 39 – Nomination by policyholder

Nomination of a life insurance Policy is as below in accordance with Section 39 of the Insurance Act, 1938 as amended from time to time. The extant provisions in this regard are as follows: 1. The policyholder of a life insurance on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death. 2. Where the nominee is a minor, the policyholder may appoint any person to receive the money secured by the policy in the event of policyholder's death during the minority of the nominee. The manner of appointment to be laid down by the insurer. 3. Nomination can be made at any time before the maturity of the policy. 4. Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the insurer and can be registered by the insurer in the records relating to the policy. 5. Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be. 6. A notice in writing of Change or Cancellation of nomination must be delivered to the insurer for the insurer to be liable to such nominee. Otherwise, insurer will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the insurer. 7. Fee to be paid to the insurer for registering change or cancellation of a nomination can be specified by the Authority through Regulations. 8. On receipt of notice with fee, the insurer should grant a written acknowledgement to the policyholder of having registered a nomination or cancellation or change thereof. 9. A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the insurer or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of insurer's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan. 10. The right of any creditor to be paid out of the proceeds of any policy of life insurance shall not be affected by the nomination. 11. In case of nomination by policyholder whose life is insured, if the nominees die before the policyholder, the proceeds are payable to policyholder or his heirs or legal representatives or holder of succession certificate. 12. In case nominee(s) survive the person whose life is insured, the amount secured by the policy shall be paid to such survivor(s). 13. Where the policyholder whose life is insured nominates his a. parents or b. spouse or c. children or d. spouse and children e. or any of them the nominees are beneficially entitled to the amount payable by the insurer to the policyholder unless it is proved that policyholder could not have conferred such beneficial title on the nominee having regard to the nature of his title. 14. If nominee(s) die after the policyholder but before his share of the amount secured under the policy is paid, the share of the expired nominee(s) shall be payable to the heirs or legal representative of the nominee or holder of succession certificate of such nominee(s). 15. The provisions of sub-section 7 and 8 (13 and 14 above) shall apply to all life insurance policies maturing for payment after the commencement of Insurance Laws (Amendment) Ordinance, 2014 (i.e 26.12.2014). 16. If policyholder dies after maturity but the proceeds and benefit of the policy has not been paid to him because of his death, his nominee(s) shall be entitled to the proceeds and benefit of the policy. 17. The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after Insurance Laws (Ordinance) 2014, a nomination is made in favour of spouse or children or spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

### Appendix IV – Section 38 – Assignment and Transfer of Insurance Policies

Assignment or transfer of a policy should be in accordance with Section 38 of the Insurance Act, 1938 as amended from time to time. The extant provisions in this regard are as follows: 1. This policy may be transferred/assigned, wholly or in part, with or without consideration. 2. An Assignment may be effected in a policy by an

endorsement upon the policy itself or by a separate instrument under notice to the Insurer. 3. The instrument of assignment should indicate the fact of transfer or assignment and the reasons for the assignment or transfer, antecedents of the assignee and terms on which assignment is made. 4. The assignment must be signed by the transferor or assignor or duly authorized agent and attested by at least one witness. 5. The transfer of assignment shall not be operative as against an insurer until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or copy thereof certified to be correct by both transferor and transferee or their duly authorized agents have been delivered to the insurer. 6. Fee to be paid for assignment or transfer can be specified by the Authority through Regulations. 7. On receipt of notice with fee, the insurer should Grant a written acknowledgement of receipt of notice. Such notice shall be conclusive evidence against the insurer of duly receiving the notice. 8. If the insurer maintains one or more places of business, such notices shall be delivered only at the place where the policy is being serviced. 9. The insurer may accept or decline to act upon any transfer or assignment or endorsement, if it has sufficient reasons to believe that it is a. not bonafide or b. not in the interest of the policyholder or c. not in public interest or d. is for the purpose of trading of the insurance policy. 10. Before refusing to act upon endorsement, the Insurer should record the reasons in writing and communicate the same in writing to Policyholder within 30 days from the date of policyholder giving a notice of transfer or assignment. 11. In case of refusal to act upon the endorsement by the Insurer, any person aggrieved by the refusal may prefer a claim to IRDAI within 30 days of receipt of the refusal letter from the Insurer. 12. The priority of claims of persons interested in an insurance policy would depend on the date on which the notices of assignment or transfer is delivered to the insurer; where there are more than one instruments of transfer or assignment, the priority will depend on dates of delivery of such notices. Any dispute in this regard as to priority should be referred to Authority. 13. Every assignment or transfer shall be deemed to be absolute assignment or transfer and the assignee or transferee shall be deemed to be absolute assignee or transferee, except a. where assignment or transfer is subject to terms and conditions of transfer or assignment OR b. where the transfer or assignment is made upon condition that i. the proceeds under the policy shall become payable to policyholder or nominee(s) in the event of assignee or transferee dying before the insured OR ii. the insured surviving the term of the policy Such conditional assignee will not be entitled to obtain a loan on policy or surrender the policy. This provision will prevail notwithstanding any law or custom having force of law which is contrary to the above position. 14. In other cases, the insurer shall, subject to terms and conditions of assignment, recognize the transferee or assignee named in the notice as the absolute transferee or assignee and such person a. shall be subject to all liabilities and equities to which the transferor or assignor was subject to at the date of transfer or assignment and b. may institute any proceedings in relation to the policy c. obtain loan under the policy or surrender the policy without obtaining the consent of the transferor or assignor or making him a party to the proceedings 15. Any rights and remedies of an assignee or transferee of a life insurance policy under an assignment or transfer effected before commencement of the Insurance Laws (Amendment) Ordinance, 2014 shall not be affected by this section.

adjusted on subsequent proof of age of life insured. So, this Section will not be applicable for questioning age or adjustment based on proof of age submitted subsequently.

**Annexure V – Section 45 – Policy shall not be called in question on the ground of mis-statement after three years**

Provisions regarding policy not being called into question in terms of Section 45 of the Insurance Act, 1938, as amended by Insurance Laws (Amendment) Act, 2014 are as follows: 1. No Policy of Life Insurance shall be called in question on any ground whatsoever after expiry of 3 yrs from a) the date of issuance of policy or b) the date of commencement of risk or c) the date of revival of policy or d) the date of rider to the policy whichever is later. 2. On the ground of fraud, a policy of Life Insurance may be called in question within 3 years from a) the date of issuance of policy or b) the date of commencement of risk or c) the date of revival of policy or d) the date of rider to the policy whichever is later. For this, the insurer should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which such decision is based. 3. Fraud means any of the following acts committed by insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy: a) The suggestion, as a fact of that which is not true and which the insured does not believe to be true; b) The active concealment of a fact by the insured having knowledge or belief of the fact; c) Any other act fitted to deceive; and d) Any such act or omission as the law specifically declares to be fraudulent. 4. Mere silence is not fraud unless, depending on circumstances of the case, it is the duty of the insured or his agent keeping silence to speak or silence is in itself equivalent to speak. 5. No Insurer shall repudiate a life insurance Policy on the ground of Fraud, if the Insured / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of material fact are within the knowledge of the insurer. Onus of disproving is upon the policyholder, if alive, or beneficiaries. 6. Life insurance Policy can be called in question within 3 years on the ground that any statement of or suppression of a fact material to expectancy of life of the insured was incorrectly made in the proposal or other document basis which policy was issued or revived or rider issued. For this, the insurer should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which decision to repudiate the policy of life insurance is based. 7. In case repudiation is on ground of mis-statement and not on fraud, the premium collected on policy till the date of repudiation shall be paid to the insured or legal representative or nominee or assignees of insured, within a period of 90 days from the date of repudiation. 8. Fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer. The onus is on insurer to show that if the insurer had been aware of the said fact, no life insurance policy would have been issued to the insured. 9. The insurer can call for proof of age at any time if he is entitled to do so and no policy shall be deemed to be called in question merely because the terms of the policy are